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### **Key Definitions**

AFDB- African Development Bank

**GIZ**- Deutsche Gesellschaft für Internationale Zusammenarbeit

ICRC- International Committee of the Red Cross ICT- Information and Communication Technology

KII- Key Informant Interview

MSMEs- Micro, Small, and Medium Enterprises

**ORB**- Opinion Research Business

**SDG**- Sustainable Development Goal

**TEF**- Tony Elumelu Foundation

**TPM**- Third-Party Monitoring

**UN**- United Nations

UNDP- United Nations Development Programme

**WE4A**- Women Entrepreneurship for Africa

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The Tony Elumelu Foundation has always aspired to position entrepreneurs as the catalyst for Africa's social and economic development. Since its launch in 2015, the Tony Elumelu Foundation Entrepreneurship Programme has demonstrated the catalytic role of systemic funding, training, mentoring, and access to networks for young African entrepreneurs in driving poverty eradication and catalyzing jobs creation, and ensuring women's economic inclusion, across all 54 African countries.

This report is a significant milestone for the Tony Elumelu Foundation, as it presents a rigorous independent impact evaluation of impressive scale to compare quantitative results for Programme beneficiaries relative to a similar group of non-beneficiaries: more than 4,000 individuals were surveyed in total. Statistical analysis was complemented by key informant interviews from the board, leadership, team members, beneficiaries, as well as partners of the Tony Elumelu Foundation, among other stakeholders, enabling a 360-degree evaluation of key processes and illuminating the interactions among the Foundation's many moving parts. Indeed, the evaluation clearly shows the value of the TEF Entrepreneurship Programme's strategic partnerships with leading development institutions, including the European Union, the United Nations Development Programme, the International Committee of the Red Cross, the United States Government via the United States African Development Foundation (USADF), The Organization of African, Caribbean and Pacific States (OACPS), The French Development Agency (AFD), The German Development Finance Institution (DEG), The German Agency for International Cooperation (GIZ), The African Development Bank (AfDB), and Google, among others.

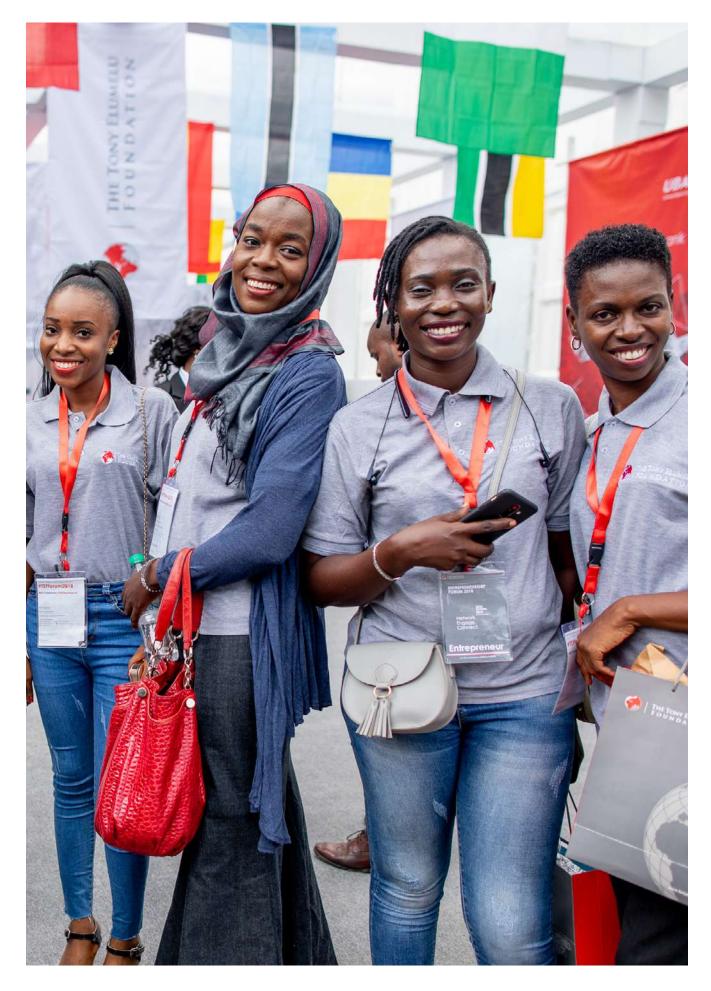
Assessing impact is a key part of the Foundation's strategy, and this independent evaluation makes a clear case for the TEF Entrepreneurship Programme's relevance and effectiveness in incubating and accelerating new and existing businesses in Africa. Overwhelmingly, a significant number of beneficiaries reported that the training and funding received from the Foundation were significantly impactful in executing TEF-approved business plan to develop and strengthen their business capacities. Despite having an average of two fewer years of operational business than non-beneficiaries, TEF Entrepreneurship Programme beneficiaries acquired additional investors in their business at more than twice the rate of non-beneficiaries. Beneficiaries' businesses on average created twice as many jobs as non-beneficiaries' businesses (13 employees vs. 6.5 employees per business). These significant positive impact indicators translate into more job opportunities for women and youth: half

of all the TEF Entrepreneurship Programme beneficiaries is female, out of which more than half are 18-24 years old.

The report also found that the TEF Entrepreneurship Programme and its partners are effectively facilitating networking and business partnerships across Africa. Beneficiaries reported they accessed additional mentorship from local professional networks approximately twice as much as non-beneficiaries. Beneficiaries partnered with at least one other business 50% more than non-beneficiaries. Three out of four beneficiaries have gone on to provide mentorship to non-programme entrepreneurs in their communities (20% more often than non-beneficiaries). Beneficiaries also provided seed funding to other entrepreneurs 20% more frequently than non-beneficiaries.

This evaluation identified useful lessons that will contribute to the Foundation's goal of creating 1 million jobs and generating \$10 billion in revenue for Africa. Challenges to small businesses on the continent remain formidable and vary across countries and regions. Access to finance remains a widespread and pernicious challenge for entrepreneurs and will remain a primary focus for the Tony Elumelu Foundation. As the flagship TEF Entrepreneurship Programme nears the end of its 10-year lifespan, it is an opportune moment to reflect on the organization's remarkable accomplishments. Building on this success and its robust delivery process, the Tony Elumelu Foundation will deepen its commitment to reach across sectors and geographies to identify and support young African entrepreneurs, targeting female empowerment and growth in fragile states, through its soon-tobe-launched Coalition for African Entrepreneurs.

The Tony Elumelu Foundation's Coalition for African Entrepreneurs aims to catalyse a further 100,000 young African entrepreneurs and small businesses, focussing on fragile states, women entrepreneurs, and green entrepreneurship. The Coalition is open to development agencies, the global private sector, philanthropic organizations, and governments to collaborate in empowering Africa's next generation, particularly in the green economy.



Executive Summary

TEF IMPACT REPORT 2022

Opinion Research Business (ORB) International presents this Impact Assessment report as part of its Third-Party Monitoring (TPM) and Impact Evaluation Services for the Tony Elumelu Foundation (TEF).

Established in 2015, the Tony Elumelu Foundation Entrepreneurship Programme is a \$100 million commitment made to empower 10,000 African entrepreneurs across 54 countries over a period of 10 years. The Programme seeks to train, mentor, and fund aspiring African entrepreneurs to create one million jobs and generate \$10 billion in revenue for Africa. TEF and its partners aims to achieve this objective through a comprehensive approach towards building entrepreneurial capacity, which includes the following:

- 1. Building skills through formal training
- 2. Awarding seed capital
- 3. Providing mentorship and networking opportunities

This evaluation addresses the Programme's relevance, effectiveness, impact on the entrepreneurial ecosystem, and sustainability.

This report focuses on the Impact Assessment of TEF beneficiaries from 2015 to 2020, which we will refer to throughout this report as 'TEF and partner beneficiaries.' These beneficiaries are inclusive of the partners TEF has worked with since the Programme's inception; they originate

from 54 countries across the African continent, and make up different ages, genders, and backgrounds.

To assess the Programme's impact, we report beneficiaries' outcomes on a variety of indicators and compare key measures between two data sources:

- Our sample of 3,160 TEF and partner beneficiaries who participated in the 2022 Impact Assessment conducted by ORB
- 2. A control group of 1,312 survey participants who applied to TEF between 2015 and 2020 but did not receive the funding (non-beneficiaries). This allows us to compare and verify the progress of sponsored TEF and partner beneficiaries against entrepreneurs who did not receive support via TEF Entrepreneurship Programme training or funding.

Key informant interviews (KIIs) from TEF staff, partner staff, beneficiaries, and Hub Leads support an understanding of programming challenges and give context to working relationships between various stakeholders.

3,160

TEF and partner beneficiaries sample size

**54** 

countries across Africa 2015-2020

Impact Assessment of TEF beneficiaries

1,312

non-beneficiary survey participants (TEF applicants who did not receive funding) Executive Summary

TEF IMPACT REPORT 2022



**Beneficiary from Madagascar (Education & Training)** 

Overall, the TEF Entrepreneurship Programme received largely positive ratings on relevance and effectiveness: all respondents report that they would recommend the TEF Entrepreneurship Programme to others. Beneficiaries also find the Programme to be effective and organised at delivery of the content and the funding.



Overwhelmingly, beneficiaries report that the training increased their knowledge and strengthened their business management skills.



Nearly all (>94%)
beneficiaries report that
funding and training helped
to develop their business
capacities. Fifty four percent
find the funding adequate to
start a business.



Less than half (49%) of beneficiaries have reached out to fellow alumni for advice and support. Of those who have not reached out to alumni, many indicated they did not know how (44%) or did not believe the advice would be helpful (14%).

### **Impact**

To assess the Programme's impact, ORB focused on the Programme's contribution to its targeted outcomes, including to the local entrepreneurship ecosystems across Africa, and to the UN's Sustainable Development Goals. Specifically, we focus on impacts on the following categories of indicators:

Business ownership and growth

**84%** 

vs **70%** 

of TEF and partner beneficiaries who did not have a business before applying to TEF started the business they pitched of non-beneficiaries

90% still own their pitched business ////0

vs 60%

of beneficiaries' businesses have advanced in stages since applying to TEF

80%

are making revenue

of non-beneficiaries' businesses. Considering that more non-beneficiaries owned the business prior to application, it indicates that beneficiaries grew much faster than non-beneficiaries

Many operate in:

**ZQ**07\_

Agriculture

\_\_\_\_\_

9%

ICT

9%

Commercial/ Retail  $\bigcirc$ 

Education &

6%
Eashion

Typical monthly profit was

# 22X the average per capita income

income in the beneficiaries' respective countries.

Despite on average 2 fewer years in business than non-beneficiaries,

25%

of beneficiaries have acquired additional investors in their business

vs

11%

of non-beneficiaries

### Barriers

Of **9%** who no longer own the business they pitched to TEF:

26%

report that they could not find the proper equipment or hire the people needed to start their business

29%

reported that seed funding was not enough

The main reported barriers to business growth:

71%

reported resource issues

**50%** 

reported government regulation

45%

reported corruption

41%

reported infrastructural issues, such as roads

**Executive Summary** TEF IMPACT REPORT 2022

### Job Creation

### TEF and partner beneficiaries have had significant impacts on job creation:

Beneficiaries' businesses on average create

### 2X as manu jobs

as non-beneficiaries businesses (13 employees vs 6.5 employees per business respectively)

Beneficiaries' businesses are fulfilling TEF's goals to provide more job opportunities to women and youth:

**52%** of their current employees are women

**46%** of their current employees are aged 18–24

Full-time employees of beneficiary businesses typically earn over 3X the average annual per capita income in the countries with the most beneficiaries reporting.

### 50%

(half) of TEF and partner beneficiaries' employees are paid with a fixed salary per week or month.



**Beneficiary from Guinea (Commercial & Retail)** 

### Entrepreneurship Culture

TEF and partner beneficiaries overwhelmingly feel their communities are supportive of entrepreneurship:

report their communities are supportive of entrepreneurship

85% state that endepression in their communities state that entrepreneurs have a good social status

86% of beneficiaries in West Africa and 84% in East Africa state that their communities are supportive of entrepreneurship.

> However, **69%** of beneficiaries in Central Africa report support, suggesting beneficiaries in Central Africa might not be receiving the same level of support from their local communities regarding entrepreneurship.

### Networking and Partnerships

TEF and partners are effectively facilitating networking and business partnerships across Africa:

have developed professional networks outside of TEF alumni (vs 64% of non-beneficiaries)

TEF Entrepreneurs in programme 2 in report they accessed additional mentorship from TEF Entrepreneurship Programme beneficiaries local professional networks (vs 34% of nonbeneficiaries)

have partnered with at least one other business (vs 55% of non-beneficiaries who may have been in business longer than TEF beneficiaries)

### Community Impact

TEF and partner beneficiaries support their local communities by mentoring fellow entrepreneurs, supporting charities and furthering their education.

**76%** 

of TEF and partner beneficiaries have pursued further education after TEF;

**46%** report family members pursued further education as a result of their TEF-supported businesses.

**75%** 

vs 61%

of TEF and partner beneficiaries have gone on to provide mentorship to non-TEF entrepreneurs in their communities of non-beneficiaries

23%

vs **17%** 

of beneficiaries have provided seed funding to other entrepreneurs of non-beneficiaries

### Comparisons To Non-Beneficiaries

Findings suggest beneficiaries supported by TEF and partners have already achieved better outcomes than nonbeneficiaries on many indicators, including indicators of business growth and success, job creation, networks, partnerships, market access, and community impact.

This is an impressive and important preliminary indicator of the Programme's impact, given that the large majority of responding non-beneficiaries have been in business longer than beneficiaries (an average of 2 years longer).



Beneficiary from Malawi (Agribusiness)

Table 1: Indicators Of Impact

74%

of beneficiaries use at least one standard business practice.

93,719

estimated new jobs created by all TEF-supported businesses (assuming extrapolation from responding sample)

85,305

estimated decent jobs created by supported businesses (assuming extrapolation from responding sample) 98%

report the Programme increased their confidence in their ability to run a business

\$2,325,513,903

Estimated\* total revenue generated by all TEF-supported businesses.

\*If we assume responding beneficiaries are representative of entire population of 11,023 TEF-supported beneficiaries.

**59%** 

expected increase in monthly business revenue

88%

feel very/somewhat confident about maintaining their business for the next year

91%

of those who opened the business they pitched to TEF still own that business

169%

expected increase in monthly profitability.

Note: We do not have the total number of decent jobs available for everybody who reported their number of employees. This value is only available for those who reported the typical hours per week of their employees, a question which was randomized for only half of respondents to report.

Executive Summary

TEF IMPACT REPORT 2022

### Sustainability And Stakeholder Feedback

TEF and partner beneficiaries are optimistic about their future since completing the TEF Entrepreneurship Programme.

96%

state they have gained the skills needed to start and grow their business 97%

report they have the skills to sustain and grow their business

In fact, vast majority (96%) believe that TEF helped them to gain the skills needed to start and grow their business. The biggest unaddressed challenge is acquiring the credentials and paperwork necessary for starting a business in their local communities.

To further increase the chances of their business surviving, many beneficiaries reported they plan to:

 Improve their existing goods and services in the next six months (62%), and change their business strategies (61%)

Furthermore, beneficiaries mentioned adopting/ expanding use of the following:

- Various digital technologies,
- Improving methods of production,
- Introducing new goods and services,
- Improving logistics methods
- Changing management practices

All of these indicates active, engaged, and market responsive entrepreneurs

These findings indicate that the participants in the Programme believe they have received the necessary skills to sustain their business, as well as expand it.

Additionally, to strengthen the sustainability of the Programme, TEF continues to seek out partnerships with organizations to improve the beneficiary experience.

Qualitative interviews conducted with staff at the Tony Elumelu Foundation showed that staff particularly noted the continued effect of hearing the success stories of those who have completed the TEF Entrepreneurship Programme, particularly having seen the perseverance of those who work at the Foundation.



Opinion Research Business International (ORB) is pleased to submit this Impact Assessment Report which captures evaluation findings for the Tony Elumelu Foundation (TEF) Entrepreneurship Programme and the cohorts who graduated from the Programme between 2015 to 2020.

This report summarizes project design, implementation, and fielding for the TEF Impact Assessment. Additionally, ORB provides indepth data analysis of findings from the Impact Assessment survey.

The report is structured in four sections:

- 1. Research design
- 2. Implementation of the Impact Assessment
- 3. Results
- 4. Recommendations and challenges for the project

The data highlighted within findings are organised in sections by evaluation categories beginning with general demographic information of respondents, followed by relevance, impact, and concluding with sustainability.



**Beneficiary from Cape Verde (Education & Training)** 

### TEF Entrepreneurship Programme Overview

The Tony Elumelu Foundation Entrepreneurship Programme is a \$100 million commitment made to empower 10,000 African entrepreneurs across 54 countries over a period of 10 years. The Programme objective is to train, mentor, and fund aspiring African entrepreneurs to create one million jobs and generate \$10 billion in revenue for Africa.

To achieve this, TEF created a holistic one-year Programme with four steps:

- 1. Online training
- 2. Mentorship
- 3. Business plan preparation and review
- 4. Seed capital investment

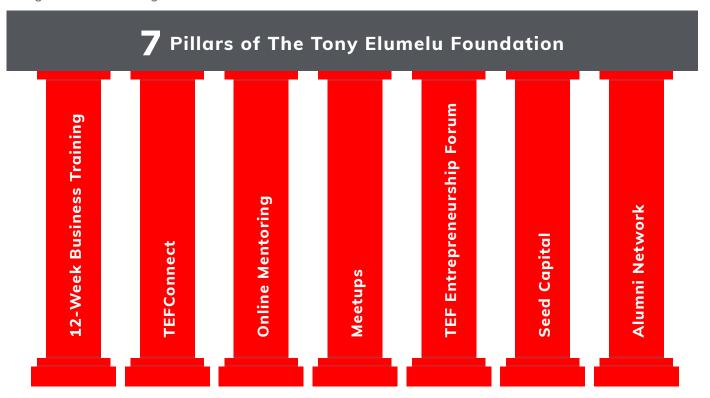
From its inception in 2015 through 2020, TEF trained, mentored, and funded 11,023 African entrepreneurs through its Programme. The Programme focuses on seven pillars (Figure 1). The goal is for participants to become equipped with robust business skills in a variety of sectors to launch and run their own businesses.

The Programme seeks to support young, emerging entrepreneurs in Africa with a focus on start-ups and micro, small, and medium enterprises (MSMEs).

To address challenges that start-ups and MSMEs face in Africa, the TEF Entrepreneurship Programme established a four-step process:

- An online toolkit training Programme through TEFConnect.com that Programme applicants and participants can access to gain skills in business management, financial planning, and other thematic areas.
- 2. Mentorship for current Programme participants by previous year participants. This was done during the training Programme and after.
- 3. Preparation and review of a business plan.
- 4. Seed capital investment by which finalists receive a \$5,000 investment towards their business pitch.

Figure 1: TEF Training Pillars



### Partner Organisations

Since its inception in 2015, the TEF Entrepreneurship Programme has partnered with numerous organisations to support entrepreneurs in Africa. These partnerships include organisations such as the International Committee for the Red Cross (ICRC), the United Nations Development Programme (UNDP), Sémé City, Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ), amongst many others.

Partnerships between TEF and regional and international organisations help pave the way for collaboration and strategic networking to increase market access for entrepreneurs across Africa.

Since 2015, TEF and its partner organisations have trained, mentored, and funded more than 11,023 African entrepreneurs in a variety of industries and sectors.

This report focuses on the organisations TEF has partnered with since 2015, as well as the Foundation's own contribution to the support of the Entrepreneurship Programme.



### Theories Of Change And Expected Outcomes

This evaluation covers three clusters with specific theories of change (Figure 2).

Figure 2: Theories Of Change

### Cluster

### **Theory of Change**

### **Training:**

Provide business training for all Programme applicants and participants.

# IF

We provide online training and coaching for selected entrepreneurs

### **THEN**

Entrepreneurs' capacity to grow their businesses will increase

### **Funding:**

Award seed funding to select finalists from the training Programme.

### IF

Select beneficiaries are gifted a seed capital

### **THEN**

They will use it to start their own business or improve their current business

### Mentoring:

Provide mentorship and networking programmes for beneficiaries.

### IF

You provide mentorship opportunities for beneficiaries

### **THEN**

They will learn how to improve their entrepreneurial ability.



**Beneficiary from Mali (Agribusiness)** 

While the Programme is far-reaching, the scope of this evaluation is narrowed to align with the immediate needs and interests of the Foundation.

This evaluation therefore focuses on the following objectives:

Figure 3: Evaluation Objectives

Did the Programme align with the needs of beneficiaries as well as the priorities of donor agencies?

- Satisfaction with Programme training
- · Applicability of training materials

Considering the Programme's logic model and theory of change, were the planned outputs and outcomes around the building of the TEF Entrepreneurship Programme achieved?

- Training and funding enabling the start/growth of business
- Increased networking and collaboration amongst emerging entrepreneurs and relevant stakeholders

What is the impact of the TEF Entrepreneurship Programme on the following key areas in the entrepreneurial ecosystem of Africa?

- Improving business development capacity
  - Entrepreneurs demonstrate increased capacity to grow their businesses
  - Entrepreneurs' resilience improved and business survival rate increased
- 2. Economic growth
  - Increased per capital revenues from entrepreneurs across Africa
  - Creation of decent jobs

Which Programme results are likely to continue after the Programme ends, and which factors can this be attributed to?

- Key stakeholders' feedback
- Optimism about the future of current businesses

### Study Methodology

The Impact Assessment focused on all TEF and partner beneficiaries who participated in the Programme between 2015 and 2020, and included a quantitative survey with beneficiaries, qualitative KIIs with beneficiaries and stakeholders, and collections of photos in the field. Beneficiaries who participated in the Programme after 2020 were excluded from this impact assessment, as their participation in the Programme was too recent for assessing impact<sup>1</sup>.

To best assess Programme-specific impact, ORB also developed a control, non-beneficiary comparison group by reaching out to all individuals who applied for TEF funding during that same time period but were not selected to participate in the Programme. Considering that the number of applicants is always much larger than the Programme can fund, this provided a good comparison pool of candidates.

Of the 11,023 TEF and partner beneficiaries who participated in the Programme between 2015-2020, all of whom were invited to take the survey, 3,160 responded to the survey (29 percent response rate). These respondents are compared to the 1,312 non-beneficiary respondents in the report.

It is important to note that there is a concern that a positive bias is present in both the beneficiary and non-beneficiary survey responses. Those who have more successful businesses are more likely to report them than those who may have not been able to start a business or had to close it. Assuming a positive bias is also present in the null cases, the comparison between the two groups should be balanced.

The target population and sample sizes of the Impact Assessment for TEF and partner beneficiaries and the non-beneficiary comparison group are outlined in Table 2:

Table 2: Impact Assessment samples for TEF and partners

11,023

All TEF and partner beneficiaries funded between 2015-2020 3,160

TEF and partner beneficiaries sample size achieved 1,312

non-beneficiary respondents out of 32,375 applicants invited

<sup>1</sup> Beneficiaries funded by either EU or Google in 2021 or 2022 were also invited to complete the impact assessment quantitative survey in order to preliminarily assess their progress, and results for those samples are reported in separate "tracer study" reports, per the request of those funding partners. Beneficiaries funded by TEF or its other funding partners in 2021 or 2022 were invited to complete a different, third-party monitoring survey conducted by ORB, results of which are reported in a separate third-party monitoring report.

# ORB designed a 'funnel approach' for reaching Impact Assessment participants, which followed the following steps:

### A web survey:

Considering that the TEF Entrepreneurship Programme is designed to emphasize digital engagement and includes regular communication with beneficiaries over email, this method follows established lines of communication for beneficiaries, building trust and encouraging them to complete the study. ORB sent email invitations to complete the web survey to all available TEF and partner beneficiaries.

Phone calls to a subset of respondents who only partially complete or do not start the web survey.

ORB allocated the number of attempted phone calls to the total number of TEF beneficiaries within each country. However, for countries with fewer than 20 eligible beneficiaries, ORB attempted to contact all beneficiaries to ensure that all countries across Africa were represented.

The survey completion across all methods is summarized in Table 3.

Table 3: Completion Across Method

Country	Available TEF and partner beneficiaries	Email surveys completed	Phone surveys completed
Nigeria	3,670	945	42
Mali	2148	834	10
Uganda	592	122	0
Kenya	495	81	2
Cameroon	460	112	0
Chad	317	90	65
Niger	292	60	0
Burkina Faso	291	68	10
Mauritania	272	35	0
Benin	224	165	117
Ghana	208	58	0
Rwanda	195	35	0
Tanzania, United Republic of	185	39	3
Zambia	146	55	2
Congo, Democratic Republic of the	138	41	1
South Africa	130	33	0
Zimbabwe	107	31	0
Ethiopia	104	16	0
Botswana	99	23	0
TOTAL (ALL COMPLETIONS)	11,023	2,845	315

Note: Table 3 highlights completions for only the 20 countries with the most TEF beneficiaries. Phone call surveys targeted countries with initial low completions, which is why there are low phone surveys for the above countries.

All KIIs were conducted by the ORB team through virtual, one-on-one discussions with staff at TEF and various partner organisations. Additionally, KIIs were also conducted with TEF Hub Leads and beneficiaries to gain their perspective on the Programme.

The KIIs discussion covered the following topics: the TEF Entrepreneurship Programme's ability to coordinate and meet expectations of the donors, observable impacts of the Programme on the lives of the beneficiaries, gaps in programming, the business outlooks of the beneficiaries, the structure and effectiveness of the Hub Lead structure, and the outlook of the TEF Entrepreneurship Programme.

The allocations for KIIs with TEF staff, beneficiaries, Hub Leads, and partner organisations are outlined in Table 4.

Finally, ORB collected more than 2,000 photos from beneficiaries across the various tracer and impact assessment studies conducted throughout for this project.

Beneficiaries highlighted their business storefronts, equipment, and activities and uploaded their business-related images directly to the web survey. A select few of these photos are displayed throughout this report. These photos were used to enrich our analysis and to see first-hand business operations of beneficiaries who responded to the survey.

Table 4: KII Allocations

TEF staff	ICRC staff	AFDB staff	UNDP staff	TEF beneficiary	Hub lead
2 KII	1 KII	1 KII	1 KII	5 KII	5KII

### Instrument Development

The Impact Assessment survey was offered in the four main languages of the TEF Entrepreneurship Programme:

### English | French | Portuguese | Arabic

ORB worked closely with highly skilled translators in Africa to translate the survey into the four languages and ensure that cross-cultural meanings were upheld between languages and regions. Offering the survey in these languages ensured that most participants were given the option to take the survey in a language they are most comfortable in.

To assess all aspects of the Programme and the broad range of possible impact on the entrepreneurship ecosystem, the survey instrument included 150+ questions, aiming to gain the following insights from these subgroups:

### **Current business owners:**

Focus on business growth (revenue and spending) and its impact on their communities (decent jobs, education opportunities), ongoing challenges, and their sustainability in the future

# Beneficiaries who started a business that was later closed:

Focus on challenges that caused it to shut down

## Beneficiaries who have not opened the businesses:

What issues they may have faced in getting started

# To minimize respondent fatigue, the survey was split into three parts:

- 1. Questions asked of all respondents
- 2. Questions asked of respondents randomly assigned to Group A
- 3. Questions asked of respondents randomly assigned to Group B

This means that available sample size varies depending on the question.

# Impact Assessment Implementation



### Scripting

This assessment utilized the survey platform SurveyToGo to create and distribute the survey. SurveyToGo is a tablet interviewing platform, with structure and scripting mechanisms that provide a flexible and technically sound platform to execute surveys with complicated routing.

Additionally, we developed the Send Grid module within SurveyToGo for mass distribution of surveys via emails of the TEF beneficiaries. Send Grid allowed us to monitor the distribution of emails across all surveys to gain insights on the number of emails distributed, how many reached active emails, how many of the emails were opened, and other relevant trends in the email campaign.

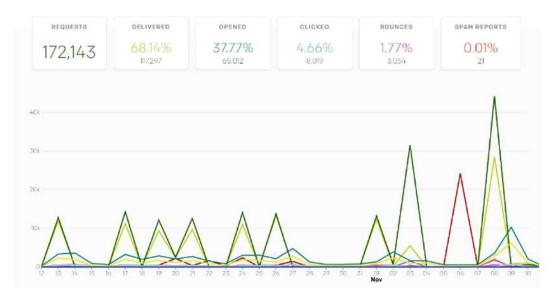
Arabic was not included in communication

because our Send Grid module does not support Arabic type. Given that the number of beneficiaries responding to the survey in Arabic for past surveys was low, we were comfortable in excluding it from communication.

The Send Grid dashboard (as seen in Figure 4) was checked to ensure the module was running properly throughout the implementation of all the surveys in this project.

Note, Figure 4 displays all survey distributions and reminders across the different components of this project. In the following section, we break down the development and distribution of the survey. The survey script for the Impact Assessment is included in Annexes I and II to this report.

Figure 4: Send Grid Dashboard





### Data Collection

We distributed the Impact Assessment by email on October 13, 2022, to 11,023 TEF and partner beneficiaries. Follow-up reminders were sent to all participants every two days to ensure a high response rate. Responses to the survey increased dramatically after each round of reminder emails, averaging 100+ responses after most reminders. This report is based on data captured from the 3,160 TEF and partner beneficiaries (29 percent response rate) and 1,312 non-beneficiaries who responded to the survey by December 1, 2022.

Of note, response rate on the beneficiaries' survey is likely influenced by several factors known to pose challenges to survey response rates<sup>1</sup>, including:

- Respondents having participated in the TEF Entrepreneurship Programme anywhere from two to seven years prior to the evaluation date, while response rates are typically highest immediately after programme completion;
- 2. Inability to offer respondents an incentive for participating;
- 3. A substantially longer survey than is typically recommended, in order to cover all targeted areas of the evaluation, and
- 4. The survey was distributed from an email address unknown to respondents (from ORB International). In light of these challenges, the 29 percent beneficiary response rate achieved in the present evaluation is relatively high, and higher than response rates achieved in comparable web-based surveys of entrepreneurs.<sup>2</sup>

We offered the Impact Assessment Survey in four languages, English, French, Portuguese, and Arabic, to accommodate beneficiaries across the continent. Data shows that most survey respondents selected English and French as their main language for the survey, with Portuguese and Arabic selected less often, consistent with the primary languages of the countries in which the majority of TEF beneficiaries reside.

Demographic information was collected from all TEF and partner beneficiaries who participated in the Impact Assessment to understand the key characteristics of this group and ensure the survey sample is representative of the broader TEF and partner beneficiaries and comparable to non-beneficiary population included in the study.

For comparability purposes, male and female respondents to the non-beneficiary survey were included in this analysis. To ensure regional representativeness, we computed required sample sizes for each country to ensure the sample is representative of the Programme's geographic reach. This table breakdown can be found in Annex VI. We tracked responses per country on a weekly basis and targeted beneficiaries in less-responsive countries by reaching out through TEF Alumni Hub Leads and management to gain an accurate and representative sample from all regions in Africa.

- 1 "How to Increase Online Survey Response Rates." Qualtrics, 5 May 2023, www.qualtrics.com/experience-management/research/tools-increase-response-rate/.
- 2 "Small Business Climate Action." SME Climate Hub, smeclimatehub.org/ wp-content/uploads/2023/02/SME-Climate-Hub-Survey-2023.pdf. Accessed 31 May 2023.



# Representation of broader TEF and partner beneficiary population:

There were a larger percentage of French-speaking beneficiaries who responded:

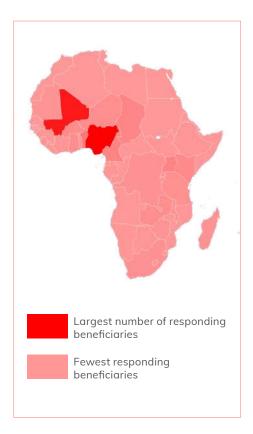


There were a larger percentage of those 35–44 years old who responded:

population



Figure 5: Response Rate Map



### Comparable to non-beneficiaries, with a few things to note:

More of the nonbeneficiary survey respondents come from West Africa

77% vs 60%

Non-beneficiaries are slightly older

This is expected, given that the TEF Entrepreneurship Programme seeks to select and fund youth entrepreneurs.

50% vs 4

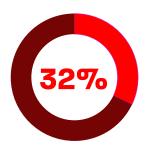
of the beneficiary sample is in the 18–24 range in the nonbeneficiary sample

**50%** 

is in the 25–34 range

42%

in the nonbeneficiary sample



Of beneficiary respondents have a four-year degree, with an additional 36% possessing a post-graduate degree such as a master's or phd. Non-beneficiaries attained similar education levels, with slightly more having a four-year degree (49%), which could be due to the fact non-beneficiaries may be older in age.

The education data indicates that applicants and beneficiaries have a high level of education. This suggests the TEF Entrepreneurship Programme acts as an accelerator, helping start-ups and ventures with defining and building their products, providing seed capital, and networking opportunities, as well as a pitching phase, rather than acting as initiation Programme that gets people who have not been previously engaged to start business. This has implications for the types of training TEF should be providing, with more emphasis on later-stage business development.



**Beneficiary from Democratic Republic of Congo (Energy & Power)** 

Table 5: Demographic Comparisons

		TEF & partners beneficiary population	TEF & partners beneficiaries survey sample	Non-beneficiaries survey sample
Gender				
	Male	66%	70%	75%
	Female	34%	30%	25%
Age				
	18–24	13%	4%	1%
	25–34	58%	50%	42%
	35–44	25%	38%	46%
	45–54	3%	7%	10%
	55–64	1%	1%	1%
	65+	0%	0%	0%
Region				
	Central Africa	9%	10%	3%
	East Africa	19%	17%	16%
	North Africa	1%	1%	0%
	South Africa	3%	3%	3%
	West Africa	68%	70%	77%
Education				
	No high school		1%	0%
	High school		7%	6%
	Some college		9%	9%
	2-year college		6%	5%
	4-year college		32%	49%
	Post-graduate		36%	24%
	Religious school		0%	0%
	Other		8%	6%
Language				
	English	71%	55%	94%
	French	25%	44%	5%
	Portuguese	1%	1%	0%
	Arabic	<1%	<1%	<1%



The results section of the report is structured to address the following:

- Programme relevance and effectiveness (satisfaction in training, funding, and mentoring)
- 2. Impact, focusing on business growth and jobs aspects
- 3. Sustainability

Survey respondents in this section are referred to as 'TEF and partner beneficiaries' and non-beneficiaries.

'TEF and partner beneficiaries' refers to Programme participants from 2015 to 2021 who completed the Programme and received funding, whereas 'non-beneficiaries' are defined as applicants to the Programme who were not selected to participate and were not awarded seed funding.



**Beneficiary from Cape Verde (Consulting)** 

### Programme Relevance And Effectiveness

The Programme is highly relevant to TEF and partner beneficiaries, who are extremely enthusiastic about all aspects of the Programme and nearly unanimously find it helpful. Beneficiaries also find the Programme to be effective and organised at delivery of the content and the funding.

Additionally, TEF partner staff noted that their experiences interacting directly with programme beneficiaries was particularly impactful for them in understanding the programme and its successes.

This section discusses the following:

- 1. Programme relevance (through assessing the Programme alignment with the needs of beneficiaries and donor priorities, and their satisfaction with the Programme)
- 2. Programme effectiveness (degree to which the Programme achieved planned outputs, such as enabling beneficiaries to start their business) overall and for each aspect of the Programme (training, funding, and mentoring).

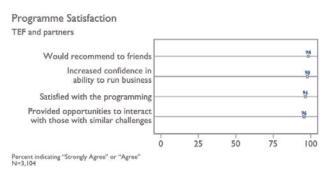
Findings showed that the Programme was exceptionally relevant to all beneficiaries.

An overwhelming majority of beneficiaries are satisfied with the Programme and are unanimous in that they would recommend it to their friends.

98%

(almost all) of beneficiaries report that the Programme has increased their confidence in their ability to run a business.

Figure 6: Programme Satisfaction



Several beneficiaries mentioned they benefit not only from the training on specific business skills, but also in increasing their own confidence and sense of self-efficacy through the Programme.

**96%** of beneficiaries report the Programme provided them opportunities to network and interact with other entrepreneurs facing similar challenges.

Interaction and collaboration with other entrepreneurs are important indicators of a strong entrepreneurship ecosystem, one where entrepreneurs can collaborate and get help on their ventures.

**95%** of beneficiaries believe that the selection criteria for the Programme are clear and that participants are selected fairly. This is in line with the Programme's mission to ensure a fair selection process.

However, it is important to note that there may be a respondent bias present, as these responses come from Programme participants who were accepted to the Programme and funded. Thus, they may be less likely to believe their selection was unfair.

TEF changed my mindset totally. Today, I'm really thinking globally, thinking in the African way. I'm not only working in my local area."

Beneficiary from Moroco

TEF helped me a lot with my confidence in what I'm doing. This is actually my source of living. I've grown a lot."

Beneficiary from Nigeria

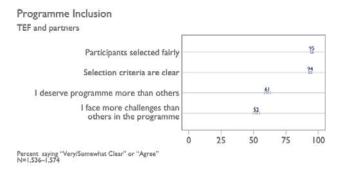


Beneficiary from Benin (Education & Training)

### Overall, the Programme ensures a fair and inclusive selection process.

A little over half of beneficiaries (52%) report they face more challenges than others in the Programme, indicating a need for further discussion on improving Programme quality.

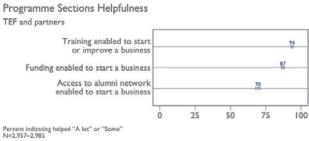
Figure 7: Programme Inclusion



Subsequent sections will address the challenges currently faced by beneficiaries in their businesses, and offer recommendations for TEF to address these challenges and provide support to their beneficiaries.

While beneficiaries gave positive feedback for all aspects of the program, training and funding were seen as the most effective. As seen in Figure 8, they were nearly unanimous that those aspects of the Programme enabled them to start or grow a business.

Figure 8: Programme Sections Helpfulness



It should be noted that **70%** of beneficiaries reported access to the alumni network helped them start their business, indicating further action to widen alumni engagement could be helpful for all beneficiaries.

The alumni and mentorship networking program, as discussed in the subsequent section, could be further strengthened to be helpful and accessible for all beneficiaries.

Current beneficiaries find the Programme implementation to be effective at the delivery of all Programme components:

**94%** of beneficiaries agreed that seed funding was disbursed as promised and they were able to access the 12-week training programme on time.

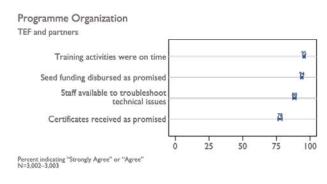
**88%** agreed that staff were available to troubleshoot issues, which indicates high level of programme effectiveness – the ability to promptly respond to issues keeps beneficiaries on their learning track.

**78%** of beneficiaries reported certificates

were received as promised. More engagement is needed to ensure all trained participants access their certification after the training programme.

Overall, beneficiaries perceived the Programme as well-organised, with areas for minor improvement in staff availability for technical issues and certificate distribution.

Figure 9: Programme Organisation



# Beneficiaries were asked to describe how the TEF Entrepreneurship Programme has personally affected them.

Our current study finds that a majority of surveyed TEF and partner beneficiaries report being from an urban or mainly urban area. This response rate based on urbanity signals that rural beneficiaries may not have access to technology to complete the survey and efforts should be made to reach these beneficiaries in order to learn more about their experiences.

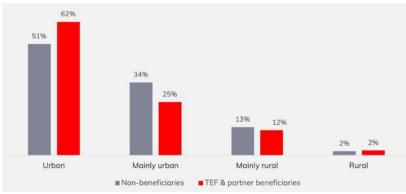
Mainly rural and rural respondents report lower agreement in staff being available to troubleshoot technical issues. TEF can provide additional support to rural beneficiaries so that they are able to participate in the training Programme without worrying about technical difficulties (Figure 11).

Additionally, rural beneficiaries were less likely to agree that certificates were received as promised

(**70%**) than urban beneficiaries (**79%**). This

could be a result of issues with access to technology in rural areas.

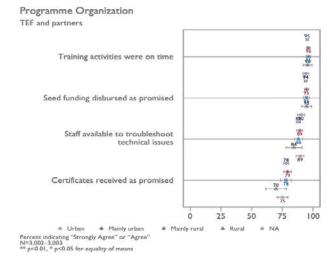




The TEF training is simply amazing. I am completely transformed. In fact, I have become a mentor to many young entrepreneurs since after the training."

Beneficiary from Nigeria

Figure 11: Programme Organisation By Urbanity



It's helped bring clarity to the business. It's helped me be confident and bring an income to my family."

Beneficiary from Kenya

It has inspired me to take a leap into becoming an entrepreneur and advocate for innovation."

Beneficiary from Seychelles

### Training

Beneficiaries rated the content of the training Programme on a number of measures, from increase in knowledge and skill building to platform accessibility and overall quality.

Figure 12: Training Satisfaction



As seen in Figure 12, an overwhelming majority of TEF and partner beneficiaries report that the training increased their knowledge and strengthened their business management skills.

**96%** of beneficiaries agreed that the training matched their personal expectations and that TEFConnect was easy to use

**85%** of beneficiaries agreed the quality of the training Programme exceeds or meets their expectations

These results show that beneficiaries thought highly of the training Programme and found it valuable for both their personal and career aspirations.

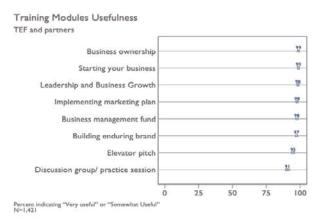
In addition, beneficiaries expressed very high rates of satisfaction with the Programme's content. They unanimously rated modules on business ownership and starting your business as most useful.

Most beneficiaries (91% and above) found all outlined modules in Figure 13 to be useful.

This Programme generally propelled me and equipped me with business management skills to start my business.

Beneficiary from Ghana

Figure 13: Training Modules Usefulness



### Funding

**98%** stated that the Programme increased their confidence in their ability to run their business

**54%** found the funding adequate to start a business pointing to TEF's ability to improve access to adequate financing

By expanding their business capacity, TEF and partner beneficiaries targeted the quality education, industry, innovation, infrastructure, and the reduced inequalities goals set out by the Sustainable Development Goals (SDGs) by the United Nations (UN).

### When it comes to financing their businesses:

**84%** of non-beneficiaries reported experiencing gaps in financing since starting their business, with only 11% reporting other funding was adequate to sustain their business.

**87%** of TEF and partner beneficiaries reported experiencing gaps in financing since starting their business.

**54%** of beneficiaries report that TEF funding was adequate for starting their business. Additionally, 35% said that other funding they have acquired has been adequate to sustain their business.

Overall, this speaks to an issue with the TEF Entrepreneurship Programme's seed funding component and suggests an increase in the seed funding so that beneficiaries receive adequate funding to sustain their business in the future.

A process TEF could implement would be a funding system that is staggered and allocates funding based on business scalability and stage of growth.

For many beneficiaries, the funding from the TEF Programme is the only manner to receive the funds to open a business.

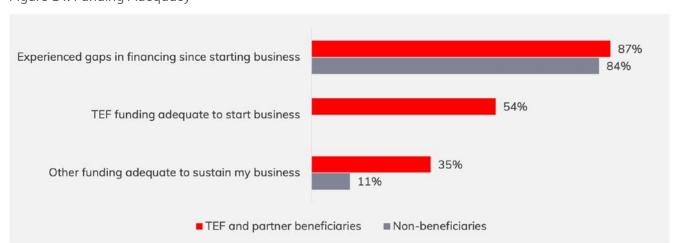


Figure 14: Funding Adequacy

I had an idea, but I couldn't secure the capital to kick-start the business."

Beneficiary from Rwanda

### Mentorship And Networking

Mentorship and networking are important components of the TEF Entrepreneurship Programme.

Overall, more than half of beneficiaries

(**64%**) believed receiving mentorship after the training is more helpful than during it.

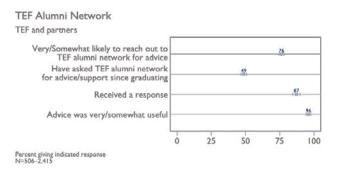
Most TEF and partner beneficiaries (**76%**) reported they are very or somewhat likely to reach out to the TEF alumni network for advice.

However, less than half (49%) reported they reached out to alumni for advice and support. This implies almost half of beneficiaries wanted to reach out, but did not do it.

Of the **87%** of beneficiaries who received a response when they reached out to alumni,

**96%** found the advice to but somewhat or very helpful. This shows that when a connection is made with alumni, it is helpful for the beneficiaries and positively received.

Figure 15: TEF Alumni Network

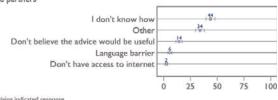


In contrast, for those who do not wish to reach out to TEF alumni for networking, almost half of them (44%) reported they did not know how, with 14% reporting they did not believe the advice would be helpful.

This points to a concern for the TEF Entrepreneurship Programme regarding organising the alumni network and informing beneficiaries of the mentorship aspect of the Programme.

Figure 16: Why Beneficiaries Don't Ask TEF Network For Advice

Why Beneficiaries Don't Ask TEF Network for Advice TEF and partners



Percent giving indicated response N=573

Of the small percentage who reported not asking the TEF network advice for a reason other than those listed, the most common theme was concern about the alumni responses. These concerns included a delay or lack of response from the alumni, as well as the responses they receive being negative or dismissive. Other reasons included not needing alumni advice and having more accessible networks available.

Around 6% pointed to a language barrier as the reason they do not ask for advice.





Beneficiary from South Africa

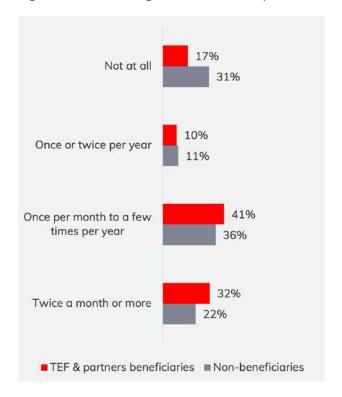
Despite the challenges, TEF and partner beneficiaries are still more successful in establishing networks than non-beneficiaries.

Specifically, as seen in Figure 17, TEF and partner beneficiaries were more likely to report connecting with other entrepreneurs in Africa at least twice per month (32% among TEF and partner beneficiaries, vs. 22% among nonbeneficiaries), and were less likely than nonbeneficiaries to report not connecting with other entrepreneurs at all in the past year (17% among beneficiaries, vs. 31% among non-beneficiaries).

This may reflect use of the alumni network among TEF and partner beneficiaries or may point to beneficiaries being more likely to build their networks in general.

Furthermore, connecting with other entrepreneurs in Africa allows for beneficiaries to connect with local entrepreneurial networks in their communities and build the cultural aspect of an entrepreneurial ecosystem.

Figure 17: Connecting With Other Entrepreneurs



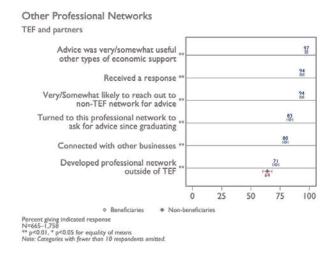
TEF and partner beneficiaries report turning to professional networks outside of TEF.

71% of beneficiaries reported they have developed their professional networks outside of TEF.

**94%** of the beneficiaries reported they were very or somewhat likely to reach out to a non-TEF professional network for advice, with 83% reporting having turned to this network since graduating.

Comparing the TEF alumni network with the non-TEF professional network, beneficiaries are more likely to turn to professional networks instead of TEF networks for business-related questions. This could be for a variety of reasons, including language comfortability, local networks, and in-country networks being more beneficial than cross-continental. TEF can consider further integration of programme alumni into their local markets and facilitate more productive networking for beneficiaries.

Figure 18: Other Professional Networks



Feedback from interviews with the beneficiaries regarding the mentorship portion of the TEF Entrepreneurship Programme was largely positive, with emphasis given to the effectiveness of the structure and organisation.

During qualitative interviews, several beneficiaries referenced having a positive experience with their mentor and that they were eager to pay-forward the experience by mentoring future entrepreneurs. Specifically, beneficiaries appreciated the ability to receive real-work business advice from people who likely underwent similar experiences and challenges. While centrally positive, beneficiaries did note the experience with mentors was

somewhat dependent on the compatibility of the pairing, specifically if a mentor is from the same country or in the same industry.

Having a mentor who can speak to industryspecific standards and country-specific policy can impact the helpfulness of the mentorship relationship. Accessibility was also noted as a potential barrier to a successful mentorship, as

beneficiaries or mentors in rural or remote areas may not have access to reliable internet or electricity to continue communications.

The importance of the TEF Mentorship Programme can also be reinforced by those who have had a poor experience, as they note the importance of a mentor for developing their selfconfidence.

It was also noted in some interviews that the timing of the mentorship could be improved. Specifically, that integrating the mentorship component not only into the training phase, but also the implementation phase, could be beneficial, as beneficiaries are more likely to have challenges when they are longer directly connected to TEF when they are starting their business.

Beneficiaries also note the TEF Entrepreneurship Programme allows for the connection of likeminded and passionate entrepreneurs across countries and across the continent that otherwise would not meet.

It would be better to integrate the mentorship phase into the follow up. Because that's when it is really needed. After training and the funding, then we are in the implementation phase."

Beneficiary from Rwanda

[Mentorship is] always important because especially when you are in the beginning of the entrepreneurship journey, you have that self-confidence problem. You are not sure. You face so many rejections that you start believing that you are just not enough and not good."

Beneficiary from DRC

I think if you're been paired with someone in your industry, that'd be very, very important."

Beneficiary from Nigeria

[The Tony Elumelu Foundation]
helped me meet new friends
locally here and equally
international networking.
Without the training, I don't think
I'd have managed to know people
from different countries who
share similar ideas and similar
enthusiasm and vision for the
continent."

Beneficiary from Zambia



**Beneficiary from Nigeria (Fashion)** 



**Beneficiary from Zambia (Energy & Power)** 

### **Impact**

To assess the Programme's impact, we focused on the Programme's contribution to the entrepreneurship ecosystem in Africa writ large, as agreed upon with TEF and our macroeconomic specialist. Mason and Brown (2014) define an entrepreneurial ecosystem as interconnected entrepreneurial actors, institutions, and processes which connect and perform in a local, entrepreneurial environment. [1]

Drawing upon literature and discussion with a macroeconomic expert, we utilized industry indicators to inform our qualitative and quantitative instruments. These ecosystem indicators were derived from Abouelhassan et al., 2021.[2] Furthermore, Isenberg (2010) outlines conditions of a strong entrepreneurship ecosystem, which often includes governments and leaders, culture, sources of capital, availability of education, and public infrastructure, amongst many others.[3]

[1] Mason, C., & Brown, R. (2014). Entrepreneurial Ecosystems And Growth Oriented Entrepreneurship Background paper prepared for the workshop organised by the OECD LEED Programme and the Dutch Ministry of Economic Affairs on https://www.oecd.org/cfe/leed/entrepreneurial-ecosystems.pdf

[2] Abouelhassan, M., Kabil, M., Alayan, R., Magda, R., & Dávid, L. (2021). Entrepreneurship Ecosystem Performance in Egypt: An Empirical Study Based on the Global Entrepreneurship Index (GEI). Sustainability. 13. 7171. doi:10.3390/su13137171

[3] Isenberg, D.J. (2010). How to Start an Entrepreneurial Revolution. https://institute.coop/sites/default/files/resources/Isenberg%20-%20How%20to%20 Start%20an%20Entrepreneurial%20Revolution.pdf

Figure 19: Entrepreneurship Ecosystem



The final instrument measures the following:

Indicators of how the TEF Entrepreneurship Programme may contribute, strengthen, and impact the African entrepreneurial ecosystem (e.g., market access, human capital, and societal norms)

- Indicators for the Sustainable Development Goals (SDGs) created by the United Nations (UN), that outlines 17 global goals designed to end poverty and encourage economic growth
- 2. Indicators relating to policy and entrepreneurship from the World Economic Forum and the Global Entrepreneurship Monitor

In this section, we present findings on key outcomes of entrepreneurship by concentrating on the following measures of an entrepreneurial ecosystem as outlined above:

- 1. Business ownership
- 2. Business practices and procedures
- 3. Business closure
- 4. Ability to acquire non-TEF support
- 5. Job creation
- 6. Entrepreneurship culture
- 7. Community impact
- 8. Market access and supply chain
- 9. Business challenges and growth integration

When possible, we compare information from beneficiaries to non-beneficiaries to assess specific effects of the TEF Entrepreneurship Programme.

### **Business Ownership**

**84%** of TEF and partner beneficiaries started the business they pitched to TEF

**91%** still own that business

**80%** of their businesses make revenue

Many business owners operate in agribusiness, ICT, commercial/retail, education and training, and fashion.

In the 22 countries with at least 10 TEF and partner beneficiaries reporting, the average reported annual profit was over 22X the average annual income per capita in that country, and ranged from 4 to 57 times the average annual income per capita across all countries. All of this suggests positive impacts on business development capacity for Programme participants.

At the time of applying to the TEF Programme



Of non-beneficiaries already owned a business

Of TEF and partner beneficiaries

In other words, those who did not yet own a business were more likely to be selected as beneficiaries for the Programme between 2015 and 2020. This is consistent with the TEF Entrepreneurship Programme's goals of encouraging new entrepreneurs and creating inclusive and democratized access to finance for emerging entrepreneurs.

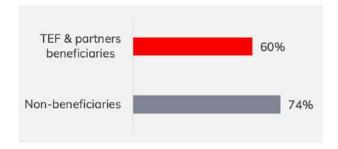
### Since completing the Programme-

**84%** of TEF and partner beneficiaries who did not yet own a business reported starting the business they pitched to TEF.

In contrast, among non-beneficiaries, 70% of those who did not yet own a business started the business idea they applied to TEF with.

This shows that the Programme improves business ownership by a difference of 14% points, pointing to the value of training and funding for the ability to start a new business.

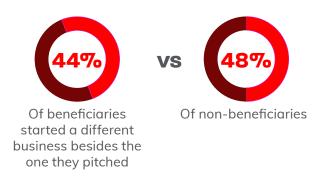
Figure 20: Business Owned At Application



Of those who already owned or started the business they pitched to TEF-

**91%** of TEF and partner beneficiaries still own that business, while 87% of non-beneficiaries who started the business they applied to TEF with still own that business

This means that, currently, TEF and partner beneficiaries are more likely to still own the business they pitched to TEF than non-beneficiaries.

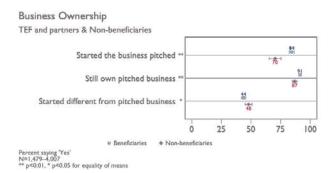


Considered together, these findings suggest that beneficiaries who received access to seed funding, the alumni network and mentorship were better equipped to establish the business idea they came to TEF with and were also more successful at sustaining their business than the ones who did not receive support.



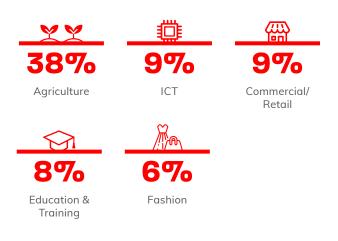
**Beneficiary from Ghana (Commercial/Retail)** 

Figure 21: Business Ownership



Beneficiaries of the Impact Assessment survey reported operating in a diverse range of industries.

The largest proportion of respondents (33%) were engaged in:



These findings are overall consistent with the composition of industries represented among the TEF and partners beneficiary population and the prevalence of agribusiness on the African continent.

Table 6: Business Industry Comparison

Industry	All TEF & Partner Beneficiaries	TEF & Partner Survey Respondents
Agribusiness	31%	33%
Other	0%	8%
ICT	9%	7%
Commercial/Retail	7%	7%
Education and Training	8%	6%
Fashion	5%	5%
Manufacturing	7%	5%
Food & Beverages	2%	3%
Waste Management	4%	3%
Healthcare	4%	3%
Media and Entertainment	3%	3%
Beauty & Wellness	1%	2%
Professional Services	3%	2%
Energy/Power Generation	3%	2%
Construction	2%	2%
Tourism/Hospitality	2%	1%
Consulting	2%	1%
Financial Services	2%	1%
Transportation	1%	1%
Textile	0%	1%
Haulage/Logistics	1%	1%
FMCG	3%	1%
Telecommunication	0%	1%



TEF beneficiary in Mali providing training (Education & Training)

### Among current business owners

Despite on average two fewer years in business (4 vs 6 years), just as many beneficiaries as non-beneficiaries with current businesses make revenue (80% of beneficiaries, 84% of non-beneficiaries).

Among beneficiaries, the largest percentage of current business owners have owned their business for three years (20%), whereas among non-beneficiaries, the largest percentage of

current business owners have owned their business for eight years (24%).

This would suggest that most non-beneficiaries applied to TEF with more advanced businesses, while most beneficiaries were more likely in their start-up stage. Yet, findings also suggest that the TEF Entrepreneurship Programme gives new entrepreneurs a jump start, such that they are able to start earning revenue more quickly than they otherwise would.

Figure 22: Current Business Revenue

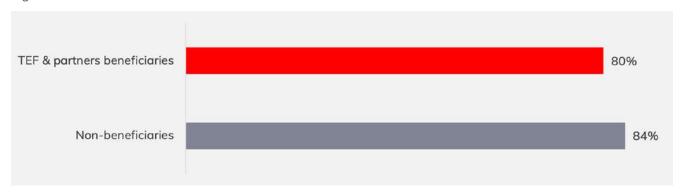


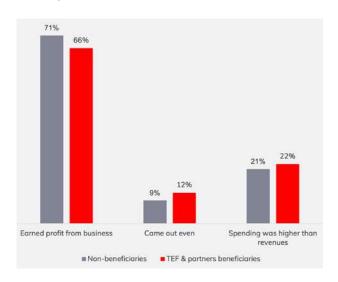
Figure 23: Length Of Business Ownership



Similarly, despite on average two fewer years in business (4 vs 6 years), just as many beneficiaries as non-beneficiaries with current businesses have made a profit from their business at least three of the past six months (66% of beneficiaries, 71% of non-beneficiaries).

Again, these findings on comparable rates of earning profits provides further evidence that the TEF Entrepreneurship Programme gives new entrepreneurs a jump start, allowing them to earn profits more quickly than they otherwise would have.

Figure 24: Past Six Months
Out of past 6 months, 3 months or more:



Yet on average, TEF and partner beneficiaries who own a business report earning an average monthly profit (after paying all business costs) of \$2,393, which equates to an average annual profit of \$28,716.

This figure suggests strong businesses and successful entrepreneurialism among TEF and partner beneficiaries.

Comparing average reported annual profits per country to the average 2021 annual incomes per capita in these same countries, we see TEF and partner beneficiaries make more than the average annual income per capita in each of their respective countries.

Table 7: Profit Comparison

For instance, in the 22 countries with at least 10 TEF and partner beneficiaries reporting, reported annual profits were on average over 22 times the average annual income per capita in the corresponding countries, ranging from four to 57 times the average annual income per capita across those countries.

It is important to interpret these numbers with caution, however, as there were wide ranges of reported profits, with relatively small numbers of responding beneficiaries per country in some of the countries. This means that beneficiaries who reported very high or low profits carried a lot of weight in these averages. Thus, in the table below, in addition to reporting mean annual reported profits, we report median, maximum, and minimum reported annual profits.

	N of business owners reporting	Mean annual reported profit	Median annual reported profit	Max annual reported profit	Min annual reported profit	Avg income pe capita
Nigeria	624	\$16,734	\$4,200	\$1,080,000	\$0	\$2,085
Mali	536	\$49,102	\$2,400	\$1,200,000	\$0	\$918
Benin	113	\$35,233	\$3,600	\$1,200,000	\$0	\$1,428
Uganda	84	\$31,485	\$10,200	\$420,000	\$0	\$858
Cameroon	75	\$16,925	\$5,280	\$156,000	\$0	\$1,662
Kenya	57	\$28,055	\$9,000	\$360,000	\$0	\$2,007
Burkina Faso	48	\$11,285	\$2,700	\$120,000	\$0	\$918
Chad	41	\$8,383	\$2,400	\$72,000	\$180	\$696
Zambia	40	\$19,459	\$9,600	\$144,000	\$0	\$1,121
Ghana	33	\$36,713	\$12,000	\$420,000	\$0	\$2,445
Tanzania, United Republic of	30	\$30,824	\$14,124	\$204,000	\$300	\$1,136
Congo, Democratic Republic of the	29	\$16,668	\$12,000	\$72,000	\$0	\$584
Niger	28	\$7,517	\$2,250	\$72,000	\$0	\$595
Burundi	24	\$13,435	\$4,800	\$120,000	\$420	\$237
Rwanda	23	\$30,976	\$6,000	\$292,560	\$480	\$834
Zimbabwe	20	\$18,351	\$6,960	\$120,000	\$600	\$1,737
Malawi	18	\$15,183	\$10,200	\$50,400	\$1,020	\$643
South Africa	18	\$29,410	\$8,400	\$120,000	\$840	\$6,994
Mauritania	17	\$26,440	\$8,400	\$240,000	\$1,200	\$1,723
Madagascar	14	\$10,410	\$7,200	\$48,000	\$0	\$515
Ethiopia	11	\$24,627	\$12,000	\$84,000	\$1,200	\$944
Liberia	10	\$15,078	\$3,900	\$96,000	\$1,200	\$673
Sierra Leone	9	\$11,373	\$7,200	\$30,600	\$600	\$516
Togo	9	\$6,073	\$3,000	\$33,600	\$0	\$992
Côte d'Ivoire	8	\$66,825	\$33,000	\$288,000	\$3,000	\$2,579
South Sudan	8	\$77,625	\$25,200	\$360,000	\$3,000	\$1,120
Swaziland	8	\$14,067	\$8,490	\$66,756	\$1,200	\$4,215
Gambia	7	\$31,800	\$7,800	\$156,000	\$1,200	\$836
Guinea	7	\$18,339	\$18,000	\$36,000	\$7,800	\$1,174
Gabon	6	\$28,720	\$15,000	\$72,000	\$2,160	\$8,017
Namibia	6	\$32,110	\$2,940	\$180,000	\$300	\$4,729
Botswana	5	\$27,360	\$14,400	\$84,000	\$0	\$7,348
Congo	4	\$16,920	\$12,000	\$43,632	\$48	\$2,214
Guinea-Bissau	4	\$6,330	\$5,700	\$12,000	\$1,920	\$813

Breaking this down further, TEF and partner beneficiaries reported an average turnover of \$5,461 in the typical month over the past year, but expect their monthly turnover in a typical month over the coming year to be substantially higher, at \$8,699 per month.

Meanwhile, they expected recurring costs of business to slightly decrease from the prior month to next month, reporting their average past month spending on recurring costs of business as \$3,243, and expecting their next month spending on recurring costs of business to be \$3,094.

This suggests that on average, TEF and partner beneficiaries expect their monthly profits to increase substantially over the coming year, which may have implications for the appropriate amount of seed funding needed to support future beneficiaries.

Finally, TEF and partner beneficiaries report on average spending \$5,484 on purchases of equipment, buildings, etc. over the past year. Cash on hand measures how much monetary resources business owners gain from business revenue. Some beneficiaries (16%) report having enough cash on hand to cover three or more months, with 18% having enough to cover one to two months, and 17% having enough for three to four weeks. Yet nearly half 42% only have enough cash on hand to cover two weeks or less, which puts these beneficiaries in vulnerable positions.

Moreover, most of the TEF and partner beneficiaries (83%) report they are the main person in charge of day-to-day operations of their business.

When aggregated by gender, 85% of female beneficiaries reported they are the main person in charge, pointing to the TEF Programme mission to empower female entrepreneurs.

This is true for the majority of non-beneficiary women as well, with 87% reporting they are the main person in charge of their businesses.

Figure 25: Profit And Spending

Profit	Spending		
Typical month profit	Past month spending on recuring costs		
\$2,393	\$3,243		
Typical monthly turnover in last business year	Expected next month spending on recuring costs		
\$6,355	\$3,094		
Expected monthly turnover	Past year spending on		

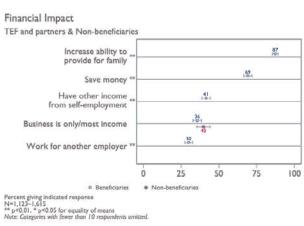
Figure 26: Cash On Hand



\$8,699

\$5,484

Figure 27: Financial Impact



A key indicator of success is that most beneficiaries (87%) reported the Programme has increased their ability to provide for their family. This signifies that the Programme has impacted beneficiaries by raising their standard of living for the beneficiaries and their families.

Additionally, 36% of beneficiaries reported that their business is their only source of income or most of it, comparable to the 40% of non-beneficiaries reporting the same.

As noted elsewhere, these rates of TEFsupported businesses providing the sole or

primary source of income for families being comparable to rates among non-beneficiaries, despite an average of two fewer years in business, again point to evidence of the TEF Entrepreneurship Programme providing a jump start to its beneficiaries.

Figure 28: Person In Charge By Gender

### Person in-charge of day-to-day operations TEF and partners & Non-beneficiaries

Another male family member \*

Another female family member \*

Other female

Female

Percent giving indicated response
N=3,162

Moreover, 1 in 4 (41%) of beneficiaries seek to ensure multiple financial streams, reporting that they have other income from self-employment.

Figure 29: Person In Charge Beneficiary Vs Non-Beneficiary

### Person in-charge of day-to-day operations

TEF and partners & Non-beneficiaries

I am

My spouse \*

Other male \*\*

Another male family member

Other female

Another female family member

Other female

Another female family member

Other female

Another female family member

\*\*

O 25 50 75 100

\*\*

Non-beneficiaries

\*\*

\*\*

Non-beneficiaries

# **Business Practices And Procedures**

0.01, \* p<0.05 for equality of means (within Beneficiary type)

**76%** of TEF and partner beneficiaries reported being somewhat or fully compliant with common business standards and practices

**65%** reported being aware of specific standards within their operating industry

More opportunities to provide awareness on sector-specific standards to entrepreneurs and increase their capacity to achieve those standards may be valuable.

Figure 30: Business Standards Awareness





TEF beneficiary in Mali providing training (ICT)

Figure 31: Standard Business Practices

Standard Business Practices Currently Using TEF and partners



N=1,084

Complying with business standards is a sign of business knowledge, especially being aware of the standards within their own industries.

While there are still opportunities to further scale the awareness for industry standard amongst entrepreneurs, 50% reported using some sort of finance mechanism to maintain books and finances.

Because budgeting is a part of the training Programme, this shows that many respondents used what they learned in their business practices. By adopting these business practices, beneficiaries are more likely to be organised and able to run their businesses more efficiently.

**37%** report using big management procedures

**34%** use human resource management systems

**24%** use health and safety standards

In contrast, 22% report not using any of the outlined standard business practices, with those in commercial/retail (32%) reporting they do not use any, which leaves room for further improvements on the programme.



Beneficiary from Nigeria (Food & Beverage)

### **Business Closure**

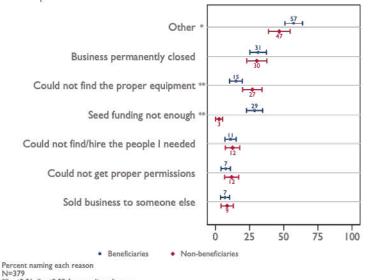
Both TEF and partner beneficiaries and non-beneficiaries are overwhelmingly likely to be current business owners.

Only 7% of beneficiaries and 7% of non-beneficiaries in the sample do not currently own a business, either because they never opened a business or because their business has since closed.

Of the TEF and partner beneficiaries who opened the business they pitched to TEF but no longer own that business (9%), many reported that they could not find the proper equipment (15%), or hire the people needed to start their business (11%).

TEF can target strengthening the mentorship and alumni Programme to help business owners navigate these issues before they arise.

Figure 32: Reasons For No Current Business Reasons Currently Do Not Own a Business TEF and partners



p<0.01, \*p<0.05 for equality of means

While the large majority of beneficiaries did open businesses, some no longer own a business. Of those:

**31%** permanently closed the business

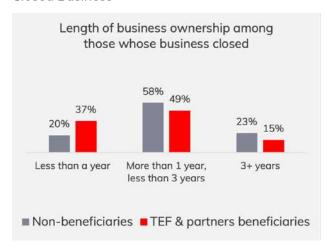
**7%** sold the business to someone else

**29%** reported seed funding was not enough

This means that it may be beneficial for TEF to consider increasing its seed funding amount to enable beneficiaries to sustain their business for longer.

Entrepreneurs also report other challenges to successfully running and growing a business, such as governmental intervention into their

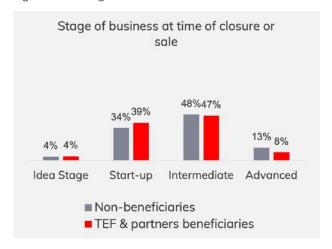
Figure 33: Length Of Ownership Of Closed Business



business, COVID-19 restrictions, insecurity in the area of their businesses, and climate issues negatively impacting their businesses.

These challenges are important for TEF to closely monitor so that the Programme is aware of what beneficiaries are facing and can provide more targeted trainings in competencies within these areas to strengthen future beneficiaries. Additionally, strengthening the mentorship and alumni Programmes could help business owners learn how to navigate these issues as they are more likely to arise when the business is established. Hence, strengthening mentorship will allow beneficiaries to be able to have a network of like-minded entrepreneurs who may have experienced the same difficulties and can help advise a solution for it.

Figure 34: Stage Of Business At Time Of Closure



# Among those who no longer own their first business:

TEF and partner beneficiaries were most likely to have owned the business for one to three years before closure or sale (49%), with non-beneficiaries having a similar rate (58%).

In 2020, the average start-up closure rate was 54% across Africa. This shows that start-ups in Africa have a particularly higher rate of failure, which makes it a challenging environment for start-ups from beneficiaries to stay open.

Data findings show that 64% of TEF beneficiaries, whose business' closed, were able to stay open for one year or more.1

Furthermore, the majority of beneficiaries (67%) reported their business was at the start-

up stage when it closed, which follows similar patterns across the continent with start-ups mainly closing in the first year.

However, 33% of beneficiaries reported their business was at the intermediate stage before closing, meaning they were able to maintain it for longer.

Among the TEF and partner beneficiaries who have not yet opened any business,

**92%** still plan to open a business.

This shows that even in a challenging entrepreneurial environment, beneficiaries demonstrate ambition to continue their venture idea.

<sup>1</sup> Statista: start-up failure rate in selected African countries as of 2020 www.statista.com/statistics/1295678/start-up-failure-rate-in-africa-by-country/

# Ability To Acquire Non-TEF Support

### After completing the TEF Entrepreneurship **Programme**

**25%** of TEF and partner beneficiaries acquired additional investors in their businesses

**56%** of beneficiaries reported having received

additional mentorship through their own local, professional networks

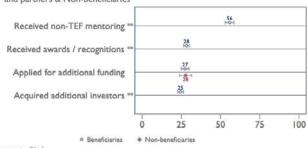
Finance in an entrepreneurial ecosystem concerns financial capital, including loans, investments, and capital — all things a majority of TEF beneficiaries have experience with, especially seed capital. In addition to receiving seed capital from TEF, beneficiaries have also sought external opportunities for funding and networking.

More than half of TEF and partner beneficiaries (56%) report having received mentorship from professional networks. This points to external efforts for connecting with like-minded entrepreneurs and business owners, possibly in their local communities.

Furthermore, 27% reported they had applied for additional funding, with 25% acquiring additional investors in their business venture. This shows that entrepreneurs are seeking to expand access to finance and grow their business.

Figure 35: Non-TEF Support And Recognition





ent saying 'Yes' .187–2,520

These investments have been mainly from private investments (46%), friends and family (46%), private equity (12%).

This shows that the Programme would benefit from encouraging entrepreneurs to continue applying for additional funding after the programme is complete and partner with others in their local entrepreneurial ecosystems to match investments and leverage their own funds. This method would help beneficiaries' business in two ways:

- The business idea is validated if another business is willing to invest in it.
- 2. The business has more resources to grow.

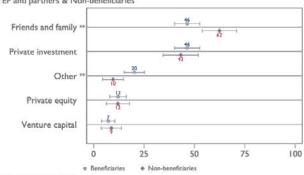
By accessing additional funding and investments, TEF and partner beneficiaries are contributing to SDGs targeting poverty, decent work and economic growth, reducing inequalities, and partnerships. Additional funding may ensure more stable business, market expansion, and higher income for business owners and their employees.

**28%** of beneficiaries have received additional awards and recognition for their business.

TEF and partner beneficiaries have gone on to be recognized, awarded, and chosen to participate in programmes such as the Obama Foundation Scholar Programme, participating in the YouthConnekt Africa Summit, and being awarded the 40 Under 40 African Engineers Award.

Figure 36: Type Of Non-TEF Investment Received

Type of Non-TEF Investment Received TEF and partners & Non-beneficiaries



Percent naming each reason N=373

# Job Creation

Job creation is an aspect of the ecosystem that TEF has contributed greatly to and has the most impact.

Responding TEF and partner beneficiaries reported employing a total of 3,315 employees before applying to TEF (an average of 4.3 per existing business at the time of TEF application). At the of the impact assessment, TEF and partner beneficiaries reported employing a total of 30,182 employees (an average of 12.9 per business).

This suggests that the average number of employees per business has tripled since beneficiaries received TEF support.

In addition, the total difference yields 26,867 new jobs created by the 3,160 TEF and partner beneficiaries who participated in the impact assessment. If we assume these responding 3,160 TEF and partner beneficiaries are representative of the entire population of 11,023 TEF and partner beneficiaries trained, it is estimated that 93,719 new jobs have been created by TEF-supported businesses.

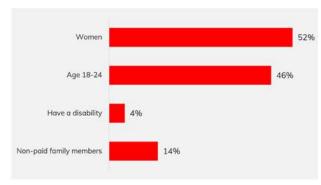
Comparisons to non-beneficiaries also suggest a substantial, meaningful impact of TEF on job creation: While non-beneficiaries on average reported 6.5 employees per business, beneficiaries reported an average of 12.9 employees per business, nearly twice as many.

Human capital within an entrepreneurial ecosystem includes networks, labour, and educational institutions. This means that these three features are connected with each other to contribute to the larger ecosystem.

Networks refer to the system by which entrepreneurs connect with each other, labour includes decent jobs and the employees working, and educational institutions focus on the availability of educational opportunities for entrepreneurs. The Programme's efforts have generated a group of educated and trained entrepreneurs that can contribute to their local economies. As shown in the previous section, these beneficiaries have established networks with other entrepreneurs in their fields, effectively contributing to developing professional networks.

Furthermore, beneficiaries have provided opportunities to their communities by hiring workers, serving as suppliers, and contributing to charities.

Figure 37: Current Employee Demographics



Entrepreneurs impact local communities in various ways, including providing jobs, opportunities, and resources.

Looking at creation of jobs in particular, we consider employment of marginalized groups (women, youth, and those with disability) and indicators of decent work (full-time employment, fair pay).

TEF and partner beneficiaries excel in providing

jobs to women, with **52%** of their current employees being women, up from 44% at the time of applying to the TEF Entrepreneurship Programme.

In addition, nearly half of beneficiaries' current employees (46%) are aged 18–24, which is higher than at the time of applying to TEF (40%).

These high percentages of youth employment also reflect well on TEF and partner beneficiaries, given that youth unemployment in Africa is consistently very high compared to overall unemployment. Providing job opportunities for youth reflects a positive impact on the entrepreneurship ecosystem.

About **47** of beneficiaries' current employees have a disability, which is nearly in line with companies like Unilever and Safaricom recruitment targets for 2025 (5%). <sup>2</sup>

14% of TEF and partner beneficiaries' current employees are non-paid family members.

2 Disability inclusion in the African business community: latest trends and good practices: https://www.businessanddisability.org/wp-content/uploads/2023/01/Disability-inclusion-in-the-African-business-community.pdf

# Another indicator of decent work is hours worked per week and fair pay.

Findings suggest TEF and partner beneficiaries excel in both of these areas.

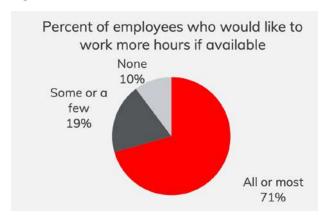
On average, beneficiaries' full-time employees work 37 hours per week, and part-time employees work 22 hours per week.

Figure 38: Typical Hours Worked Per Week



However, nearly 71% of respondents reported that their part-time employees would prefer to work more hours per week if they were available.

Figure 39: Additional Hours



Their employees' typical monthly earnings are \$553 per month for full-time employees, and \$440 per month for part-time employees.

Comparing the typical monthly earnings of fulltime employees to the average per capita income in the countries with the most beneficiaries reporting (at least 10), TEF and partner beneficiaries' full-time employees make on average over three times their country's average per capita income.

Typical monthly earnings of beneficiaries' fulltime employees exceeded the average per capita income in 15 of the 16 countries with the most TEF and partner beneficiaries reporting.

However, it is important to interpret these findings with caution (and in the context of the mean, median, maximum, and minimum values presented in the table below), given the wide range of values reported and outsized weight that outlier values can have on mean values in the context of relatively small sample sizes per country in many of the countries.

Figure 40: Typical Total Monthly Earnings



In addition, half of TEF and partner beneficiaries' employees are remunerated with a fixed salary per week or month (50%), with the next most common method of remuneration being piecerate depending on how much they work or how much output they produce (20%).

Another 18% are paid as a mix of the above, while much smaller percentages are paid piecerates depending on how much profit the business makes (8%), or another way (4%).

Figure 41: Typical Method Of Renumeration

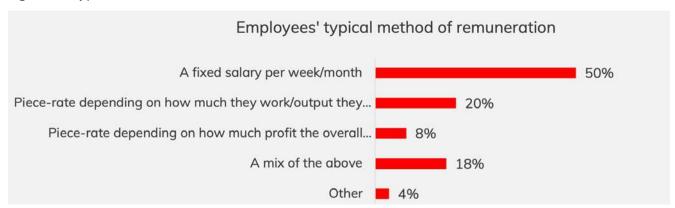


Table 8: Employee Earning Comparison

	N reporting on employee earnings	Mean employee annual earnings	Median employee annual earnings	Max employee annual earnings	Min employee annual earnings	Avg annua income per capita
Nigeria	316	\$7,764	\$720	\$720,000	\$0	\$2,085
Mali	291	\$8,794	\$960	\$600,000	\$0	\$918
Benin	73	\$10,421	\$960	\$420,000	\$0	\$1,428
Cameroon	50	\$3,015	\$1,200	\$48,000	\$0	\$1,662
Uganda	49	\$2,314	\$1,320	\$24,000	\$0	\$858
Chad	39	\$701	\$420	\$6,000	\$0	\$696
Kenya	31	\$4,870	\$1,980	\$60,000	\$0	\$2,007
Burkina Faso	27	\$1,595	\$600	\$14,400	\$0	\$918
Ghana	21	\$2,295	\$1,200	\$12,000	\$0	\$2,445
Zambia	19	\$2,819	\$2,280	\$15,600	\$0	\$1,121
Niger	17	\$1,333	\$1,020	\$6,000	\$0	\$595
Congo, Democratic Republic of the	15	\$2,312	\$2,400	\$3,600	\$960	\$584
Tanzania, United Republic of	15	\$2,814	\$2,400	\$9,600	\$600	\$1,136
Zimbabwe	11	\$2,236	\$2,400	\$6,000	\$600	\$1,737
Madagascar	10	\$3,899	\$798	\$30,000	\$600	\$515
South Africa	10	\$8,376	\$3,000	\$48,000	\$180	\$6,994
Ethiopia	9	\$4,893	\$1,200	\$30,000	\$120	\$944
Malawi	9	\$4,924	\$3,156	\$18,240	\$600	\$643
Côte d'Ivoire	8	\$7,943	\$3,600	\$24,000	\$0	\$2,579
Mauritania	8	\$5,033	\$1,530	\$30,000	\$0	\$1,723
Swaziland	8	\$2,304	\$1,800	\$6,000	\$0	\$4,215
Burundi	7	\$583	\$360	\$1,800	\$0	\$237
Namibia	7	\$5,040	\$3,600	\$12,000	\$60	\$4,729
Botswana	6	\$1,880	\$1,620	\$6,000	\$0	\$7,348
Rwanda	6	\$15,760	\$3,300	\$46,200	\$360	\$834
South Sudan	5	\$2,640	\$1,800	\$5,400	\$0	\$1,120
Togo	5	\$852	\$720	\$1,440	\$540	\$992
Gabon	4	\$6,150	\$5,700	\$12,000	\$1,200	\$8,017
Guinea	4	\$2,250	\$2,100	\$3,600	\$1,200	\$1,174
Liberia	4	\$1,815	\$1,800	\$2,160	\$1,500	\$673
Mauritius	4	\$2,220	\$1,440	\$6,000	\$0	\$8,812
Angola	3	\$3,580	\$1,500	\$7,800	\$1,440	\$2,138
Congo	3	\$2,580	\$1,200	\$6,540	\$0	\$2,214
Equatorial Guinea	3	\$1,400	\$1,800	\$2,400	\$0	\$8,462
Gambia	3	\$1,200	\$1,200	\$2,400	\$0	\$836
Guinea-Bissau	3	\$1,416	\$1,308	\$2,400	\$540	\$813
Lesotho	3	\$12,964	\$1,692	\$36,000	\$1,200	\$1,167
Sierra Leone	3	\$688	\$720	\$1,200	\$144	\$516
Senegal	2	\$1,590	\$1,590	\$1,800	\$1,380	\$1,607
Cape Verde	1	\$300,000	\$300,000	\$300,000	\$300,000	\$3,446
Central African Republic	1	\$4,200	\$4,200	\$4,200	\$4,200	\$512
Egypt	1	\$3,000	\$3,000	\$3,000	\$3,000	\$5,680
Eritrea	1	\$2,400	\$2,400	\$2,400	\$2,400	\$643
Morocco	1	\$2,400	\$2,400	\$2,400	\$2,400	\$1,062

Figure 42: Finding Employees To Hire

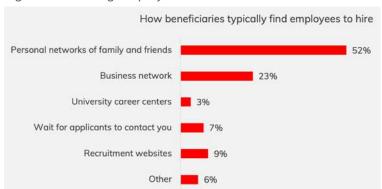


Figure 43: Inability To Pay Employees



More than half of TEF and partner beneficiaries (52%) typically find employees to hire among personal networks of family and friends, while much smaller percentages find their employees through business networks (23%), recruitment websites (9%), waiting for applicants to contact them (7%), university career centres (3%), or another way (8%).

More than half (55%) of TEF and partner beneficiaries reported being unable to pay their employees on time and in full for at least one to three or more months over the past six months, with this problem occurring just one month for 7% of beneficiaries, but as much as two months for 16% of beneficiaries, and three or more months for another 32% of beneficiaries.

While unfortunate for the employees and reflective of business owners not having enough cash on hand, this is also a relatively common occurrence, especially among new businesses. Other issues could also be present in the communities that make it difficult to pay employees, such as access to finances or disruption of services.



**Beneficiary from Benin (Fashion)** 

### **Entrepreneurship Culture**

TEF and partner beneficiaries overwhelmingly feel their communities are supportive of entrepreneurship, with:

**77%** report their communities are supportive of entrepreneurship

**85%** stating that entrepreneurs have a good social status in their communities

However, 46% of beneficiaries believe that business failures are seen as unacceptable in their community. This suggests that many entrepreneurs may view their communities as discouraging entrepreneurial risk-taking, which may stand as a barrier to new entrepreneurs trying to start or grow a new business.

Culture in an entrepreneurial ecosystem is an important aspect that plays an integral role in strengthening the ecosystem.

Culture refers to the social culture in which entrepreneurs work within and indicators that speak to this include perceptions of business success and failures in a community, innovation, social status, and reputations. While entrepreneurial cultures may differ between countries in Africa, we aimed to gain a general understanding of beneficiaries' experiences with these previously outlined indicators.

In general, findings across these indicators point to

entrepreneurship ecosystems across Africa that are supportive in some ways, but less so in others (such as views of risk-taking or failure), which points to an area that TEF may seek to address through the training and mentorship Programme.

Figure 44: Community Entrepreneurship Support

Community Entrepreneurship Support
TEF and partners



Percent saying "Strongly/Somewhat Agree" N=1,346-2,559

It is worth noting that beneficiaries from Central Africa report lower agreement to these statements, with 69% of Central African beneficiaries stating their communities are supportive of entrepreneurship.

This shows that beneficiaries in Central Africa may not receive the same level of support from their local communities regarding entrepreneurship, and that being an entrepreneur in Central Africa is a different experience than in regions such as Eastern or Western Africa.

This is a positive indicator for TEF beneficiaries being able to find success. However targeted emphasis in training and mentorship of acceptance of business failure may help counteract community messaging around this issue.

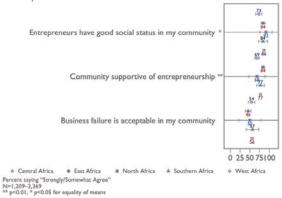
Regardless of the regional differences, the importance of the TEF Programme being created by an African entrepreneur specifically for African people has an impact on its beneficiaries. Beneficiaries repeatedly note their appreciation of the Programme, as well as the potential trickle-down impact it will have as its beneficiaries contribute to African communities.



**Beneficiary from Benin (Fashion)** 

Figure 45: Community Entrepreneurship Support Regional Breakdown

Community Entrepreneurship Support TEF and partners



Through this program, we have been able to empower people, as the Programme has become hope to many African and entrepreneurs."

Beneficiary from Nigeria

It's really amazing to see a businessman in Nigeria creating a foundation just for African entrepreneurs. It's an amazing idea."

Beneficiary from Morocco

All they [the Tony Elumelu Foundation] need is somebody with a vision, with a good business idea. And voila, you are funded the amount of money, and you're trained, and you create employment. You help supplement efforts of the government in your respective countries."

Beneficiary from Rwanda

# Community Impact

TEF and partner beneficiaries impacted their local communities by supporting and mentoring charities and fellow entrepreneurs.

Moreover, most beneficiaries (**77%**) reported they have pursued further education after TEF, showing that the Programme serves as catalyst for participants and increases their capability to pursue further education.

Over half (**75%**) of respondents have mentored non-TEF beneficiaries in their local community, with 58% of them supporting charities in their communities.

This shows that entrepreneurs from the TEF Entrepreneurship Programme are willing to give back to their community, in a similar manner that TEF gave them.

Similarly, 55% of non-beneficiaries reported supporting community charities, displaying a sign of a strong entrepreneurial ecosystem where business owners, whether they completed TEF or not, are willing to give back to their local communities.

There is widespread interest in paying the help received from the Tony Elumelu Foundation forward into beneficiaries' own communities and various social services.

There's a gap of not having the people that have the right skills. The sewing skills for the business are very difficult; sometimes you have to hire people from out of the country. What we want to do is to train these women to be seamstresses, tailors so they can be employable."

Beneficiary from Nigeria

"

I told myself that I was going to give back. In everything I do as a result of that Programme and beyond, just giving back by training other young entrepreneurs."

Beneficiary from Nigeria

Figure 46: Community Impact

# 

Percent saying "Strongly/Somewhat Agree"; "Yes" N=1,187-3,591 \*\* , >80.01, \*\* p<0.05 for equality of means Note: Categories with fewer than 10 respondents omitted.

Beneficiaries



**Beneficiary from Mauritius (Manufacturing)** 

Beneficiaries also are thankful for the impact the completion of the TEF Entrepreneurship Programme has on their families and communities at large.

TEF and partner beneficiaries reported that the TEF Entrepreneurship Programme has allowed them and their families to pursue further education. Just over three-fourths (76%) of TEF and partner beneficiaries have pursued further education after TEF and 46% state their family members also pursued further education.

This shows that the TEF Entrepreneurship Programme has given their beneficiaries the ambition to pursue further education, as well as enabling their families to gain more education.

Furthermore, more than half (52%) of TEF and partner beneficiaries support their communities by partnering with other business and 23% have even gone on to provide seed funding for other entrepreneurs.



The opportunities are built in. It'll help reduce unemployment. Look at what we are doing in our own small way. Look at the impact we're making. I'm very, very proud of it [my business] because a lot of people are getting their living from what we are doing."

Beneficiary from Nigeria

### **Hub Leadership**

Overall, Hub Leads have great belief in the importance and impact of the TEF Entrepreneurship Programme, and view serving as a Hub Lead as way to give back to the Foundation.

The sustainability of the Programme is helped by the enthusiasm it inspires, notably in the activities of many of the Hub Leads. Those serving as Hub Leads largely want to continue with the role to serve as advocates of the TEF Entrepreneurship Programme because they are grateful for what they have received and want to make the Programme more widely known.

To seek to maintain this level of optimism the Hub Leads offer, several factors have been noted as points to improve.

Overall, Hub Leads have a vague understanding, if any, of the expectations that come with the role.

Several Hub Leads note a lack of communication between themselves and those at the Foundation, and the limited communication has a direct impact on their ability to help beneficiaries as their role intends.



My communication with the Foundation I'll be very honest with you, it really hasn't been rosy."

Beneficiary from Zambia

There are also concerns regarding the differing experiences of Hub Leads depending on where they are based.

Hub Leads note that they would benefit from more structure around their goals and tasks and information on how to balance their position with other demands. The availability of resources from the Hub Leads has an impact on the success of the advocacy and outreach of the role. From time to time we do some events, but after Covid it was not easy. And all the events I financed myself. So, after Covid I get robbed. Financially I was struggling so I didn't organise."

Beneficiary from Zambia



Beneficiary from Zimbabwe with employees (Energy & Power)

## Market Access And Supply-Chain Integration

TEF and partner beneficiaries reported relatively strong access to markets in their countries and industries

**80%** have adequate access to markets in their countries to grow their business

**91%** plan to or currently engage in trading products and services beyond their country

One important aspect of a strong entrepreneurial ecosystem is the market, and an entrepreneur's access to it. This aspect of the ecosystem focuses on the consumers, as well as the networks formed between business owners and the market system in their country. These are all indications of TEF's impact on equipping beneficiaries with the necessary skills and knowledge to access markets, trade, and explore new markets.

One of the goals of the TEF Entrepreneurship Programme is to equip beneficiaries with the knowledge to enter markets and provide opportunities to do so.

Figure 47: Market Access

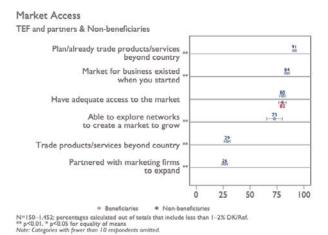
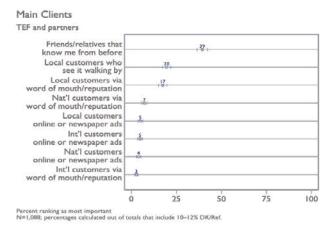


Figure 48: Main Clients



When they went to start their business, 84% of beneficiaries reported a market for their business in their country existed. Both beneficiaries and non-beneficiaries alike reported having adequate access to their respective business markets.

A majority of beneficiaries (73%) reported they are able to explore networks to enter markets.

Additionally, while a majority of beneficiaries (91%) reported they have plans to trade products and services beyond their country, only 29% have actually done so and 49% are aware of the African Continental Free Trade Area.

Additionally, beneficiaries are looking at different approaches to expanding their business, with 26% stating they have partnered with marketing firms to expand their business venture

Yet, 39% of TEF and partner beneficiaries rank their most important clients as their friends and relatives that they know from before.

This suggests that beneficiaries largely rely on their immediate networks to help support their business venture development, which makes business more vulnerable to shocks. Relying on immediate networks for sales can suggest vulnerable businesses for whom growth could pose a challenge. While these businesses are profitable, there is still a need for more investment expand business and ensure sustainability.

The largest percentage of TEF and partner beneficiaries currently serve a relatively small number of clients in a typical month

**82%** sell products or services to fewer than 20 clients per month.

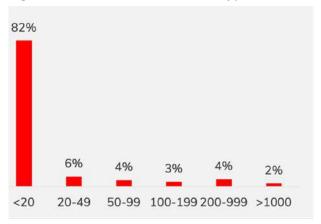
Average sales per client are most commonly under \$10 (74% of TEF and partner beneficiaries).

### Being a supplier

The majority of both beneficiaries and nonbeneficiaries reported their business serve as a supplier or vendor to other businesses, although this is slightly more common among nonbeneficiaries (71% of non-beneficiaries vs. 64% of beneficiaries).

Serving as a supplier to other businesses is a good indicator of a stronger business model as compared to direct-to-consumer businesses, which tend to be less sustainable than small stores or resale businesses.

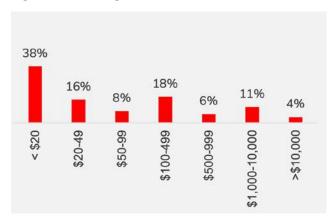
Figure 49: Number Of Clients In A Typical Month



### **Using suppliers**

The majority of both beneficiaries (62%) and non-beneficiaries (65%) use other business as a supplier.

Figure 50: Average Sales Per Client

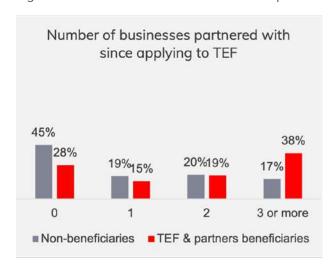


### Partnering with businesses

TEF and partner beneficiaries have partnered with significantly more businesses than non-beneficiaries in the time since applying to the TEF Entrepreneurship Programme; 38% of beneficiaries reported partnering with three or more businesses.

The fact that beneficiaries have achieved higher rates than non-beneficiaries is impressive, given on average several fewer years in business.

Figure 51: Number Of Business Partnerships

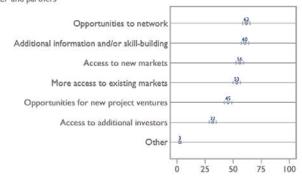


Beneficiaries reported numerous benefits from partnering with other businesses, with 62% of beneficiaries reporting opportunities to network as a strong benefit.

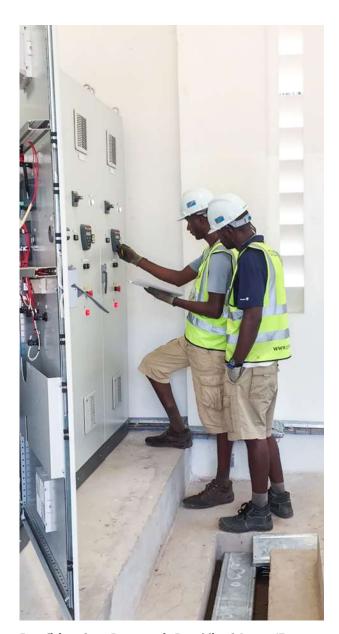
Additionally, beneficiaries also reported access to new markets, skill-building, more access to existing markets, opportunities for new ventures, and additional investors as all benefits of business partnerships.

Figure 52: Benefits From Partnerships

Benefits from Partnering with Other Business(es)
TEF and partners



Percent giving indicated response N=854



**Beneficiary from Democratic Republic of Congo (Energy & Power)** 

# Business Challenges And Growth

Challenges to businesses vary and are caused by numerous issues: resources, funding, clientele, economy, and more.

The following are the main barriers many TEF and partner beneficiaries are experiencing or have experienced with their businesses:

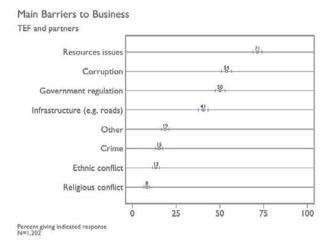
**71%** Resource issues

**54%** Corruption

**50%** Government regulation

**41%** Infrastructural issues such as roads

Figure 53: Main barriers to business



Many beneficiaries reported the following as the biggest challenges to growing their business:

**69%** Access to finance

46% Inflation

Non-beneficiaries reported experiencing more challenges regarding access to finance, with 82% reporting difficulties.

Beneficiaries reported access to the following was sufficient for their business:

**87%** Communications (phone, internet)

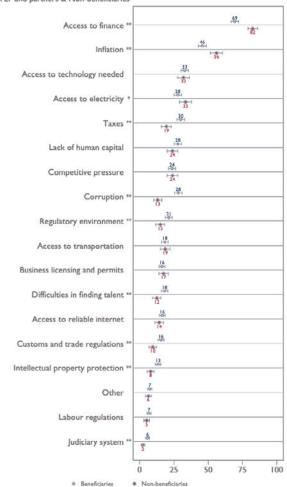
**79%** Business consultation about taxes and business registration

**78%** Technology

**75%** Physical infrastructure

Figure 54: Main challenges to business growth

Main Challenges to Business Growth TEF and partners & Non-beneficiaries



Percent giving indicated response N=1,567 \*\* p<0.01, \*\* p<0.05 for equality of means



Beneficiary from Mali (Food & Beverage)

### COVID-19

Moreover, in regard to the COVID-19 pandemic, both beneficiaries and non-beneficiaries report negative impacts of the pandemic on their business.

I experienced death during the COVID-19 crisis because the activity really stopped. Nothing during these two years. I was giving employees salary even if they're not working; they were not working for two years. I was giving them the fixed salary just to help them during this period because it was difficult for everyone, but it's more difficult when you do not have anything to pay from it."

Beneficiary from Morocco

Contrastingly, some beneficiaries were able to find new opportunity within the pandemic.

COVID-19 actually helped us in disguise [in fact] because it made our products known further because of the restriction of parts in Nigeria."

Beneficiary from Nigeria

Not only did COVID-19 impact businesses, but beneficiaries also reported the pandemic made the logistics of the TEF Programme more difficult to understand.

The COVID-19 period came, and it was really difficult because this promotion [incoming group] had a lot of misunderstanding about the Programme and here things were very complicated."

Beneficiary from Morocco

# Security

One of the challenges that was a consistent theme in beneficiary interviews is limited security within their countries. Beneficiaries noted the inability to count on remaining secure impacts the ability to increase the scale of their business.

Security. Cause since our business is agriculture related from the primary products down to the finished products, it involves logistics, it involves the transportation to various locations, particularly from rural areas to urban."

Beneficiary from Nigeria

TEF entrepreneurs related limited security not only to physical security, but also financial and employment security.

I'm most concerned about insecurity in Nigeria because it's quite unpredictable. I know unemployment is on the high side in Nigeria currently as we speak."

Beneficiary from Nigeria



### Infrastructure

TEF entrepreneurs were also concerned about varied access to infrastructure, particularly access to power and internet. This has greater impact on beneficiaries from certain countries, particularly in rural areas.

Power is very important. It is an integral part. Without power, I can't operate."

Beneficiary from Nigeria



The whole Programme is actually a virtual program.
Which sometimes complicates things in the aspect of seeking guidance and support amid their program."

Beneficiary from Rwanda

# **Further Funding**

Beneficiaries note another central challenge is having access to further funds and other resources that allow for increasing their capacity.



One of the main challenging things is financial, to be able to scale up the business. This has been something that has hit us quite bad, especially during the COVID time."

Beneficiary from Zambia

The difficulty or inability to gain access to further funding creates challenges in balancing funds, particularly when issues or emergencies arise.



Things are expensive. Things are not available, you know, so you have to improvise, there's just so many things that go wrong. So, while you are spending so much time and energy in resolving these sort of things, there are a whole lot of things that need to be implemented in the business that you are not able to do because all these other things have consumed you in."

Beneficiary from Nigeria

# Climate Change

As climate change concerns grow across the world, Africa is faced with certain, difficult challenges concerning temperature increase, especially in West, Central, and East Africa.

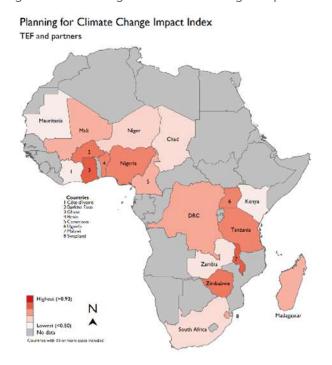
The Africa Climate Policy Centre has projected an increase in temperatures will decrease the continent's GDP between 2.25% and 12.12%.8

Entrepreneurs and business owners operating on the continent must be aware of these challenges and adapt their business — TEF and partner beneficiaries have begun doing this.

91% of beneficiaries report that one of their plans to address climate change is to use natural and sustainable products and materials and minimize waste.

Other ways beneficiaries and non-beneficiaries alike are thinking about the impact of climate change is through minimizing their carbon footprint, recycling materials, and using solar power.

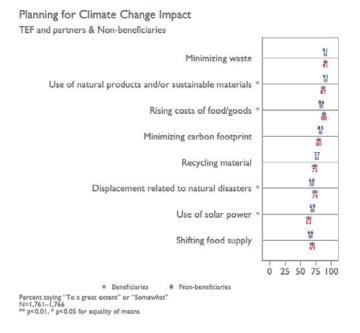
Figure 55: Planning For Climate Change Map



This is indicative of an increased support for green entrepreneurship and targets many goals within the UN's SDGs.

Moreover, many beneficiaries (84%) reported one of their main concerns regarding climate change is the rising costs of food and goods — both beneficiaries and non-beneficiaries held the same concerns regarding climate change's impact on their business

Figure 56: Planning for Climate Change



[1] United Nations Framework Convention on Climate Change: https://unfccc.int/news/climate-change-is-an-increasing-threat-to-africa

# Sustainability & Stakeholder Feedback

### Sustainability And Stakeholder Feedback

Programme sustainability includes two aspects:

- 1. The ability of the funded entrepreneurs to start and grow business over time.
- 2. The Programme's ability to maintain donors and successfully serve the large number of beneficiaries in a diverse and difficult environment.

Overall, TEF and partner beneficiaries are very optimistic about their future:

**88%** of beneficiaries are confident in maintaining their business for the next year

**62%** plan to improve their existing goods and services in the next six months

The staff at the Tony Elumelu Foundation noted the continued effect of hearing the success stories of those who have completed the TEF Entrepreneurship Programme, particularly having seen the perseverance of those who work at the Foundation.



I like to call it an ambitious goal in wanting to reach 54 African countries, even though we're a small team of sometimes 13, 15 people sitting in Lagos. You know, when you hear those stories [of the beneficiaries], it's just mind blowing."

TEF Staff

Emphasis was given to the unity that comes from the TEF Programme, as well as the greater impacts on the lives of the beneficiaries.

Offering resources to female entrepreneurs who otherwise may not have had access creates a positive feedback loop with stories serving as future inspiration.

Overall, beneficiaries were optimistic about the future of their business (90%), though the rate is slightly higher among non-beneficiaries (97%).

That said, the majority of TEF and partner beneficiaries (88%) reported being very or somewhat confident in maintaining their business for the next year at least.

One thing that stands out for me is the community that we're building with the alumni. And I think the second thing is the fact that a lot of them [beneficiaries] feel that if not for the Tony Elumelu Foundation, they would not be where they are."

TFF Staff

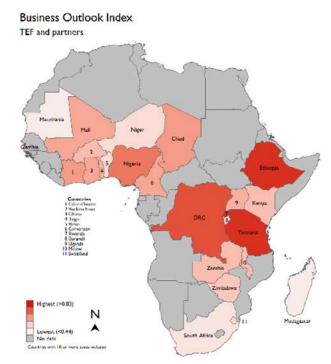
The energy that women have when they come together is magical and we are always looking for ways to push gender inclusivity and to give our female entrepreneurs that platform that they need."

TEE Staff

This hope is well-founded for almost half of beneficiaries (47%) who reported their business increased operating revenues in the last month.

Notably, the optimism is the highest in Ethiopia and Tanzania while beneficiaries in Mauritania expressed less positivity.

Figure 57: Business Outlook Map



To further increase the chances of their business surviving, many beneficiaries reported they plan to:

improve their existing goods and services in the next six months (62%), and change their business strategies (61%)

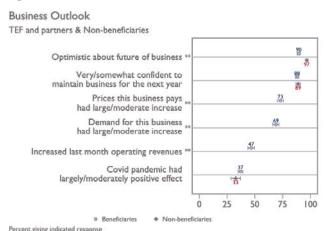
Furthermore, beneficiaries mentioned adopting/ expanding use of digital technologies, improving methods of production, introducing new goods and services, improving logistics methods, and changing management practices — all of which indicates active, engaged, and market responsive entrepreneurs.

This shows that the participants in the Programme believe they have received the necessary skills to sustain their business, as well as expand it.

Additionally, this is indicative of an ecosystem that supports the growth of local businesses and targets partnership goals within the UN's SDG plan.

At the same time, more than one third of TEF and partner beneficiaries (39%) rely on their immediate networks to help support their business venture development, raising concerns about vulnerability to shocks and limiting growth potential.

Figure 58: Business Outlook



Percent giving indicated response N=1,078-3,178 \*\* p<0.01; p<0.05 for equality of means Note: Categories with fewer than 10 respondents omitted.



### Outcome 1: Starting A Business

Findings from this impact evaluation are clear that the TEF Entrepreneurship Programme was successful at helping new entrepreneurs start, sustain, and grow new businesses.

**84%** of beneficiaries opened the business they pitched to TEF, compared to only 70% of non-beneficiaries.

**45%** of beneficiaries opened another business besides the business they pitched to

TEF, of which **88%** still own the originally pitched business.

While most beneficiaries either did not yet own a business (40%) or were in the idea or start-up stage at the time of applying to TEF (72% of those with a business), the majority of businesses have now advanced to an intermediate (51%) or advanced stage (31%) by the time of this impact evaluation.

In fact, 77% of beneficiaries' businesses have advanced in stages from the time of applying to the program, while only 60% of nonbeneficiaries' businesses have advanced in this same time period.

Despite the challenges faced by TEF and partner beneficiaries who have not yet opened any business, 92% still plan to open a business.

Despite the overwhelming success rate of beneficiaries starting the businesses they pitched, only about half of beneficiaries (54%) reported that the seed funding from TEF was adequate on its own to start their business.

These findings suggest that there is a strong correlation between funding and launching the business, and that TEF training and mentorship may have helped equip beneficiaries with clear plans and preparation to start a business. Findings may also further speak to the effectiveness of the training module on starting a business, as 99% found it somewhat to very useful to starting their business.

To maximize its reach and ability to help new entrepreneurs who lack access to finances, TEF may want to consider either increasing the base rate of seed funding or scaling the amount of seed funding they provide depending on the specific needs of each business.

Access to more funding opportunity is what we request for the Programme to provide for further expansion."

Beneficiary from Nigeria



**Beneficiary from Uganda (Agribusiness)** 

Outcome 2: Improved Entrepreneurs' Resilience And Increased Business Survival Rate

As noted elsewhere, overall beneficiaries showed strong business survival rates from the time of funding to the time of this impact assessment:

Of the **84%** of beneficiaries who opened the business they pitched to TEF, 91% of those still own that business

and **92%** report being optimistic about the future of their business.

However, only about half of beneficiaries (54%) reported that the seed funding from TEF was adequate to start their business, and the survival rate of beneficiaries' businesses (91%) is only slightly better than that of non-beneficiaries (87%).

The large majority of beneficiaries (87%) reported having experienced gaps in financing since starting their business, and only 34% say that the funding they have received from investors in their business has been adequate to sustain their business.

Relatedly, 69% of beneficiaries identify access to finance as the most important challenge to growth that their business currently faces. While this figure is clearly better than the 83% of non-beneficiaries who report this, it is clear that access to finance remains a significant challenge, even for beneficiaries.

Additionally, relatively substantial percentages of beneficiaries currently work for other employers (30%) or have other income from self-employment (42%), suggesting many beneficiaries need additional sources of income beyond their TEF-supported businesses to support themselves.

Thus, while the seed funding, training, and mentorship from TEF are clearly a positive step toward improving entrepreneurs' resilience and business survival rates, we recommend the following to more fully achieve these goals:

- 1. Increase or scale the amount of seed funding to help further close gaps in financing.
- Increase training and mentorship support focused around creating self-sustaining and profitable businesses.

The seed funding provided to me is not enough to increase my business to a higher level. This is my difficulty and challenge."

Beneficiary from Nigeria

TEF gave me great insight and networks for getting through my business. I am more optimistic that entrepreneurship can create employment

Beneficiary from Kenya



**Beneficiary from Ghana (Education & Training)** 

Of the small percentage of beneficiaries who no longer own the business they pitched:

The most common reason cited was insufficient seed funding (29%).

The next most common reason cited was inability to find the proper equipment to start their business (15%), although this problem was substantially more prevalent among non-beneficiaries (27%).

Inability to find or hire the people they needed was an issue that was approximately equally prevalent among both beneficiaries (11%) and non-beneficiaries (13%).

Finally, 8% of beneficiaries (12% of nonbeneficiaries) who do not currently own a business reported inability to get proper permissions or permits for opening a business.

In addition, despite their many successes to date, beneficiaries consistently identify several prominent barriers to maintaining a successful business in their country:

**71%** reporting resource issues,

**50%** reporting government regulation,

**45%** reporting corruption, and

**41%** reporting infrastructural issues such as roads.

Also of note, of the small percentage of beneficiaries who reported having closed or sold their businesses, the largest percentage (37%) had only owned their business for less than a year; in contrast, only 20% of non-beneficiaries who had closed or sold their businesses had owned the business for less than a year.

While only speculation, one possibility this difference may reflect is that some beneficiaries may use seed funding to start their businesses before being fully ready with sufficient cash on hand, whereas it is possible that non-beneficiaries were more likely to wait until they were in a financially secure position before attempting to start their businesses.

Taking these findings together, we further recommend the following:

- Strengthen the training and mentorship aspects of the Programme focused on helping new entrepreneurs navigate the most common issues and barriers before they arise
- Consider ways to intervene directly in some of these country-specific barriers, such as putting some of its funding towards addressing the most common infrastructural issues.

We have been heavily impacted by Covid-19. Since then, any activity has stopped!"

Beneficiary from Guinea

Another important measure of business resilience is "cash on hand", which reflects monetary resources available to cover typical costs of business operations.

Some beneficiaries reported having enough cash on hand to cover three or more months (16%), with 18% having enough to cover one to two months, and 17% having enough for three to four weeks.

Yet nearly half (42%) only have enough cash on hand to cover two weeks or less, which puts these business owners in a vulnerable position.

Considered together, these data indicate that the large majority (87%) of business owners have access to a moderate to good amount of cash on hand for their business transactions. This suggests the financial stability of the businesses and preparedness for potential financial difficulties. At the same time, this suggests an area in which additional seed funding could help support entrepreneurs' resilience and likelihood of business survival.

Finally, on the topic of resilience, it is useful to consider how businesses were affected by the coronavirus pandemic.

On the positive side-



of beneficiaries reported positive effects of the pandemic on their businesses of non-beneficiaries, perhaps suggesting slightly greater ability to positively adapt

to shocks among

beneficiaries

In contrast, about **50%** of beneficiaries (and 52% of non-beneficiaries) reported negative effects of the pandemic on their businesses, which suggests there is room for growth in supporting beneficiaries' resilience to shocks.

In light of this, we recommend TEF strengthen the training and mentorship aspects of the Programme focused on preparing for and adapting to shocks, such as global pandemics and natural disasters that beneficiaries may face again in the future.

The start-up period met the outbreak of Covid-19. This affected the business start-up."

Beneficiary from Nigeria

Outcome 3: Increased Per Capita Revenues From Entrepreneurs Across Africa

Findings from this impact evaluation point to several indicators that TEF has contributed to a marked improvement in the financial performance and stability of the funded entrepreneurs.

First, the large majority of TEF and partner

beneficiaries (80%) are currently making revenue, up from only 40% of business owners at the time of applying to the TEF Programme.

Second, despite on average two fewer years in business (4 years vs 6 years), just as many beneficiaries as non-beneficiaries with current businesses are currently making revenue (80% of beneficiaries, 84% of non-beneficiaries) and have made a profit at least three of the past six months (66% of beneficiaries, 71% of nonbeneficiaries).

In other words, findings suggest that the TEF Entrepreneurship Programme gives new entrepreneurs a jump start, such that they are able to start earning revenue and profits more quickly than they otherwise would. Indeed, beneficiaries report that completing the TEF Entrepreneurship Programme aided in their ability to earn a profit.

TEF and partner beneficiaries who own a business report earning an average monthly profit (after paying all business costs) of \$2,393, which equates to an average annual profit of \$28,716.

This figure suggests strong and financially stable businesses and successful entrepreneurialism among TEF and partner beneficiaries.

Comparing average reported annual profits per country to the average 2021 annual incomes per capita in these same countries, we see TEF and partner beneficiaries make substantially more than the average annual income per capita in their respective countries.

For instance, in the 22 countries with at least 10 TEF and partner beneficiaries reporting, annual profits were on average over 22 times the average annual income per capita in the corresponding countries, ranging from four to 57 times the average annual income per capita across those countries.

Also indicative of increased per capita revenues is the fact that TEF and partner beneficiaries reported an average turnover of \$5,461 in

the typical month over the past year, up substantially from an average of \$3,321 among those who owned businesses at the time of application. Additionally, beneficiaries reported expecting their monthly turnover in a typical month in the coming year to be substantially higher, at \$8,699 per month.

Meanwhile, beneficiaries reported their average past month spending on recurring costs of business as \$3,243. This suggests that that there is a significant investment in the operations and running of the businesses, and shows that entrepreneurs are actively managing and maintaining their businesses, which is crucial to the sustainability and growth of the businesses.

Beneficiaries expected their next month spending on recurring costs of business to be \$3,094. This suggests an anticipated decrease in operating costs or more efficient management of expenses for their businesses. It also provides a glimpse into the entrepreneurs' expectations for the future of their businesses, suggesting a positive outlook

TEF has affected me positively and has helped and provided me with knowledge and skills to run a private business successfully and profitably."

Beneficiary from Nigeria

Through the business knowledge from the Programme, I diversified to keep and increase productivity and profits."

Beneficiary from Nigeria

To further investigate TEF's impact on per capita revenue from entrepreneurs, we estimate total revenue generated by TEF-supported businesses. To do so, we assume that for beneficiaries who are current business owners, monthly revenue in the typical month over the past year is approximately representative of

Based on these figures, we estimate that the total revenue generated by the TEF-supported businesses from which we have revenue data is around \$666,662,790.

their revenues for most of the time since they have been in business. We also conservatively assume that annual revenue in their first year in business was likely less, and estimate it at about half of what they typically earn in later years.

Importantly, the total revenue generated by all TEF-supported businesses is likely larger, given this figure is based only on data collected from the 3,160 responding beneficiaries, out of the total 11,023 beneficiaries funded by TEF and partners between 2015 and 20202. If we assume that the responding 3,160 beneficiaries are representative of the entire population of 11,023 TEF and partner beneficiaries, the projected total revenue generated to date by all beneficiaries supported by TEF and partners between 2015-2020 would be \$2,325,513,903.

The largest proportion of responding beneficiaries (33%) were engaged in agribusiness, followed by ICT (7%), Commercial/Retail (7%), Education & Training (6%), Fashion (5%), Manufacturing (5%), and Food & Beverage (3%), with the remaining 39% in other industries.

These figures are overall consistent with the composition of industries represented among the TEF and partners beneficiary population; with the prevalence of agribusiness on the African continent.

Those in the fashion industry were the most likely to report currently making revenue (88%), followed by those in agribusiness or ICT (83% each), those in other industries (78%), those in education & training industries (77%), those in food & beverage (76%), with those in commercial / retail least likely to be currently making revenue (70%).

Of note, these rates by industry are comparable to those of non-beneficiaries, suggesting that TEF and partners are successfully providing inclusive, multi-sector support that maximises the potential of African entrepreneurs regardless of sector (i.e., rather than benefitting particular industries more than others).

Yet on average, the largest annual profits (after paying all business costs) came from commercial/ retail businesses (average annual profit of \$40,732 per business); followed by businesses in education & training (\$31,321), ICT (\$30,663), food & beverage (\$24,886), agribusiness (\$23,224), and fashion (\$22,903).

Based on these findings, some additional industry-specific support may be useful for TEF and partner beneficiaries, particularly to help increase the amount of profits generated by some of the lowest earning industries (especially among businesses in the food & beverage, agribusiness, and fashion industries).

- 1 Specifically, to compute each business's total revenue generated, we took the sum of their estimated revenue in the first year (assumed to be equal to half of their reported annual turnover) plus the estimated revenue generated in any additional years they had been in business beyond the first year (multiplying their reported annual turnover by the number of additional years beyond the first year that they had been in business). For businesses who report only being in business for one year or less, we estimate their total revenue generated as simply their reported annual turnover. We then computed the grand total sum of total revenue generated across all reporting businesses.
- 2 Of the 3,160 beneficiaries who responded to any portion of the impact assessment survey, 2,843 reported on their current business status (i.e., whether or not they currently own a business). Of the 2,638 who report currently owning a business, 2,580 reported on whether or not their business currently makes revenue; of those, 2,053 reported currently making revenue, of whom 2,025 provided monthly turnover data.



**Beneficiary from Benin (Energy)** 

Outcome 4: Increased Access To Market, Expansion, And Business Scale-Up Opportunities

Overall, findings suggest the Programme has been successful in supporting its beneficiaries in accessing relevant markets as well as expansion and business scale-up opportunities.

The majority of beneficiaries (80%) reported adequate access to the market for their business. Of the 16% who did not yet have an existing market for their business when they began, 73% have been successful in finding new and innovative ways to reach their target market and create demand for their goods and services. This highlights the adaptability of these entrepreneurs in navigating challenges, and also suggests that they are taking advantage of the various networks and channels available to them, which could further result in increased exposure and growth for their businesses.

The majority of beneficiaries have also had success with supply chain integration: 76% are suppliers to other businesses, and 69% have partnered with a supplier. This indicates that these businesses have a steady source of supplies to meet their production needs, which is important to the overall success and sustainability of their businesses. The ability to secure reliable suppliers helps businesses increase production efficiency, reduce production costs, and meet client needs.

Moreover, even those who have successfully integrated into a supply chain report encountering significant challenges to doing so (e.g., difficulty with competitively pricing their products, difficulty gaining entry into networks,

difficulty locating or maintaining a relationship with suppliers, etc.).

That said, with 20% of beneficiaries struggling with access to market, 31% having not yet partnered with a supplier, and 24% having not yet served as a supplier to other businesses despite intentions to do so, there remains room for growth. Moreover, expansion and business scale-up opportunities are a particularly notable area for

We're also able to expand into some other markets that our products were not in initially before."

Beneficiary from Nigeria



In looking for ways to further maximize its impact, the TEF Entrepreneurship Programme may benefit from additional support for beneficiaries focused specifically on market access, supply chain integration, and expansion and scale-up.

TEF should use these learnings to maximize the Programme's opportunity to make an impact, and should consider implementing one or more of the following:

- 1. Create training modules focused explicitly on strategies to gain/ improve access to the market for one's business.
- 2. Organise industry-specific mentorship around supply chain integration.
- 3. Provide additional seed funding earmarked for supporting beneficiaries' business expansion and scale-up, or build in systems for directly connecting beneficiaries with TEF's existing networks of industry-specific suppliers, relevant customers/clients, or marketing firms.

growth, with only 26% of beneficiaries having partnered with marketing firms to expand their business venture.

Relatedly, while majority of beneficiaries (91%) have intentions of trading products and services beyond their country, only 29% had already done so, and only about half (49%) of beneficiaries are aware of the African Continental Free Trade Area Agreement (AfCFTA) that facilitates between-country trading of products and services. Trading beyond their country could suggest that some beneficiaries have been able to overcome challenges related to accessing new markets, such as lack of resources or knowledge. The ability to conduct trade beyond their home country is a positive sign for the long-term success and sustainability of these businesses.

As entrepreneurs I've come to understand that moving from point A to point B actually needs funding for you to scale up."

Beneficiary from Nigeria

These findings suggest that many beneficiaries may benefit from some additional support around how to trade products and services beyond their country (and how to navigate challenges to doing so), including explicit training about AfCFTA.

TEF changed my mindset totally. Today I'm really thinking globally, thinking in the African way. I'm not only working in my local area. So, I was also opened in for other markets.

Beneficiary from Morocco

# Outcome 5: Increased Capacity To Grow Their Businesses

Findings from this assessment suggest important impacts of TEF toward this goal. The TEF Entrepreneurship Programme's training almost unanimously left its beneficiaries feeling equipped with the skills and knowledge required to:

Start a business (96%), Sustain and

grow their business (97%), and 98% of beneficiaries found the training module specifically focused on business growth to be useful.

Second, numerous indicators from this impact assessment demonstrate that TEF has effectively helped many new entrepreneurs open, sustain, and grow successful new businesses:

**84%** of beneficiaries opened the business they pitched to TEF, and **91% still own that business**:

**37%** of all beneficiaries have added an additional business to the one they pitched.

And while most either did not yet own a business (40%) or were in the idea or start-up stage at the time of applying to TEF (72% of those with a business), the majority of businesses have advanced to an intermediate (51%) or advanced stage (31%) by the time of this impact evaluation.

In fact, 77% of beneficiaries' businesses have advanced in stages from the time of application, while only 60% of non-beneficiaries' businesses have advanced in this same time period.

In addition, the large majority (80%) of beneficiaries reported that their business is currently making revenue (compared to only 42% of those with businesses at the time of applying to TEF), and most are currently making substantial profits.

This implies that the TEF funding, training, and mentorship has provided entrepreneurs with the necessary resources and support to grow and expand their businesses and become more profitable. These data may also speak to the TEF Entrepreneurship Programme's success in helping entrepreneurs overcome challenges they faced before funding, such as a lack of access to capital, knowledge, or resources

As noted elsewhere, in the 22 countries with at least 10 beneficiaries reporting, the average reported annual profit from their TEF-supported businesses was on average over 22 times the average annual income per capita in that country and ranged from 4 to 57 times the average annual income per capita across countries.

Of note, 87% of the funded businesses provide at least a little of the income for the beneficiaries' family, with 35% providing the majority or sole income for their family.

This highlights the program's impact in helping entrepreneurs establish financially stable businesses that not only provide for themselves but also their families.

Furthermore, **69%** report they have been able to save some money as a result of their business. This suggests the program's potential to create a ripple effect of economic empowerment and stability within communities. Additionally, entrepreneurs report primarily using their savings toward investments in business operations, equipment, and expansion, highlighting the focus and dedication of these entrepreneurs to growing and sustaining their businesses.

Moreover, 28% of beneficiaries have received awards or recognition for their business. This could imply that the Programme has helped entrepreneurs improve the quality of their products and services, leading to recognition from customers and industry organizations. In turn, this recognition may lead to a higher level of credibility and trust in the businesses of these entrepreneurs, which could help attract new customers and increase business opportunities.

Additionally, the growth outlook remains positive for the majority of these businesses:

**69%** reported an increase in demand for their business's goods and services over the past six months, which may suggest that TEF support has helped to increase their visibility and accessibility to customers.

Nearly half (47%) of beneficiaries reported

This Programme taught me leadership and how to create a business and scale in Africa."

Beneficiary from Cameroon

TEF helped me validate my skills and provided me with the capacity to build and scale any venture."

Beneficiary from Nigeria

experiencing an increase in revenues and sales over just the last month, and the majority of beneficiaries have successfully integrated into a supply chain, with 62% having partnered with a supplier and 64% having served as a supplier or vendor to other businesses.

Additionally, 88% of beneficiaries felt confident they will be able to maintain their business for the next year, and 90% feel optimistic about the future of their business. High levels of optimism and confidence in maintaining businesses can lead to better decision making and growth opportunities.

To further increase the chances of their businesses surviving and growing, many beneficiaries also have plans to adapt and expand to the changing needs of their businesses in the next six months:

**57%** plan to adopt or expand their use of digital technologies,

**62%** have plans to improve their existing goods and services,

**56%** plan to introduce new goods or services. Taken together, these findings reflect positively on beneficiaries' capacity to grow their businesses.

That said, the 57% planning to adopt or expand their use of digital technologies leaves room for improvement.

We recommend that TEF consider additional initiatives focused on further supporting the adoption and integration of technology in entrepreneurship.

Other important indicators of entrepreneurs' capacity to grow their businesses are business size (numbers of individuals these businesses employ) and ability to acquire additional investors in their businesses.

At the time of applying to TEF, beneficiaries who already owned businesses employed a total of 3,315 employees (an average of 4.3 per existing business at the time of TEF application).

At the time of this impact assessment in fall of 2022, a total of 26,867 new jobs had been created by TEF-supported businesses. If we assume these responding 3,160 TEF and partner beneficiaries are representative of the entire population of 11,023 TEF and partner beneficiaries trained, it is estimated that 93,719 new jobs would have been created by TEF-supported businesses.

Importantly, while beneficiaries report currently employing on average about 13 employees per business (nearly triple the average at time of application), non-beneficiaries currently employ only half as many (6.5 employees on average per business).

Moreover, while 25% of TEF beneficiaries have acquired additional investors in their business since receiving seed funding, only 11% of non-beneficiaries have acquired additional investors. This could indicate that TEF funding has helped these businesses become more attractive to potential investors, and also suggests that these businesses are performing well and generating positive returns.

Relatedly, non-beneficiaries were substantially more likely than beneficiaries to identify access to finance as the most important challenge to growth that their business currently faces (83% of non-beneficiaries vs 69% of beneficiaries). Each of these comparisons to non-beneficiaries provide strong evidence of positive impacts of TEF on beneficiaries' business growth.

That said, findings from this impact evaluation also point to some areas in which TEF can further maximize its impact on entrepreneurs' business growth capacity.

For instance, many beneficiaries are not using standard business practices in their businesses,

only **50%** use some sort of finance mechanism to maintain books and finances,

**37%** use big management procedures,

**34%** use human resource management systems,

**24%** use health and safety standards.

In fact, 22% reported not using any of these outlined standard business practices, (with 32% of those in commercial/retail not using any), which may cause problems for these businesses as they look to grow.

Additionally, a substantial percentage

(**39%**) of beneficiaries ranked their most important clients as their friends and relatives; and of those beneficiaries who have acquired additional investors, nearly half of those investments were from friends and family.

Relying heavily on immediate networks (as either clients or investors) to sustain and grow their business puts business owners in a vulnerable position. Additionally, three-quarters of beneficiaries have not yet acquired additional investors in their businesses, and over two-thirds of beneficiaries still identify access to finance as one of their most important challenges to business growth.

Thus, in looking to further maximize its impact on entrepreneurs' capacity to grow their businesses, we recommend that TEF do the following:

- Provide additional support to beneficiaries around expanding their client base.
- 2. Put more emphasis on standard business practices and their importance through training and mentorship.
- Put more emphasis on obtaining additional sources of funding and investment by entrepreneurs, such as by partnering with others in each ecosystem and matching investments.

Finally, it may also be useful for TEF to consider several other barriers to business growth that many beneficiaries reported experiencing in their countries despite their many successes, including resource issues (71%), government regulation (50%), corruption (45%), and infrastructural issues (41%).

Therefore, TEF may want to consider ways to support entrepreneurs to overcome the barriers to growth specific to their countries, or ways to intervene directly in some of these barriers.

# Outcome 6: Creation Of Decent Jobs

Findings from this impact evaluation suggest that the TEF Entrepreneurship Programme has so far had important impact on the creation of decent jobs. Assuming the responding sample is representative of the total population, it would be estimated that TEF supported businesses created a total of 85,305 decent jobs.

One important indicator of decent work is fair pay, and findings suggest TEF beneficiaries are excelling in this area.

Their employees' typical monthly earnings are

\$553 per month for full-time employees, and \$440 per month for part-time employees.

Comparing the typical monthly earnings of fulltime employees to the average per capita income in the countries with the most beneficiaries reporting (at least ten), on average beneficiaries' full-time employees make over three times their countries' average per capita income.

Moreover, typical monthly earnings of beneficiaries' full-time employees exceeded the average per capita income in 15 of the 16 countries with the most TEF and partners beneficiaries reporting. These are impressive values, especially for relatively new businesses.

However, a few indicators also point to some room for improvement:

More than half (55%) of TEF and partner beneficiaries reported being unable to pay their employees on time and in full for at least one month over the past six months, with this problem occurring three or more months for nearly a third (32%) of beneficiaries.

While unfortunate for the employees and reflective of business owners not having enough cash on hand, this is also a relatively common occurrence, especially among new businesses.

Other issues could also be present in the communities that make it difficult to pay employees, such as access to finances or disruption of services.

In addition, only about half of TEF and partner beneficiaries' employees are remunerated with a fixed salary per week or month (50%), with the next most common method of remuneration being piece-rate depending on how much they work or how much output they produce (20%).

Another 18% are paid as a mix of the above, while much smaller percentages are paid piece-

rates depending on how much profit the business makes (8%), or another way (4%). While piecerate salaries are common, they are less desirable as they leave employees with less financial security.

Another important indicator of decent jobs is hours worked per week, where "decent jobs" are defined as working 20–40 hours per week.

On this indicator, we see both positive impacts of the TEF Entrepreneurship Programme as well as areas for growth. Beneficiaries themselves are frequently working much more than this, with nearly half (48%) working more than 40 hours per week, and 31% working more than 50 hours per week, although these figures are not surprising for entrepreneurs starting new businesses.

The fact that half are working more than 40 hours per week and half are working less could indicate that there are two different approaches funded beneficiaries are using: some prefer to put in a large amount of time to ensure the success of their business, while others take a more relaxed approach and focus on other aspects of their lives. This range in approach could also indicate that there are different business models, some of which require more time investment and others less, leading to a balanced representation in the data

Beneficiaries' full-time employees work on average about 37 hours per week, and part-time employees work 22 hours per week, yet nearly three-quarters of beneficiaries (71%) report that their part-time employees would prefer to work more hours per week if they were available, suggesting room for improvement in the creation of decent jobs for all who want them.

Focusing on percentages of jobs that qualify as "decent jobs", we see on average only about half (49%) of the current jobs at TEF-supported businesses would qualify as "decent jobs". These figures are comparable across businesses of all sizes, from micro (10 employees or less) to large (over 100 employees).

Moreover, these numbers look slightly less positive among employees from under-represented groups:

on average, only **35%** of all women's jobs,

**35%** of all youth jobs,

and **31%** of jobs filled by individuals with disabilities at TEF-supported businesses qualify as "decent jobs".

These percentages also tended to be slightly lower at medium and large businesses, suggesting that these businesses are more likely to hire women and youth as part-time employees.

Thus, especially for beneficiaries of larger businesses, TEF should consider increasing emphasis on the importance of creating "decent jobs" for all, especially for women, youth, and individuals with disabilities.



Figure 59: Jobs Qualifying As "Decent Jobs", By Business Size

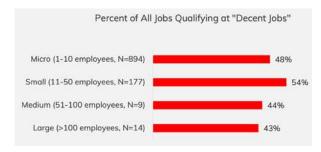


Figure 60: Female Employees In "Decent Jobs", By Business Size

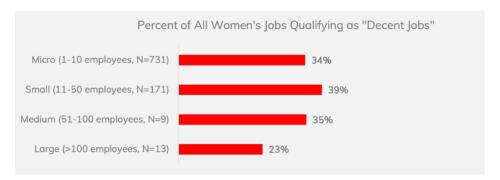


Figure 61: Youth Employees In "Decent Jobs", By Business Size

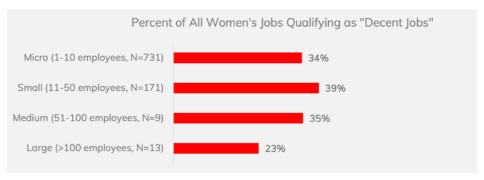
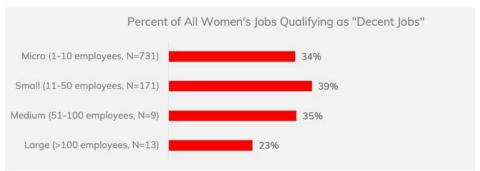


Figure 62: Employees With Disabilities In "Decent Jobs", By Business Size



There is also some room for improvement in hiring practices.

**14%** of TEF and partner beneficiaries' current employees are non-paid family members.

Filling positions with family members who do not earn pay limits the extent of job opportunities in the larger community created by a business, in addition to limiting the earnings of those family members.

In addition, more than half of TEF and partner beneficiaries (52%) typically find employees to hire among personal networks of family and friends, while much smaller percentages find their employees through business networks (23%), recruitment websites (9%), waiting for applicants to contact them (7%), university career centres (3%), or another way (8 percent).

Again, hiring primarily among personal networks of family and friends restricts the job opportunities created for the larger communities and also limits the talent these businesses are able to recruit. TEF may consider emphasizing these points during beneficiary training modules focused on hiring and employment.

In considering ways to improve its contribution toward decent work for all, TEF may consider the following:

- 1. Provide additional financial support for its beneficiaries to boost the numbers of decent (full-time) jobs beneficiaries are able to provide, especially to under-represented groups: to ensure reliable, sufficient cash on hand for beneficiaries to reliably pay employees on time and in full: and to boost the numbers of employees that beneficiaries are able to pay with a fixed salary per week or month, in order to provide the most stable, secure conditions for all employees, and to support beneficiaries to better find and retain the most skilled employees.
- 2. Scale the financial support they provide to beneficiaries based on the size of their businesses, particularly to help larger businesses to provide larger percentages of decent jobs, especially to women, youth, and individuals with disabilities.

#### Outcome 7: Women Empowerment

One of the biggest contributions the TEF Entrepreneurship Programme has made to this outcome is through its partnerships with Google and Women Entrepreneurship for Africa (WE4A), who focused their funding exclusively on women entrepreneurs.

Additionally, **39%** of beneficiaries funded directly by TEF or its other partners were women entrepreneurs.

Through its extensive support for women entrepreneurs and other under-represented segments of the population of Africa who have historically been excluded from the formal financial sector (e.g., due to income level and volatility, level of financial literacy, and/ or gender), the Programme has made formal financial services more accessible to these segments of the population.

By doing so, the TEF Entrepreneurship Programme is helping to empower and tap into the historically untapped potential of those individuals and businesses, helping to develop these individuals' capacity, strengthening their human and physical capital, facilitating their engagement in income-generating activities, and helping manage risks associated with their livelihoods.

The financial inclusion that the TEF Entrepreneurship Programme is helping to facilitate has multitudes of benefits to these individuals and the economy at large, including improved access to credit, enhanced access to savings and risk mitigation products, and a more well-functioning financial infrastructure that allows individuals and companies to engage more actively in the economy.

Importantly, the large majority of TEF-supported female beneficiaries (85%) reported they are the main person in charge of their business, underscoring an important success of the TEF Entrepreneurship Programme at empowering

the women entrepreneurs they have supported. Moreover, the female beneficiaries funded by TEF and partners are, in general, doing equally as well as the male beneficiaries. Female beneficiaries were approximately equally as likely to still own the business that they pitched to TEF, and to be currently making revenue.

On average, female beneficiaries reported making slightly more profit from their business (\$2,627) than did male beneficiaries (\$2,474) in a typical month in the past year. Male and female beneficiaries were also equally likely to indicate that participation in the TEF Entrepreneurship Programme increased their ability to provide for their families and were also equally likely to express confidence that they would be able to maintain their business for the next year.

By achieving gender equality in these key indicators of business success, the TEF Entrepreneurship Programme makes noteworthy, positive contributions toward its goal of empowering women. The primary area for improvement on this front would simply be in increasing the selection rate of female entrepreneurs as beneficiaries, given that currently only 39% of TEF and partners' beneficiaries are women.

To achieve this, we recommend the following:

- 1. Improve recruitment of female applicants to the program.
- 2. Prioritize gender equality in the beneficiary selection process.

 Provide additional support to female applicants to the program, to improve their chances of successful selection for seed funding.

TEF and partner beneficiaries also further contribute toward gender equality through impressive rates of employment of women in their businesses: on average, over half (52%) of beneficiaries' current employees are female, up from 44% at the time of applying to TEF. Moreover, looking specifically at the new jobs created by TEF-supported businesses: over half to two-thirds of the new jobs created were filled by women, and on average nearly one-third to one-half were filled by youth.

Of note however, the one exception to these patterns was among a small subset of large businesses (defined as those with over 100 employees, with some reporting as many as 1,000 current employees at the time of this impact assessment). Consistently, these beneficiaries reported very small numbers of their new jobs being filled by women and youth (see figures below). This suggests a tendency for large businesses to primarily hire males over the age of 24.

In seeking to further its contribution to gender equality and women's empowerment in Africa, TEF should consider investigating further why their beneficiaries with large businesses are relying so heavily on older male employees; and during training, TEF may consider increasing its emphasis on the value of gender equality and women's empowerment.

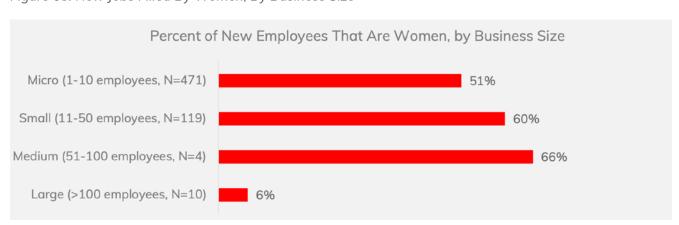
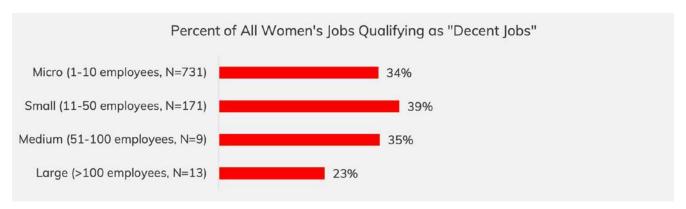


Figure 63: New Jobs Filled By Women, By Business Size

Figure 64: Female Employees In "Decent Jobs", By Business Size



Moreover, rates of "decent jobs" among women also call for further attention.

On average, only 35% of all women's jobs at TEF-supported businesses qualify as "decent jobs". These percentages again tend to be slightly lower at medium and large businesses, suggesting that these businesses are more likely to hire women as part-time employees.

Thus, especially for beneficiaries of larger businesses, TEF should consider increasing emphasis on the importance of creating "decent jobs" for all, especially for women.

As noted elsewhere, TEF may consider additional financial support for its beneficiaries to boost the numbers of decent (full-time) jobs beneficiaries are able to provide, especially to women.

Moreover, TEF may also consider scaling the financial support they provide to beneficiaries based on the size of their businesses, targeting larger businesses especially to provide larger percentages of decent jobs to women.

I derive satisfaction and joy on a daily basis when I see the number of women and youths who earn sustainable income from marketing our product."

Beneficiary from Nigeria

#### Outcome 8: Youth And Entrepreneurship

Another important goal of the TEF Entrepreneurship Programme is to support and empower young entrepreneurs (ages 18–24). Findings point to both successes and areas for growth toward this goal.

One of the biggest contributions the TEF Programme has made to this outcome is through its partnerships with Google and WE4A, who prioritized young entrepreneurs in their selection of beneficiaries.

Additionally, 16% of beneficiaries funded directly by TEF or its other partners were young entrepreneurs at the time of funding. Importantly, the large majority (83%) report they are the main person in charge of their business, underscoring an important success of the TEF Programme at

empowering young entrepreneurs.

Moreover, young beneficiaries funded by TEF and partners are, in general, doing about equally as well as the older beneficiaries.

Young beneficiaries were approximately equally as likely to still own the business that they pitched to TEF (88% of young beneficiaries, vs. 92% of older beneficiaries), and to be currently making revenue (78% of young beneficiaries, vs. 80% of older beneficiaries).

On average, young beneficiaries reported making slightly more profit from their business (\$2,547) than did young beneficiaries (\$2,287) in a typical month in the past year.

The overwhelming majority of both younger

(86%) and older beneficiaries (88%) expressed confidence that they would be able to maintain their business for the next year, although youth beneficiaries were slightly less likely to report being "very confident" (58% of young beneficiaries, vs. 69% of older beneficiaries).

Findings across these key indicators of business skills and success suggest that the TEF Programme is successfully empowering many young entrepreneurs.

The primary area for improvement on this front would again be to increase the selection rate of young entrepreneurs as beneficiaries, given that only 16% of the TEF and partner beneficiaries responding to this impact assessment were between the ages of 18 and 24 at the time of funding.

To achieve this, we recommend the following:

Improve recruitment of youth applicants to the program.

Prioritize selection of youth in the beneficiary selection process.

Provide additional support to youth applicants to the program, to improve their chances of successful selection for seed funding.



Outcome 9: Increase Networking And Collaboration Amongst Emerging Entrepreneurs And Relevant Stakeholders

The TEF Entrepreneurship Programme puts a strong emphasis on mentorship and networking, seeking to increase networking and collaboration amongst emerging entrepreneurs and relevant stakeholders in Africa.

Findings from this impact evaluation reveal several indicators that the Programme is effectively contributing toward this goal, while also pointing to a need to further strengthen the alumni network and mentoring aspect of the program.

First, many beneficiaries are indeed making use of and benefiting from the TEF alumni network.

Most TEF beneficiaries (**76%**) reported they are very or somewhat likely to reach out to the TEF alumni network for advice, although only about half (49%) have actually reached out to alumni for advice or support to date.

Of the 94% of beneficiaries who received a response when they reached out to alumni,

**96%** found the advice to be somewhat or very helpful, suggesting tremendous potential for alumni to be helpful.

However, for those who report being unlikely to reach out to TEF alumni for advice:

almost half (44%) report they did not know how,

with 14% reporting they do not believe the advice would be helpful.

Moreover, 70% of beneficiaries reported that access to the alumni network helped them start their business: while this suggests the alumni network was in fact helpful to many beneficiaries, this leaves nearly a third of beneficiaries (30%) who did not find this aspect helpful, in contrast to much smaller percentages who did not find the training or funding aspects helpful.

Based on these findings, we recommend that TEF consider ways to better organise the alumni network, and improve awareness, accessibility, and use of the mentorship aspect of the Programme.

Second, beneficiaries have overwhelmingly been successful at developing professional networks and connections outside of the TEF alumni network. Further, beneficiaries have been more successful than non-beneficiaries at establishing networks and connecting with other entrepreneurs in Africa.

For instance, 71% of beneficiaries report having developed a professional network outside of TEF alumni, compared to 64% of non-beneficiaries.

Moreover, TEF and partner beneficiaries were more likely to report connecting with other entrepreneurs in Africa at least twice per month (32% among TEF and partner beneficiaries vs. 22% among non-beneficiaries) and were less likely than non-beneficiaries to report not connecting at all with other entrepreneurs in the past year (17% among beneficiaries vs. 31% among non-beneficiaries).

Third, beneficiaries are also making good use of their professional networks, with 56% of beneficiaries receiving mentorship through their own professional networks (vs. only 34% of non-beneficiaries), 75% of beneficiaries having mentored other non-TEF entrepreneurs in their local community (vs. only 61% of non-beneficiaries), and 80% having connected with other businesses in their region or sector, and 83% having connected with other entrepreneurs in Africa at least once in the past year (vs. only 69% among non-beneficiaries), with many connecting much more regularly.

Moreover, almost all reported they are very or somewhat likely to reach out to a non-TEF professional network for advice, and 83% have



**Beneficiary from Mozambique (Education & Training)** 

turned to this network since graduating.

These findings about beneficiaries making greater use of professional networks than non-beneficiaries may reflect successes by the TEF Entrepreneurship Programme at instilling in their beneficiaries the value of networking and collaboration, teaching effective strategies for making those connections, or even providing opportunities to make additional connections through introductions or recommendations by alumni.

Findings from this evaluation also demonstrate numerous examples of beneficiaries engaging in partnerships, and with greater frequency than non-beneficiaries.

For instance, **72%** of beneficiaries reported partnering with at least one other business since applying to the Programme, while only 55% of non-beneficiaries have partnered with other businesses.

Moreover, beneficiaries have on average partnered with over twice as many businesses as non-beneficiaries (3.2 for beneficiaries vs. 1.5 for non-beneficiaries); and while 38% of beneficiaries have partnered with three or more businesses, only 17% of non-beneficiaries have partnered with as many businesses.

Additionally, some beneficiaries are engaging in partnerships to expand their sales, with 26% of beneficiaries partnering with marketing firms for this purpose.

Beneficiaries also reported numerous benefits from partnering with other businesses, including opportunities to network (62%), additional information and/or skill-building (60%), access to new markets (56%), greater access to existing markets (53%), opportunities for new project ventures (45%), and access to additional investors (32%). These benefits

highlight the importance of partnerships and networking in the business world and shows the positive impact that the TEF Entrepreneurship Programme is having on businesses and entrepreneurs.

Beneficiaries reference specific ways partnering with business have helped their businesses.

Given the numerous clear benefits of business partnerships for sustaining and growing businesses, TEF should continue emphasizing to their beneficiaries the importance of networking, collaboration, and partnerships.



Beneficiary from South Africa



There is additional revenue for my business through contract manufacturing."

Beneficiary from Nigeria





Beneficiary from Mali

#### Outcome 10: Networking/Mentoring Support

Another important contribution of the TEF Entrepreneurship Programme is the substantial emphasis it places on mentorship and networking, both of which provide critical sources of support to entrepreneurs starting or trying to sustain new businesses. Indeed, beneficiaries note the importance of having connections with mentors who have started businesses, stating:

The mentors guided us. They taught us quite a lot when we had challenges."

Beneficiary from Zambia

Findings from this impact evaluation suggest both positive impacts of TEF on this outcome, as well as some areas for improvement.

Most TEF beneficiaries (76%) reported they are very or somewhat likely to reach out to the TEF alumni network for advice, although less than half (49%) have actually reached out to alumni for advice or support.

Of the 94% of beneficiaries who received a response when they reached out to alumni, 96% found the advice to be somewhat or very helpful.

For those who reported being unlikely to reach out to TEF alumni for advice, almost half (44%) reported they do not know how,

with 14% reporting they do not believe the advice would be helpful.

Conversely, beneficiaries have overwhelmingly been successful at developing professional

networks and connections outside of the TEF alumni network. As detailed above, rates of developing professional networks outside of TEF alumni, receiving mentorship through their professional networks, providing mentorship to other non-TEF entrepreneurs in their local community, connecting with other businesses in their region or sector, and connecting with other entrepreneurs in Africa, were significantly better than rates of these indicators among nonbeneficiaries. This provides compelling evidence of TEF's impact.

Interestingly, when comparing the TEF alumni network with the non-TEF professional network, it seems that beneficiaries have been more likely to turn to non-TEF professional networks instead of TEF networks for business-related questions.

This could be for a variety of reasons, including language comfortability, local networks, and in-country networks being more beneficial than cross-country. Yet taken together, the findings about beneficiaries' use of both the alumni and non-TEF networks overwhelmingly demonstrate the potential for the alumni network to greatly benefit beneficiaries when connections to that network are made.

However, the fact that 51% have never reached out to alumni for advice, 13% of those who have never received a response, and many did not know how to reach out to alumni or did not anticipate the advice being helpful, together point to an area in which TEF could further maximize its impact.

TEF should consider ways to better organize the alumni network, and improve awareness, accessibility, and use of the mentorship aspect of the Programme.

I personally had an amazing mentor. They were always available in giving me previous recommendations about my business."

Beneficiary from Morocco

I was given a mentor from
Nigeria within my industry whom
I began communicating side by
side with the trainings, and he
helped me come up with a very
good business plan."

Beneficiary from Zambia

#### Outcome 11: Entrepreneurship Ecosystem

Outcome 11: Entrepreneurship ecosystem

Overall, findings from this assessment suggest that beneficiaries generally built their businesses in supportive entrepreneurship ecosystems:

**77%** report their community is supportive and encouraging of entrepreneurship,

and **85%** report that entrepreneurs have good social status in their community,

and **54%** report that business failure is acceptable in their community.

Yet beyond this, findings reveal several important impacts of the TEF Entrepreneurship Programme on their wider communities and on their broader entrepreneurship ecosystems, particularly in terms of finance, culture, and human capital.

For instance: in addition to directly providing seed funding to over 11,000 beneficiaries from 2015 to 2020, TEF's support for these entrepreneurs has enabled 23% of its beneficiaries to provide seed funding to other entrepreneurs as a result of their businesses. This suggests that TEF has not only improved the financial stability of these entrepreneurs, but has also empowered them to contribute to the growth of other businesses and potentially drive economic development in their communities.

Additionally, 58% of beneficiaries are supporting charities in their community as a result of their business, suggesting that TEF-supported businesses are not only successful financially, but are also making a difference and creating a positive impact in their communities.

Similarly, TEF has had positive impacts on human capital in addition to providing valuable training directly to its over 11,000 beneficiaries,

The seed funding and resulting revenues from the businesses supported by TEF have enabled the majority of beneficiaries (76%), as well as the family members of nearly half of beneficiaries (46%), to also pursue further education outside of TEF. This suggests that the funding has had a positive impact on the entrepreneurs' personal and professional development and allowed them to expand their knowledge and skills. The ability for entrepreneurs and their families to access education could also potentially contribute to the overall economic growth and development of the communities in which they operate.

Additionally, the Programme's clear successes outlined earlier in supporting beneficiaries to build networks, collaborations, and partnerships is further making important contributions to the entrepreneurship ecosystem.

The connections and partnerships that TEF has supported and encouraged its beneficiaries to build are in turn benefiting the non-TEF entrepreneurs with whom TEF beneficiaries are partnering, collaborating, and connecting.

Moreover, these networks and partnerships are contributing to a culture of partnership and collaboration in the local entrepreneurship ecosystems in which beneficiaries are operating as well as to the entrepreneurship ecosystem of Africa at large. In other words, by supporting its beneficiaries, the TEF Entrepreneurship Programme has enabled these beneficiaries to in turn positively impact their respective local entrepreneurship ecosystems.

All my thinking is now about how we can problem-solve for my community and my country at large. How much value can we offer to the people in return."

Beneficiary from Nigeria

The TEF Programme has changed my attitude from purely profit to social by giving back. Tony is gem and he has changed my thinking of my community."

Beneficiary from Uganda



# SUSTAINABLE GALS





































#### SDG 1: No Poverty



The first of the UN's sustainable development goals is to end poverty. Findings suggest that the TEF Entrepreneurship Programme is making substantial positive contributions toward this goal.

First, **87%** of beneficiaries report that the Programme has increased their ability to provide for their family,

Second, **76%** report that their business is currently providing either the sole income or majority of the income for their families.

Third, the large majority of beneficiaries

(**80%**) report that their business is currently making revenue, and most are making substantial profits.

Specifically, in the 22 countries with at least 10 TEF and partner beneficiaries reporting, the average reported annual profit from their TEF-supported businesses was on average over 22 times the average annual income per capita in that country and ranged from 4 to 57 times the average annual income per capita across countries.

Also of note, despite on average two fewer years in business (4 years vs 6 years), just as many beneficiaries as non-beneficiaries with current businesses are currently making revenue (80% of beneficiaries, 84% of non-beneficiaries) and have made a profit at least three of the past six months (66% of beneficiaries, 71% of non-beneficiaries).

In other words, findings suggest that the TEF Entrepreneurship Programme gives new entrepreneurs a jump start, such that they are likely able to start earning revenue and profits more quickly than they otherwise would.

TEF-supported businesses are further contributing toward the reduction of poverty through fair pay for their employees. Comparing



**Beneficiary from Benin (Energy)** 

the typical monthly earnings of full-time employees to the average per capita income, in the countries with the most beneficiaries reporting (at least 10), beneficiaries' full-time employees make on average over three times their country's average per capita income.

Typical monthly earnings of beneficiaries' full-time employees also exceeded the average per capita income in 15 of the 16 countries with the most TEF beneficiaries reporting. Put simply, by supporting beneficiaries to develop successful businesses, the TEF Entrepreneurship Programme has helped keep its beneficiaries – and the over 36,000 total employees of those beneficiaries – out of poverty.

SDG 4: Quality Education And Lifelong Learning Opportunities



Another of the UN's sustainable development goals is quality education and lifelong learning opportunities for all.

Findings from this impact evaluation are clear that the TEF Entrepreneurship Programme is effectively contributing toward this goal in two key ways.

First, the Programme's training itself served as a highly effective form of quality education and lifelong learning opportunities, almost unanimously leaving its beneficiaries feeling equipped with the skills and knowledge required to start a business (96%) and to sustain and grow their business (97%).

In fact, in reporting on the extent to which the Programme's training, seed funding, and access to alumni network enabled entrepreneurs to start or improve their business, beneficiaries were most unanimous about the positive impact of the training in particular (94% vs. 87% and 70%, respectively).

Both beneficiaries and partners who engaged in in-depth interviews largely echo these positive perceptions, emphasizing that the training provided the knowledge they needed to start and grow their business, and was more relevant and targeted than the education one might receive in school.

Second, the seed funding and resulting revenues from the businesses supported by TEF enabled the majority of beneficiaries (76%), as well as the family members of nearly half of beneficiaries (46%), to pursue further education that they might not have otherwise had the capacity to pursue, either financially or in terms of credentials.

I learned all the basics of business management, all the basics someone needs to start a business."

Beneficiary from Democratic Republic of The Congo

I learned so much and I start transforming my company as the training was going. So when we study something, I implement in my company."

Beneficiary from Democratic Republic of The Congo



Beneficiary from Benin with employees (Agribusiness)

In other words, beyond directly providing valuable learning opportunities to its beneficiaries through training, the Programme has indirectly served as an important catalyst for expanding access to education in Africa more broadly.



Beneficiary from Lesotho providing training (Education & Training)

What African entrepreneurs need is entrepreneurship training. Because it's something that's not necessarily taught in schools. You don't really learn how to build your brand or how to, uh, keep your financials in order. You know, these are the things that our curriculum offers, and, it's critical."

TEF Partner

This Programme actually brought me to fully understand how to run a business properly. Yes.
Training really, really helped me. The training was my main foundation actually, because I've never had that kind of training before."

Beneficiary from Nigeria

Through the foundation I have been able to launch out, I've been able to launch out to other businesses, I've met people, I'm quite connected. I've also been able to get admitted to other programs because of the knowledge from the training I've received."

#### SDG 5: Gender Equality



Another UN SDG is to achieve gender equality and to empower all women and girls.

One of the biggest contributions the TEF Entrepreneurship Programme has made to this goal is through its partnerships with Google and WE4A, who focused their funding exclusively on women entrepreneurs;

approximately **39%** of beneficiaries funded directly by TEF or its other partners were women entrepreneurs.

The large majority of female beneficiaries

(**85%**) reported they are the main person in charge of their business, underscoring the Programme's success at empowering women entrepreneurs.

And TEF beneficiaries are further contributing toward gender equality through impressive rates of employment of women in their businesses: on average, over half (52%) of beneficiaries' current employees are female, up from 44% at the time of applying to TEF.

Moreover, the female beneficiaries funded by TEF and partners are, in general, doing equally as well as the male beneficiaries. Female beneficiaries were approximately equally as likely to still own the business that they pitched to TEF, and to be currently making revenue.

On average, female beneficiaries reported making slightly more profit from their business

(\$2,627) than did male beneficiaries (\$2,474) in a typical month in the past year.

Male and female beneficiaries were also equally likely to indicate that participation in the Programme increased their ability to provide for their families.

By achieving gender equality in these key indicators of business success, and through equal employment of women by TEF-supported businesses, the Programme is making noteworthy, positive contributions toward the SDG of achieving gender equality and empowering women.

The primary area for improvement on this front would simply be in increasing the selection rate of female entrepreneurs as beneficiaries, given that currently only 39% of TEF and partners' beneficiaries are women.

To achieve this, we recommend the following:

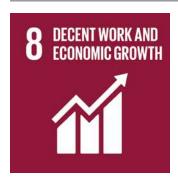
- 1. Improve recruitment of female applicants to the program.
- 2. Prioritize gender equality in the beneficiary selection process.
- 3. Provide additional support to female applicants to the program, to improve their chances of successful selection for seed funding.

We are always looking for ways to push gender inclusivity and to give our female entrepreneurs that platform they need."

TEF Partner

We want to be deliberate and intentional about our Programme being inclusive and ensuring that there is gender balance."

#### SDG 8: Decent Work and Economic Growth



Another SDG the UN has put forth is to promote sustained, inclusive, and sustainable economic growth, full and productive employment, and decent work for all. Here, we highlight key learnings and recommendations related to each of these greas.

Considering first TEF's impact on economic growth across Africa, findings from this impact evaluation reveal numerous indicators of positive contributions. Most broadly, TEF has clearly helped many new entrepreneurs across sectors open, sustain, and grow successful new businesses:

**84%** of beneficiaries opened the business they pitched to TEF, compared with only 70% of non-beneficiaries.

Moreover, **91%** of those beneficiaries still own that business,

**44%** have opened another business besides the business they pitched to TEF.

TEF partners note the difference the Programme has on enabling businesses to start. While most either did not yet own a business (40%) or were in the idea or start-up stage at the time of applying to TEF (72% of those with a business), the majority of beneficiaries' businesses have now advanced to an intermediate (51%) or advanced stage (31%) by the time of this impact evaluation.

77% of beneficiaries' businesses have advanced in stages from the time of applying to the program, while only 60% of nonbeneficiaries' businesses have advanced in this same time period.

In addition, the large majority (80%) of beneficiaries reported that their business is currently making revenue (compared to only 42% of those with businesses at the time of applying to TEF), and most are currently making substantial profits.

As noted elsewhere, in the 22 countries with at least 10 TEF and partner beneficiaries reporting, the average reported annual profit from their TEF-supported businesses was on average over 22 times the average annual income per capita in that country, and ranged from 4 to 57 times the average annual income per capita across countries.

We see a lot of people who, given a little boost, can be really successful entrepreneurs. So, I think this Programme is really critical."

AFDB Partner

The TEF Programme transformed my life towards what I wanted.
The fact is even before graduating college, I was able to start my business."

Beneficiary from Nigeria

We have these young, promising entrepreneurs that are able to build their businesses, all new businesses, and that has a multiplier impact on local economic activity."

Also indicative of contributions to economic growth is the fact that TEF and partner beneficiaries report an average monthly turnover of \$5,461 in the typical month over the past year, up substantially from an average of \$3,321 before TEF among those who owned businesses at the time of application.

Additionally, beneficiaries report expecting their monthly turnover in a typical month in the coming year to be substantially higher, at \$8,699 per month.

Meanwhile, they expect recurring costs of business to slightly decrease from the prior month to next month, reporting their average past month spending on recurring costs of business as \$3,243, and expecting their next month spending on recurring costs of business to be \$3,094.

This suggests that on average, TEF and partner beneficiaries expect their monthly profits to increase substantially over the coming year.

To shed further light on TEF's impact on economic growth, we estimate total revenue generated by TEF-supported businesses.

To do so, we assume that for beneficiaries who are current business owners, monthly revenue in the typical month over the past year is likely approximately representative of their revenues for most of the time since they have been in business.

We also conservatively assume that annual revenue in their first year in business was likely quite a bit less, estimating it at about half of what they typically earn in later years.

Based on these figures, we estimate that the total revenue generated by the 2,025 TEF-supported businesses from which we have revenue data is around \$666,662,790.

Importantly, the total revenue generated by all TEF-supported businesses is likely substantially larger, given this figure is based only on data collected from the 3,160 responding beneficiaries , out of the total 11,023 beneficiaries funded by TEF and partners between 2015 and 2020.



**Beneficiary from Benin (Energy & Power)** 

Specifically, to compute each business's total revenue generated, we took the sum of their estimated revenue in the first year (assumed to be equal to half of their reported annual turnover) plus the estimated revenue generated in any additional years they had been in business beyond the first year (multiplying their reported annual turnover by the number of additional years beyond the first year that they had been in business). For businesses who report only being in business for one year or less, we estimate their total revenue generated as simply their reported annual turnover. We then computed the grand total sum of total revenue generated across all reporting businesses.

Of the 3,160 beneficiaries who responded to any portion of the impact assessment survey, 2,843 reported on their current business status (i.e., whether they currently own a business). Of the 2,638 who report currently owning a business, 2,580 reported on whether their business currently makes revenue; of those, 2,053 reported currently making revenue, of whom 2,025 provided monthly turnover data.

Importantly, the outlook remains positive for the majority of these businesses:

**88%** of beneficiaries felt confident they will be able to maintain their business for the next year,

**69%** reported an increase in demand for their business's goods and services over the past six months,

and nearly half (47%) of beneficiaries reported their businesses experiencing an increase in revenues and sales over just the last month.

To further increase the chances of their businesses surviving, many beneficiaries also have plans to adapt and expand to the changing needs of their businesses in the next six months:

for instance, 62% have plans to improve their existing goods and services,

57% plan to adopt or expand their use of digital technologies,

and 56% plan to introduce new goods or services.

Taken together, findings from this impact evaluation highlight many positive impacts of the TEF Entrepreneurship Programme on Africa's economic growth. That said, it may also be useful for TEF to consider several barriers to business growth that many beneficiaries reported facing despite their many successes, including:

- resource issues (71%),
- government regulation (50%),
- corruption (45%),
- infrastructural issues (41%).

Within the in-depth interviews with beneficiaries, several noted barriers to the success of their businesses:

As TEF looks to maximize its impact on economic growth, considering ways to support entrepreneurs to overcome these barriers, or to help intervene directly in some of these barriers, would be of value.

If you don't have a stable internet connection, it means you can't find a bank."

Beneficiary from Democratic Republic of The Congo

One barrier is the policies that the government has for start-ups. This is really something that we have been crying out for.

Beneficiary from Zambia



Finally, in considering its impacts on economic growth, it is important to highlight that the TEF Entrepreneurship Programme employs a multi-sectorial approach to entrepreneurship intervention.

In general, findings suggest the Programme has been successful at stimulating results across sectors.

As in the broader population of entrepreneurs funded by the TEF Entrepreneurship Programme:

the largest proportion of responding beneficiaries (33%) were engaged in agribusiness, followed by ICT (7%), Commercial/Retail (7%), Education & Training (6%), Fashion (5%), Manufacturing (5%), and Food & Beverage (3%), with the remaining 39% in other industries. These figures are also consistent with the prevalence of agribusiness on the African continent.

Findings reveal some small differences between industries in revenues and profits:

specifically, those in the fashion industry were the most likely to report currently making revenue (88%), followed by those in agribusiness or ICT (83% each), those in other industries (78%), those in education & training industries (77%), those in food & beverage (76%), with those in commercial / retail least likely to be currently making revenue (70%).

However, these rates by industry are comparable to those of non-beneficiaries (who have on average been in business nearly two years longer than our sample of beneficiaries), suggesting that TEF and partners effectively provide inclusive, multi-sector support that is maximizing the potential of African entrepreneurs regardless of sector (i.e., rather than benefitting particular industries more than others).

That said, the largest average annual profits (after paying all business costs) came from commercial/retail businesses (average annual profit of \$40,732 per business); followed by businesses in education & training (\$31,321), ICT (\$30,663), food & beverage (\$24,886), agribusiness (\$23,224), and fashion (\$22,903).

# TEF is also contributing greatly towards the goal of full and productive employment in Africa:

At the time of applying to TEF, beneficiaries who already owned businesses were employing a total of 3,315 employees (an average of 4.3 per existing business at the time of TEF application).

Thus, to further maximize its impact on economic growth, some additional industry-specific support may be useful for TEF and partner beneficiaries, especially to help increase the amount of profits generated by businesses in the relatively lower earning industries (i.e., businesses in the food & beverage, agribusiness, and fashion industries).

At the time of this impact assessment in fall

2022, a total of **26,867** new jobs had been created by TEF-supported businesses. If we assume these responding 3,160 TEF and partner beneficiaries are representative of the entire population of 11,023 TEF and partner beneficiaries trained, it is estimated that 93,719 new jobs would have been created by TEF-supported businesses.

Importantly, while beneficiaries reported currently employing on average about 13 employees per business, non-beneficiaries currently employ only half as many (6.5 employees on average per business), providing compelling evidence of TEF's impact on job creation. Interviews with both beneficiaries and partner staff highlight the impact of job creation:

Moreover, on average, 52% of beneficiaries' current employees are women, up from an average of 44% of those with businesses at the time of applying to TEF;

an average of 46% of beneficiaries' current employees are between the ages of 18 and 24, up from an average of 40% at the time of application.

The fact that over half of beneficiaries' current employees are women points to an impressive contribution of TEF towards full and productive employment of women. And the nearly half of current employees who are youth is particularly impressive, given that youth unemployment is consistently very high compared to overall unemployment, so providing job opportunities for youth reflects an important contribution of TEF towards full and productive employment of youth.

They [entrepreneurs] are able to create new jobs for the local population in the areas where they are actually operating their businesses."

ICRC Partner

In terms of my business, we've been able to create jobs. I've created jobs for about 8 people, so we've been able to help farmers increase their income, not just our personal income."



Figure 65: New Jobs Filled By Women, By Business Size

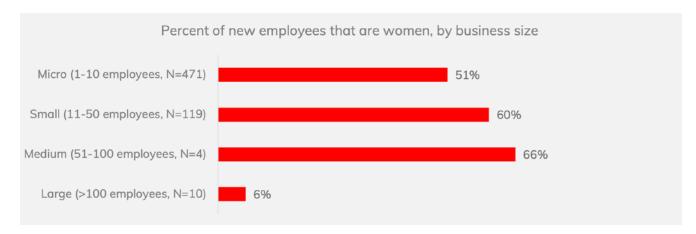
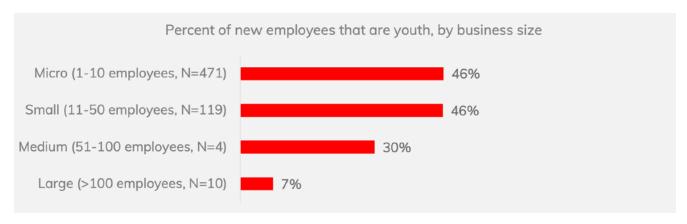


Figure 66: New Jobs Filled By Youth, By Business Size



Looking specifically at the new jobs created by TEF-supported businesses: among nearly all beneficiaries, over half to two-thirds of the new jobs created were filled by women, and on average nearly one-third to one-half were filled by youth.

Of note, however, the one exception to these patterns was among a small subset of large businesses (defined as those with over 100 employees, with some reporting as many as 1,000 current employees at the time of the impact assessment): consistently, these beneficiaries reported very small numbers of their new jobs being filled by women and youth.

This suggests a tendency for large businesses to primarily hire males over the age of 24.

In seeking to further its contribution to full and productive employment in Africa, TEF should consider investigating further why their beneficiaries with large businesses are relying so heavily on older male employees; and during training, TEF may consider increasing its emphasis on the value of gender equality and employment of youth.

Employees are not remunerated. They are still volunteers."

Beneficiary from Kenya

Finally, findings from this impact evaluation suggest that TEF is also making important contributions toward the goal of decent work for all.

One important indicator of decent work is fair pay, and findings suggest TEF beneficiaries are excelling in this area.

Their employees' typical monthly earnings are \$553 per month for full-time employees, and \$440 per month for part-time employees. Comparing the typical monthly earnings of full-time employees to the average per capita income in the countries with the most beneficiaries reporting (at least 10), on average TEF beneficiaries' full-time employees make over three times their countries' average per capita income.

Moreover, typical monthly earnings of beneficiaries' full-time employees exceeded the average per capita income in 15 of the 16 countries with the most TEF beneficiaries reporting.

These are impressive values, especially for relatively new businesses, and reflect important contributions of the TEF Entrepreneurship Programme to the goal of decent work for all.

However, more than half (55%) of TEF and partner beneficiaries reported being unable to pay their employees on time and in full for at least one to three or more months over the past six months, with this problem occurring just one month for 7% of beneficiaries, but as much as two months for 16% of beneficiaries, and three or more months for another 32% of beneficiaries.

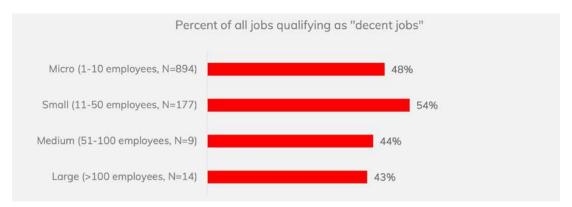
While unfortunate for the employees and reflective of business owners not having enough cash on hand, this is also a relatively common occurrence, especially among new businesses. Not having funds to pay employees was a concern noted by beneficiaries in the in-depth interviews:

We pay employees a stipend when there is extra money to spare."

Beneficiary from Botswana

My company does not currently generate a profit, so we are looking for funding to pay employees."

Figure 67: Jobs Qualifying As "Decent Jobs", By Business Size



Other issues could also be present in the communities that make it difficult to pay employees, such as access to finances or disruption of services.

Only about half of TEF and partner beneficiaries' employees are remunerated with a fixed salary per week or month (50%), with the next most common method of remuneration being piecerate depending on how much they work or how much output they produce (20%). Another 18% are paid as a mix of the above, while much smaller percentages are paid piece-rates depending on how much profit the business makes (8%), or another way (4%). While piecerate salaries are common, they are less desirable as they leave employees with less financial security.

Another important indicator of decent work is hours worked per week, where "decent jobs"

are defined as full-time jobs in which employees work 20–40 hours per week. On this indicator, we see both successful contributions of TEF as well as room for improvement.

On average, beneficiaries' full-time employees work 37 hours per week, and part-time employees work 22 hours per week.

Yet, nearly three-quarters of beneficiaries (71%) reported that their part-time employees would prefer to work more hours per week if they were available, suggesting room for improvement toward the goal of providing decent work for all who want it. Zeroing in on percentages of jobs that qualify as "decent jobs", we see on average only about half (49%) of the current jobs at TEF-supported businesses would qualify as "decent jobs", and these figures are comparable across businesses of all sizes, from micro to large.



Beneficiary from Mali providing training (Professional Services)

Moreover, these numbers look slightly less positive among employees from under-represented groups: on average, only 35% of all women's jobs, 35% of all youth jobs, and 31% of jobs filled by individuals with disabilities at TEF-supported businesses qualify as "decent jobs".

These percentages also tended to be slightly lower at medium and large businesses, suggesting that these businesses are more

likely to hire women and youth as part-time employees.

Thus, especially for beneficiaries of larger businesses, TEF should consider increasing emphasis on the importance of creating "decent jobs" for all, especially for women, youth, and individuals with disabilities.

Figure 68: Female Employees In "Decent Jobs", By Business Size

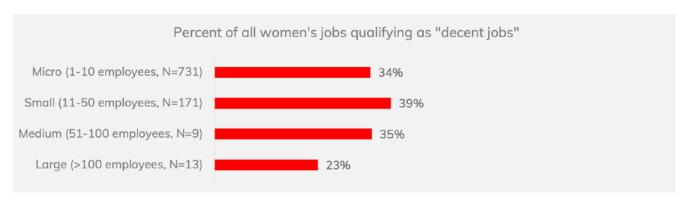


Figure 69: Youth Employees In "Decent Jobs", By Business Size

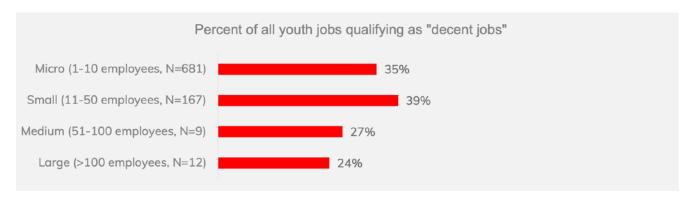
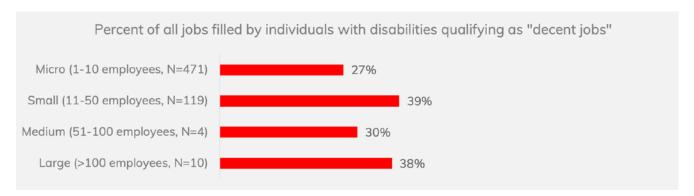


Figure 70: Employees With Disabilities In "Decent Jobs", By Business Size



## There is also room for improvement in hiring practices.

First, we see that 14% of TEF and partner beneficiaries' current employees are non-paid family members. Filling positions with family members who do not earn pay limits the extent of job opportunities in the larger community created by a business, in addition to limiting the earnings of those family members. Furthermore, more than half of TEF and partner beneficiaries (52%) typically find employees to hire amona personal networks of family and friends, while much smaller percentages find their employees through business networks (23%), recruitment websites (9%), waiting for applicants to contact them (7%), university career centres (3%), or another way (8 percent). Again, hiring primarily among personal networks of family and friends restricts the job opportunities created for the larger communities and also limits the talent these businesses are able to recruit.

TEF may consider emphasizing these points during beneficiary training modules focused on hiring and employment.

In considering ways to improve its contribution toward decent work for all, TEF may consider additional financial support for its beneficiaries, to boost the numbers of decent (full-time) jobs beneficiaries are able to provide, especially to under-represented groups; to ensure reliable, sufficient cash on hand for beneficiaries to reliably pay employees on time and in full; and to boost the numbers of employees that beneficiaries are able to pay with a fixed salary per week or month, in order to provide the most stable, secure conditions for all employees.

TEF may also consider scaling the financial support they provide to beneficiaries based on the size of their businesses, particularly to help larger businesses to provide larger percentages of decent jobs, especially to women, youth, and individuals with disabilities.



**Beneficiary from Benin (Education)** 



**Beneficiary from Benin (Agribusiness)** 

# SDG 9: Industry, Innovation, and Infrastructure



Another UN sustainable development goal is to build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation.

Findings from this impact evaluation point to several indicators that the Programme's training, seed funding, mentorship, and access to alumni network have contributed toward this goal.

In the areas of infrastructure and sustainable industrialization, we see the majority of beneficiaries successfully integrating into a supply chain,

with **62%** of beneficiaries having partnered with a supplier and

**64%** of beneficiaries having served as a supplier or vendor to other businesses.

TEF has also equipped their beneficiaries with strong access to market.

The majority of beneficiaries (80%) reported having adequate access to the market for their business. Additionally, for the small percentage of beneficiaries (16%) who reported there was not yet an existing market for their business, 73% reported being able to explore networks and innovative channels to create a market to grow.

Both the in-country and African-wide networks are noted to be helpful. These are all important indicators of TEF's impact on equipping beneficiaries with the skills and knowledge to access existing markets, explore new markets, and integrate into a supply chain, which are all critical areas of infrastructure and sustainable industrialization needed for successfully starting, sustaining, and growing a business.

Nonetheless, a substantial percentage (39%) of beneficiaries ranked their most important clients as their friends and relatives. Relying heavily on their immediate networks to sustain their business suggests vulnerable businesses that may face challenges with growth.

Furthre, while a majority of beneficiaries (91%) report having plans to trade products and services beyond their country, only 29% have actually done so.

Additionally, only 49% of beneficiaries are aware of the African Continental Free Trade Area (AfCFTA) Agreement.

These findings suggest that beneficiaries may benefit from additional support around expanding their client base, as well as training on how to trade products and services beyond their country (and how to navigate challenges to doing so), including explicit training about AfCFTA.

Through TEF, I have some friends from other countries.
We are close even if we did not meet in person, and talk as longtime friends. But also incountry, TEF helps make it so we can have a good network."

Beneficiary from Democratic Republic of The Congo It is important to also consider that 20% of beneficiaries report inadequate access to market, and about one-third have not yet integrated into a supply chain.

Moreover, even those who have successfully integrated into a supply chain report encountering significant challenges to doing so (e.g., difficulty with competitively pricing their products, difficulty gaining entry into networks, difficulty locating or maintaining a relationship with suppliers, etc.).

Additionally, there is room for improvement in supporting beneficiaries' resilience to shocks: about 50% of beneficiaries reported negative effects of the pandemic on their business (about the same as the percentage of non-beneficiaries reporting this, 52%).

Thus, in looking for ways to further maximize its positive impact on industry, innovation, and infrastructure, the TEF Entrepreneurship Programme may benefit from additional training and support for beneficiaries focused specifically on market access, supply chain integration, and resilience to shocks.



- Create training modules focused explicitly on strategies to gain/ improve access to the market for one's business.
- 2. Organise industry-specific mentorship focused around supply chain integration.
- 3. Build in systems for directly connecting beneficiaries with TEF's existing networks of industry-specific suppliers and relevant customers/clients.
- Consider extra support for beneficiaries (either via training, mentorship, or funding) focused explicitly on increasing their resilience to shocks.



**Beneficiary from Benin (Agribusiness)** 



**Beneficiary from Ghana (Beauty & Wellness)** 

Other critical pieces of inclusive and sustainable industrialization include securing investments in one's business and following industry standards.

At the time of this impact evaluation, 25% of TEF beneficiaries reported having acquired additional investors in their business, while only 11% of non-beneficiaries had acquired additional investors (despite an average of two additional years in business). This suggests a successful impact of the Programme on supporting its beneficiaries to acquire additional investment. Yet, there is still room for improvement, as 75% of beneficiaries reported not yet acquired additional investors.

Relatedly, 69% of beneficiaries identify access to finance as one of the most important challenges to growth that their business currently faces. While this figure is clearly better than the 83% of non-beneficiaries who report this, it is clear that access to finance remains a significant challenge, even for beneficiaries. Partners from TEF consistently note access to finance as a key difficulty of beneficiaries.

Moreover, only 65% of beneficiaries were aware of specific standards within their operating industry, and of those, only 76% report being partially or fully compliant with those standards.

We know the challenging role of access to finance, logistics, issues around enabling environments, and issues around, of course, the huge infrastructure gap."

AFDP Partner

I would say access to finance, start-up finance, is a big issue facing entrepreneurs."

**UNDP** Partner

The main issue facing entrepreneurs in Africa will still remain to be access to finance."

TEF Partner



**Beneficiary from Zimbabwe (Energy & Power)** 

Thus, to maximize its contribution to this SDG, TEF should consider the following:

- Put more emphasis on obtaining additional sources of funding and investment by entrepreneurs, such as by partnering with others in each ecosystem and matching investments.
- 2. Include a training module focused specifically on identifying and ensuring compliance with industry-specific standards.

Another important way in which the TEF Entrepreneurship Programme has contributed to inclusive and sustainable industrialization is through its emphasis on mentorship and networking, both of which provide critical sources of support to entrepreneurs starting or trying to sustain new businesses. Beneficiaries note the importance of having connections with mentors who have started businesses.

Most TEF beneficiaries (76%) reported they are very or somewhat likely to reach out to the TEF

alumni network for advice, although less than half (49%) have actually reached out to alumni for advice or support.

Of the 94% of beneficiaries who received a response when they reached out to alumni, 96% found the advice to be somewhat or very helpful.

However, for those who reported being unlikely to reach out to TEF alumni for advice, almost half (44%) report they do not know how,

with 14% reporting they do not believe the advice would be helpful.

TEF should consider ways to better organize the alumni network, and improve awareness, accessibility, and use of the mentorship aspect of the Programme, to maximize the benefits of the alumni network to their beneficiaries.

Conversely, beneficiaries have overwhelmingly been successful at developing professional networks and connections outside of the TEF alumni network, and significantly more so than non-beneficiaries:

71% reported having developed a professional network outside of TEF alumni (versus 64% of non-beneficiaries), 56% have received mentorship through their own professional networks (versus 34% of non-beneficiaries),

75% have mentored other non-TEF entrepreneurs in their local community (versus 61% of non-beneficiaries),

80% have connected with other businesses in their region or sector,

and 83% have connected with other entrepreneurs in Africa at least once in the past year (versus 69% of non-beneficiaries), with nearly a third (32%) connecting with other entrepreneurs in Africa at least twice per month (versus 22% of non-beneficiaries).

The mentors guided us. They taught us quite a lot when we had challenges."

Beneficiary from Nigeria

I personally had an amazing mentor. They were always available in giving me previous recommendations about my business."

Beneficiary from Morocco

I was given a mentor from
Nigeria within my industry whom
I began communicating side by
side with the trainings, and he
helped me come up with a very
good business plan."

Beneficiary from Zambia

Moreover, almost all report they are very or somewhat likely to reach out to a non-TEF professional network for advice, and 83% have turned to this network since graduating.

These comparisons to non-beneficiaries again provide compelling evidence of the impacts of the TEF Entrepreneurship Programme on supporting sustainable industrialization through the building of professional networks.

Interestingly, when comparing the TEF alumni network with the non-TEF professional network, beneficiaries have been more likely to turn to non-TEF professional networks instead of TEF networks for business-related questions.

This could be for a variety of reasons, including language comfortability, local networks, and in-country networks being more beneficial than cross-country.

Together, these findings demonstrate the potential for the alumni network to greatly benefit beneficiaries when connections to that network are in fact made.

Yet, the fact that 51% have never reached out to alumni for advice, 13% of those who have never received a response, and many did not know how to reach out to alumni or did not anticipate the advice being helpful, together point to room for improvement for the TEF Entrepreneurship Programme.

Despite these important contributions of the TEF Entrepreneurship Programme to industry, innovation, and infrastructure, beneficiaries do still report facing some significant infrastructure related challenges:

**25%** report that access to physical infrastructure (roads, utilities, communications, and waste disposal) has been insufficient for their business,

**22%** report access to technology has been insufficient

**21%** report access to business consultation about taxes and business registration has been insufficient.

and **13%** report access to communications infrastructure (phone, internet, etc.) has been insufficient.

To further its impact on this SDG, TEF may consider putting some of its funding towards helping reduce infrastructure-related challenges that businesses across the continent face.

We have a problem of infrastructure. It's a problem for us to have electricity."

Beneficiary from Democratic Republic of The Congo

I would like to use the website, but where I am and with my little exposure on internet and bad network and the insecurities, I cannot ask about business expansion and future challenges."

Beneficiary from Cameroon



**Beneficiary from Sierra Leone (Clean Energy)** 

#### SDG 10: Reduced Inequalities



Another of the UN's sustainable development goals is reduced income inequalities within and between countries.

Findings from this impact evaluation suggest that the TEF Entrepreneurship Programme is contributing to this goal by providing training and seed funding to entrepreneurs across all 54 countries of Africa. This helps many new entrepreneurs successfully launch and sustain their business, who may not otherwise have had the funds or skills to do so.

As noted by a TEF partner:

Gone are the days of spending billions in aid, you see that does not make a difference.
You don't teach them that way.
Don't give a man a fish, teach him how to fish."

Beneficiary from Cameroon

Moreover, by supporting their beneficiaries, TEF has provided many beneficiaries the opportunity to themselves further contribute to the reduction of inequalities:

**23%** of beneficiaries reported providing seed funding for other entrepreneurs (versus 17% of non-beneficiaries),

and over half (**58%**) of beneficiaries reported contributing toward charities or support causes for their community as a result of their business.

However, findings also point to several areas with room for improvement.

First, only about half of beneficiaries (54%) reported that the seed funding from TEF was

adequate to start their business, and the large majority (87%) of beneficiaries reported having experienced gaps in financing since starting their business.

Similarly, only 34% said that the funding they have received from other investors in their business has been adequate to sustain their business.

Thus, while the seed funding and training from TEF is clearly a positive step toward helping reduce income inequalities between countries, additional funding may be needed in order to sustain these impacts.

Finally, TEF has helped reduce inequalities within countries in part through their selection of beneficiaries from under-represented groups:

**39%** of TEF-supported beneficiaries are women.

**16%** were between the ages of 18-24 at the time of funding,

**23%** reported living with a disability, highlighting the importance of creating an inclusive environment for entrepreneurship and making necessary accommodations to support the success of entrepreneurs with disabilities.



Beneficiary from Tanzania (Media & Entertainment)

While these figures suggest important contributions of TEF to reducing inequalities already, there remains room for improvement.

To achieve this, we recommend the following:

- Improve recruitment of female and youth applicants to the program, and applicants living with disabilities.
- 2. Prioritize gender equality in the beneficiary selection process, and selection of applicants from underrepresented groups.
- Provide additional support to applicants to the Programme from under-represented groups, to improve their chances of successful selection for seed funding as well as ultimate success of their businesses.

TEF beneficiaries are themselves also making positive contributions on this front, helping reduce income inequalities for women and youth, with over half of their current employees (52%) being women, and nearly half of their employees (46%) being between the ages of 18 and 24.

Some are also employing individuals living with disabilities, though there is substantial room for improvement on this indicator: only 4% of beneficiaries' current employees are living with disabilities.

Moreover, as noted elsewhere, although micro, small, and medium businesses have contributed substantially to new jobs for women, youth, and individuals with disabilities, large businesses in particular are almost exclusively hiring men over the age of 24.

Thus, as highlighted above, we recommend TEF conduct further investigation into the tendency for their beneficiaries with large businesses to mostly hire older men, and to put greater emphasis in their trainings on employment of underrepresented groups to help reduce inequalities.



SDG 11: Sustainable Cities and Communities



The UN has also set a goal to make cities and communities inclusive, safe, resilient, and sustainable.

TEF's focus on a green economy and building businesses that address social and environmental issues, both in its training and in its selection of beneficiaries, is effectively contributing to this goal.

The large majority of beneficiaries report taking environmental sustainability goals into consideration when planning and running their businesses including:

goals of minimizing their carbon footprint (83% take this into account),

minimizing waste (91% take this into account),

using natural products and/or sustainable materials (91% take this into account),

using solar power (69% take this into account),

and recycling materials (77% take this into account).

Additionally, TEF has effectively trained beneficiaries to be mindful of potential impacts of climate change in the planning and running of their businesses.

The majority of beneficiaries reported taking into account: geographic shifting and displacement of businesses and/or client base related to natural disasters (68%), shifting food supply related to rising temperatures and sea levels (e.g., shifts in crop yield, ocean ecosystems, etc., 66%), and rising costs of food and goods following supply shortages (84%).

While these figures still leave some room for growth, overall these findings suggest a positive impact of TEF towards helping achieve the UN's goal of sustainable cities and communities.

We started to teach to go around public schools to teach young children below the age of six general sanitation principles, personally hygiene, and basic toilet hygiene as well."

Beneficiary from Nigeria

So, what we do is to join the community in community service tree planting and advocacy."

Beneficiary from Nigeria

I help people with what I go through from what I've experienced from the past applications: how to frame business ideas, what type of business ideas are required for funding by the organisation, and who qualifies."

#### SDG 17: Partnerships For The Goals



Finally, the UN seeks to encourage and promote partnerships towards achieving these sustainable development goals.

Findings from this evaluation demonstrate numerous examples of impacts of the TEF Entrepreneurship Programme on beneficiaries' engagement in partnerships:

**72%** report partnering with at least one other business since applying to the TEF Entrepreneurship Programme, while only 55% of non-beneficiaries have partnered with other businesses.

Moreover, beneficiaries have on average partnered with over twice as many businesses as non-beneficiaries (3.2 for beneficiaries vs 1.5 for non-beneficiaries); and while 38% of beneficiaries have partnered with 3 or more businesses, only 17% of non-beneficiaries have partnered with as many businesses.

Beneficiaries also report experiencing numerous benefits from partnering with other businesses, including opportunities to network (62%), additional information and/or skill-building (60%), access to new markets (56%), greater access to existing markets (53%), opportunities for new project ventures (45%), and access to additional investors (32%).

Additionally, some beneficiaries are engaging in partnerships to expand their sales, with 26% of beneficiaries partnering with marketing firms for this purpose.

Given the numerous clear benefits of business partnerships for sustaining and growing businesses, TEF should continue emphasizing to its beneficiaries the importance of building networks and partnerships.



**Beneficiary from Guinea (Education & Training)** 

There is additional revenue for my business through contract manufacturing."

Beneficiary from Nigeria

I have been able to learn from more experienced people."

# Conclusion & Recommendations



#### Overall, the TEF Entrepreneurship Programme was highly effective at providing multi-sector support to diverse groups of new entrepreneurs and awarding funding in a timely manner.

Programme beneficiaries showed incredible enthusiasm for the Programme and unanimously agree that it provides a valuable service to them and their communities. TEF's efficacy comes from addressing some of the biggest barriers to prospective entrepreneurs — funding and knowledge.

Findings across industries suggest that TEF and partners are successfully providing inclusive, multi-sector support that is maximizing the potential of African entrepreneurs regardless of sector (i.e., rather than benefitting particular industries more than others).

As the Programme considers its future, it needs to focus on Programme sustainability and policy advocacy and review the best ways to allocate funding.

#### Foundations for success

#### Relevancy

Most beneficiaries and stakeholders view the TEF Entrepreneurship Programme as relevant to the needs of the community. Most beneficiaries and stakeholders believe beneficiary selection was fair and transparent.

#### Beneficiary enthusiasm and optimism

This study finds that a lot of beneficiaries are highly engaged and are actively looking to grow or otherwise improve their businesses. An overwhelming majority of beneficiaries would recommend the Programme to friends and family, signalling that they believe the Programme provides valuable knowledge, support, and experience for emerging African entrepreneurs to expand and develop their business ventures.

#### Successful skills training activities

Unanimous positive ratings of the training content show the success of the training in building start-up business skills. Additionally, improved business practices and several indicators of enhanced business capacity and growth among those with survey data demonstrate the improved business skills of beneficiaries. Stakeholders ask for more genderspecific content in the training and better inclusion of rural populations.

## Comparable or better outcomes of TEF and partner beneficiaries

Relative to responding non-beneficiaries demonstrate impressive business growth, job creation, networking, partnerships, market access, and community impact of TEF and partner beneficiaries in a relatively short period of time.

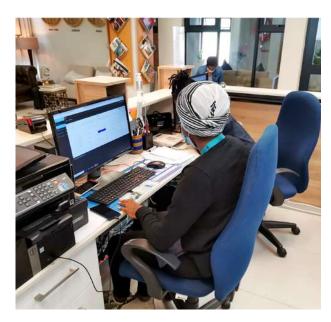
## The Programme's varied partnerships strengthen entrepreneurial networks

An entrepreneurial ecosystem requires strong support from many stakeholders: governments, industries, individuals, and many different institutions. Some of these institutions include nongovernmental organisations, banks, private companies, start-ups, incubators, and much more.

The TEF Entrepreneurship Programme is contributing to this aspect through partnerships with organisations for this specific group of beneficiaries. These partner organisations support the Programme through funds, as well as ensuring underrepresented entrepreneurs are provided opportunities to participate, such as the case with the TEF and partner partnership focusing on empowering female entrepreneurs.

#### **Emerging networks**

By providing education and networking opportunities, TEF is contributing strongly to the human capital aspect of the entrepreneurship ecosystem. The Programme's efforts have generated a group of educated and trained entrepreneurs that can contribute to their local economies.



Beneficiary from South Africa (Healthcare)

#### Addressing programmatic challenges

Beneficiary selection. Consider creating more selective methods for determining who receives funds from TEF, targeting the most promising opportunities to ensure partner and TEF funds are optimized and will last into future years. Also consider ways to increase selection of women and youth, to maximize impact on goals of youth and women empowerment.

#### **Training content**

Offer specific programming, whether within the training or as supplemental materials, that addresses specific gaps, such as:

- 1. Gender-specific issues, such as managing childcare while running a business
- 2. Assessing and complying with specific standards within their operating industry
- 3. Overcoming the most commonly reported barriers to business growth

#### **Funding**

Consider restructuring funding to subsidize fewer entrepreneurs over a longer period of time, such as providing second-stage funding for those businesses that show promise two or three years after the start of the Programme, to maximize survival rate of TEF-supported businesses.

#### Mentoring

Facilitate more in-person events to supplement the online material to both bolster the TEF network through face-to-face connection, as well as offer alternatives to primarily online content that can be difficult to access for rural entrepreneurs. Additionally, strengthening the mentorship and alumni Programmes could help business owners learn how to navigate issues around business permissions and market access because they are more likely to arise when the business is established.

#### **Hub Leads**

Increase engagement with Hub Leads by providing more opportunities for them to be involved in programming and outreach in underrepresented regions, particularly North Africa.

#### **Partnerships**

Work to maintain and find additional partnerships with African banks and other organisations that can facilitate easier access to funding beyond the initial TEF seed funding.

TEF would also benefit from partnering with local universities and educational institutions to provide more opportunities and networks between the Programme and local communities.

#### Policy advocacy

TEF would benefit from strengthening its contribution to the policy aspect of the ecosystem. Because this aspect deals with leadership and government support, TEF should develop more robust advocacy and connections with local governments and organisations to provide more incentives, legislation, and support for entrepreneurism across the continent. While work may be underway in this field for the Programme, it is not very apparent in talking with beneficiaries.

#### Urbanity

Increase engagement with rural and mainly rural areas to gain more representation from beneficiaries in these regions.

#### Research recommendations

This evaluation attempts to standardize some of the evaluation efforts, but more consistent research is needed to track the Programme's success over time.

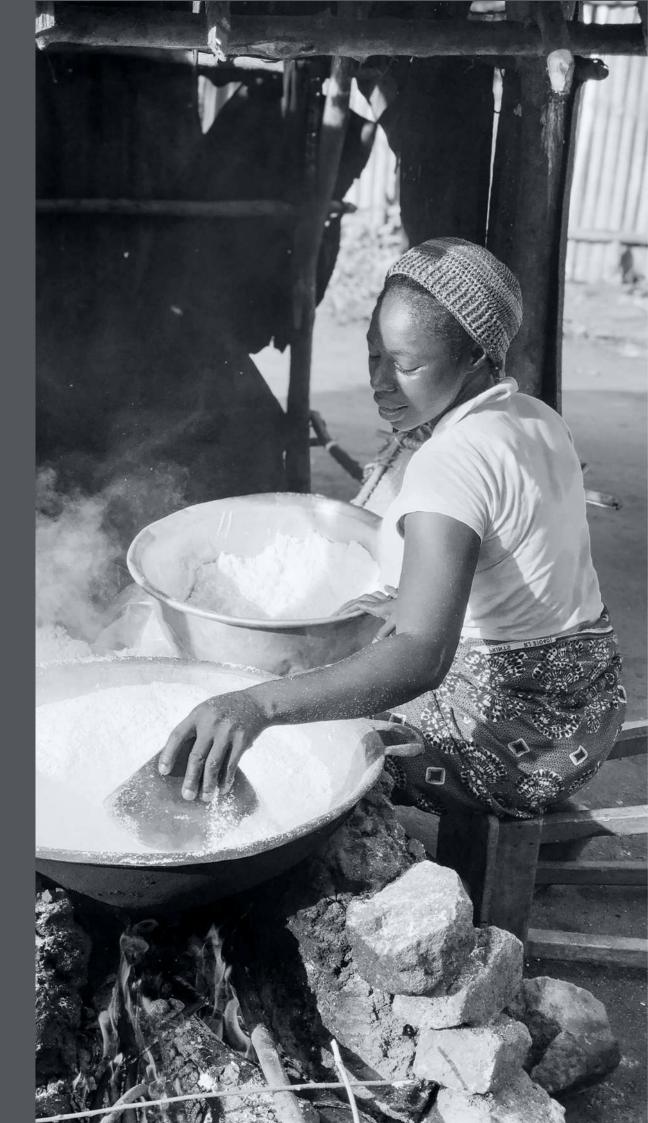
Assessing results on the vast scale at which TEF is operating is complex because the beneficiaries are not a monolith; beneficiaries are from different countries with different regulations and economic scenarios and are starting business at varied stages.

In addition, we advised a separate project focusing on people who have not started their businesses or whose businesses shut down shortly after opening.

This is a hard-to-reach group because they are less likely to respond to the survey, so employing different types of analysis, such as KIIs and snowball sampling, would be required.

Finally, consider using The Global Accelerator Learning Initiative's (GALI) 'value-for-money' approach designed to explore and answer key questions about enterprise acceleration, such as the following:

- Do acceleration Programmes contribute to revenue growth?
- Do they help early-stage ventures attract investment?
- Do they work differently for different types of entrepreneurs?



# Annex I. Impact Assessment Beneficiary Survey

#### Main Questionnaire - Language Preference

Question ID	Question	Answer
1	[Lang_1] Please choose your preferred language for the survey.	<1> English
		<2> Arabic
		<3> French
		<4> Portuguese

#### Main Questionnaire - Respondent Identification

Question ID	Question	Answer
2	[Q_2] Set respondent's data	
3	[email] Respondent's electronic mail address	
4	[TEFID] Respondent's ID code	
5	[Year] Year	
6	[Partner] Respondent's partner	
7	[FirstName] First Name	
8	[LastName] Last Name	
9	[Contact_Gender] Contact's gender	
10	[DOB] Contact's date of birth	
11	[Phone] Respondent's telephone number	
12	[St_Address] Street Address	
13	[BusinessCountry] Respondent's business country	
14	[BusinessSector] Contact's business sector	
15	[Business_Name] Business Name	
16	[CT_Language] Contact's language	
18	[QRID] Questionnaire Number	
19	Respondent ID: {0}	

#### Main Questionnaire – Introduction

Question ID	Question	Answer
20	Hello, we are ORB International, a research firm working with the Tony Elumelu Foundation Entrepreneurship Programme to learn more about your experience as a beneficiary of the TEF Entrepreneurship Programme. As a previous Programme participant, we value your insights regarding the Programme. If you could, please take the time to fill out this survey, which will ask you questions regarding your experience during the Programme, your current business venture, and general questions about the Programme. Your responses will remain confidential, so feel free to provide honest feedback. Your response will help the TEF Entrepreneurship Programme better understand and improve the Programme for all participants. Thank you.	

#### Main Questionnaire – Background

Question ID	Question	Answer
21	[Field_1] Please confirm your name:	<1> {0} {1}
		<2> This is not me
22	[B_3] As a graduate of the TEF Entrepreneurship Programme, you completed training and were awarded seed funding. Please tell us what year did you complete TEF and receive funding?	<1> 2015
		<2> 2016
		<3> 2017
		<4> 2018
		<5> 2019
		<6> 2020
		<7> 2021
		<8> 2022

#### Main Questionnaire - Select Group

Question ID	Question	Answer
24	[Q_24] Set respondent's group assignment	
25	[Group] Respondent randomly assigned group	<1> Group 1
		<2> Group 2

# Main Questionnaire - Satisfaction (All)

Question ID	Question	Answer
26	Please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.	
	[SAT_1_A] Programme participation provided me opportunities to interact with other people facing similar challenges.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[SAT_1_B] Programme participation increased my confidence in being able to run my own business.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[SAT_1_C] I am satisfied with the programming I participated in.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[SAT_1_D] If given the opportunity, I would recommend this Programme to my friends.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree

# Main Questionnaire - Satisfaction (Group 2)

Question ID	Question	Answer
27	[SAT_G2_2] How clear were the selection criteria to receive the funding?	<1> Very clear <2> Somewhat clear <3> Somewhat unclear <4> Very unclear
28	Thinking again about other Programme participants, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.	
	[SAT_G2_3_A] I deserve to be in this Programme MORE than other people participating in the Programme.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[SAT_G2_3_B] I have a lot in common with people in this Programme.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[SAT_G2_3_C] Compared to most other people in the Programme, I face more challenges and difficulties in my life.	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[SAT_G2_3_D] For the most part, the Programme selected participants fairly	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree

#### Main Questionnaire - Relevance (All)

Question ID	Question	Answer
29	[SAT_G2_1] What kind of support would be helpful to you that the Programme does NOT provide at the moment?	
30	Using a scale from 1 to 4, where 1 means strongly agree and 4 means strongly disagree, please tell me if you agree or disagree with the following statements about TEF's Programme activities.	
	[R_5_A] Training activities took place on time	<1> Strongly agree
		<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
	[R_5_B] TEF staff were available when needed for troubleshooting technical issues	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree

# Main Questionnaire - Relevance (All)

Question ID	Question	Answer
29	[SAT_G2_1] What kind of support would be helpful to you that the Programme does NOT provide at the moment?	
30	Using a scale from 1 to 4, where 1 means strongly agree and 4 means strongly disagree, please tell me if you agree or disagree with the following statements about TEF's Programme activities.	
	[R_5_C] Certificates were received when promised	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[R_5_D] Seed funding was disbursed as promised	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
31	[R_2] How would you rate the overall quality of the training?	<1> Exceeds expectations <2> Meets expectations <3> Needs improvement <4> Does not meet expectations
32	[R_1] To what extent has the training that you have received enabled you to start a business or improve on your existing business?	<1> A lot <2> Some <3> A little <4> Not helped at all
33	[R_4] To what extent has the access to alumni network that you have received enabled you to start a business?	<1> A lot <2> Some <3> A little <4> Not helped at all
34	[R_3] To what extent has the funding that you have received enabled you to start a business?	<1> A lot <2> Some <3> A little <4> Not helped at all

# Main Questionnaire - Training (Group 2)

Question ID	Question	Answer
35	Using a scale from 1 to 4, where 1 means strongly agree and 4 means strongly disagree, please indicate the extent to which you agree or disagree with the following statements:	
	[R_G2_1_A] The training adequately covered all relevant learning areas	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[R_G2_1_B] The training matched my personal expectations	<1> Strongly agree <1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[R_G2_1_C] The training platform was easy to use and resourceful	<1> Strongly disagree <1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[R_G2_1_D] The training increased my knowledge of entrepreneurship development	<1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
	[R_G2_1_E] The training strengthened my capacity and technical skills to work on business management	<1> Strongly agree <1> Strongly agree <2> Somewhat agree <3> Somewhat disagree <4> Strongly disagree
36	Now rate each individual training module: (Very useful/ Somewhat useful/ Not particularly useful/ Not at all useful) [R_G2_2_A] Module 1 - Starting your business	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
	[R_G2_2_B] Module 2 - Business ownership	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
	[R_G2_2_C] Module 3 - Leadership and Business Growth	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
	[R_G2_2_D] Module 4 - Business management fund	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
	[R_G2_2_E] Module 5 - Implementing marketing plan	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful

# Main Questionnaire - Training (Group 2) cont...

Question ID	Question	Answer
	[R_G2_2_F] Module 6 - Building enduring brand	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
	[R_G2_2_G] Module 7 - Discussion group and practice session	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
	[R_G2_2_H] Module 8 - Elevator pitch 1	<1> Very useful <2> Somewhat useful <3> Not particularly useful <4> Not at all useful
37	[R_G2_3] In your opinion, what was missing from the training?	
39	[I_1A] At the time of applying to the TEF Programme, did you already own the business that you pitched to TEF?	<1> Yes <2> No
41	[B_5] What was the stage of your business at the time of applying to the TEF Programme?	<1> Idea Stage <2> Start-up <3> Intermediate <4> Advanced <98> Don't know
43	[B_6] What was the stage of your business at the time of funding?	<1> Idea Stage <2> Start-up <3> Intermediate <4> Advanced <98> Don't know
44	[I_1] Following the completion of the TEF Programme and receipt of the funding, did you start the business you pitched?	<1> Yes <2> No
45	[I_1B] What year did you start that business?	<1> 2010 <2> 2011 <3> 2012 <4> 2013 <5> 2014 <6> 2015 <7> 2016 <8> 2017 <9> 2018 <10> 2019 <11> 2020 <12> 2021 <13> 2022

# Main Questionnaire – Impact cont...

Question ID	Question	Answer
46	[I_11/Q_46_S] In what industry is the business you pitched?	<1> Agribusiness
		<2> Aviation
		<3> Beauty & Wellness
		<4> Commercial/ Retail
		<5> Construction
		<6> Consulting
		<7> Education & Training
		<8> Energy/ Power
		<9> Event Planning
		<10> Fashion
		<11> Financial Services
		<12> FMCG
		<13> Food & Beverage
		<14> Haulage/ Logistics
		<15> Healthcare
		<16> ICT
		<17> Intellectual Property Services
		<18> Manufacturing
		<19> Media & Entertainment
		<20> Oil & Gas
		<21> Professional Services
		<22> Renewable Energy
		<23> Telecommunications
		<24> Textile
		<25> Tourism/ Hospitality
		<26> Transportation
		<27> Waste Management
		<97> Other (SPECIFY)
		<98> Don't know
47	[I_2] Do you still own that business?	<1> Yes
		<2> No
49	[B_4] What is the current stage of your business?	<1> Idea Stage
		<2> Start-up
		<3> Intermediate
		<4> Advanced
		<98> Don't know

# Main Questionnaire – Impact cont...

Question ID	Question	Answer
50	[I_3/Q_50_S] Why not? Select all that apply.	[A_I_3_1] <1/0-1> Sold business to someone else
		[A_I_3_2] <1/0-2> Business permanently closed
		[A_I_3_3] <1/0-3> Could not find the proper equipment
		[A_I_3_4] <1/0-4> Could not find/hire the people I needed
		[A_I_3_5] <1/0-5> Could not get proper permissions/permits for opening a business
		[A_I_3_6] <1/0-6> Seed funding not enough for starting business
		[A_I_3_97] <1/0-97> Other (please specify)
51	[I_4] How long did you have that business for?	<1> Less than 6 months
		<2> 6m-12 month
		<3> 1 year + less than 2
		<4> More than 2 but less than 3 years
		<5> 3 years+
53	[I_5] What was the stage of your business at the time of	<1> Idea Stage
	closure or sale of your business?	<2> Start-up
		<3> Intermediate
		<4> Advanced
		<98> Don't know
54	[l_6] In the time since applying to TEF, have you started a different business besides the one you pitched?	<1> Yes
		<2> No

# Main Questionnaire - Impact cont...

Question ID	Question	Answer
55	[I_6A/I_6A_Other] What industry is that business in?	<1> Agribusiness
		<2> Aviation
		<3> Beauty & Wellness
		<4> Commercial/ Retail
		<5> Construction
		<6> Consulting
		<7> Education & Training
		<8> Energy/ Power
		<9> Event Planning
		<10> Fashion
		<11> Financial Services
		<12> FMCG
		<13> Food & Beverage
		<14> Haulage/ Logistics
		<15> Healthcare
		<16> ICT
		<17> Intellectual Property Services
		<18> Manufacturing
		<19> Media & Entertainment
		<20> Oil & Gas
		<21> Professional Services
		<22> Renewable Energy
		<23> Telecommunications
		<24> Textile
		<25> Tourism/ Hospitality
		<26> Transportation
		<27> Waste Management
		<97> Other (SPECIFY)
		<98> Don't know
56	[I_7] Are you still planning on opening a business?	<1> Yes
		<2> No
F7	[I_8] Why are you not planning on opening a business?	<98> Don't know
57	[i_o] vvny are you not planning on opening a business?	

# Main Questionnaire – Impact cont...

Question ID	Question	Answer
58	[I_9] What year did you start that business?	<1> 2015
		<2> 2016
		<3> 2017
		<4> 2018
		<5> 2019
		<6> 2020
		<7> 2021
		<8> 2022
59	[I_2B] Do you still own that business?	<1> Yes
		<2> No
61	[B_4B] What is the current stage of your business?	<1> Idea Stage
		<2> Start-up
		<3> Intermediate
		<4> Advanced
		<98> Don't know
62	[I_3B/Q_62_S] Why not? Select all that apply.	[A_I_3B_1] <1/0-1> Sold business to someone else
		[A_I_3B_2] <1/0-2> Business permanently closed
		[A_I_3B_3] <1/0-3> Could not find the proper equipment
		[A_I_3B_4] <1/0-4> Could not find/hire the people I needed
		[A_I_3B_5] <1/0-5> Could not get proper permissions/permits for opening a business
		[A_I_3B_6] <1/0-6> Seed funding not enough for starting business
		[A_I_3B_97] <1/0-97> Other (please specify)
63	[I_4B] How long did you have that business for?	<1> Less than 6 months
		<2> 6m-12 month
		<3> 1 year + less than 2
		<4> More than 2 but less than 3 years
		<5> 3 years+

# Main Questionnaire – Impact cont...

Question ID	Question	Answer
65	[I_5B] What was the stage of your business at the time of closure or sale of your business?	<1> Idea Stage
		<2> Start-up
		<3> Intermediate
		<4> Advanced
		<98> Don't know

#### Main Questionnaire - Business Status

Question ID	Question	Answer
66	[Q_66] Set Respondent's Business Status	
67	[BS_Stat] Business Status	<1> Business started
		<2> No current business

#### Main Questionnaire - Impact (All - Business Stat=1)

Question ID	Question	Answer
71	[I_12] Please select an option that best describes your business neighborhood.	<1> Urban: I am in the middle of a city
		<2> Mainly urban: I am nearby a city
		<3> Mainly rural: I am quite far from the nearest city (e.g., 30 minutes by car)
		<4> Rural: there are no cities nearby
72	[I_13] Before the TEF Entrepreneurship Programme, was your	<1> Yes
	business making any revenue?	<2> No
73	[I_14] What was your average monthly revenue? (Please insert response in US Dollars)	
74	[I_15] Does your business currently make any revenue?	<1> Yes
		<2> No
75	[I_16] What was the monthly turnover of your business in the typical month in the last business year? (Please insert response in US Dollars)	
76	[l_17] In a typical month, how much money do you make from your business (after paying all the business costs including payments to others)? (Please insert response in US Dollars)	
77	[I_10/Q_77_S] Since receiving seed funding from TEF, has the	<1> Yes (please specify)
	business you pitched or any businesses you have opened since then won or received any awards / features / accolades / recognitions?	<2> No
78	[I_G1_1] In the last month, how much did you spend in terms of the recurring costs of your business? Include purchases of inventory, materials for production, wages or piece rates, etc. but do not include payments to yourself or purchases on equipment, buildings, etc. (Please insert response in US Dollars)	

# Main Questionnaire - Impact (Group 1 Business\_status=1

Question ID	Question	Answer
79	[I_G1_2] In the coming one month, how much would you spend in terms of the recurring costs of your business? Include purchases of inventory, materials for production, wages or piece rates, etc. but do not include payments to yourself or purchases on equipment, buildings, etc. (Please insert response in US Dollars)	
80	[I_G1_3] How much did you spend on purchases of equipment, buildings, etc. in the last year for your business? (Please insert response in US Dollars)	
81	[I_G1_4] Did your business apply for any external funding (e.g., a bank loan) in the past year?	<1> Yes <2> No
82	[I_G1_5] Do you have a record of your business financials?	<1> Yes <2> No
83	[I_G1_6] In a typical week, how many hours do you work on your business?	<1> Less than 10 hours <2> 10-19 hours <3> 20-29 hours <4> 30-40 hours <5> 41-50 hours <6> 51-60 hours <7> More than 60 hours
84	[I_G1_7] Do you currently work for any other employer, excluding self-employment?	<1> Yes <2> No
85	[I_G1_8] In a typical month, how much do you earn in these other jobs? (Please insert response in US Dollars)	
86	[I_G1_9] In a typical week, how many hours do you work in these other jobs?	<1> Less than 10 hours <2> 10-19 hours <3> 20-29 hours <4> 30-40 hours <5> 41-50 hours <6> 51-60 hours <7> More than 60 hours
87	[I_G1_10] Do you currently have other income from self- employment?	<1> Yes <2> No
88	[I_G1_11] In a typical month how much do you earn from these activities?	
89	[I_G1_12] In a typical week how many hours do you work on these activities?	<1> Less than 10 hours <2> 10-19 <3> 20-29 <4> 30-40 <5> 41-50 <6> 51-60 <7> More than 60 hours

# Main Questionnaire - Impact (Group 1 Business\_status=1) cont...

Question ID	Question	Answer
90	[I_G1_13] How would you describe the current availability of cash on hand for this business, including any financial assistance or loans? Currently, cash on hand will cover:	<1> 1-7 days of business operations <2> 1-2 weeks of business operations
		<3> 3-4 weeks of business operations
		<4> 1-2 months of business operations
		<5> 3 or more months of business operations
		<6> No cash available for business operations
		<98> Don't know
91	[I_G1_14] What effect did participation in this Programme have on your ability to provide for your family?	<1> Increased ability to provide in a major way
		<2> Increased somewhat
		<3> No effect
		<4> Decreased somewhat
		<5> Decreased a lot
92	Thinking about the last 6 months, how many months would you say you:	
	[T_I_G1_15_1] Earned profit from your business?	
	[T_I_G1_15_2] Came out even?	
	[T_I_G1_15_3] Your spending was higher than your revenues?	
93	[I_G1_16] How much of the income is this business providing for your household?	<1> Only income
		<2> Most of the income (more than half)
		<3> Some income
		<4> Little income
		<5> No income
94	[I_G1_17] In a typical month, what is the total monthly income of all household members from all sources? (Please insert response in US Dollars)	
95	[I_G1_18] Do you or have you ever put money away (saved)?	<1> Yes
		<2> No
96	[I_G1_19] How have you used the money that you had saved?	

#### Main Questionnaire - Entrepreneurship Ecosystem (All Business\_status= 1 and 2)

Question ID	Question	Answer
97	[EE_1] Please rate the extent to which you agree or disagree with the following statement: In my community, people are supportive and encouraging of entrepreneurship.	<1> Strongly agree
		<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree

#### Main Questionnaire - Entrepreneurship Ecosystem (Group 1 Business\_status= 1 and 2)

Question ID	Question	Answer
98	[EE_G1_1/Q_98_S] What do you consider to be the most serious barriers to running a successful business in your	[A_EE_G1_1_1] <1/0-1> Corruption
	country?	[A_EE_G1_1_2] <1/0-2> Crime
		[A_EE_G1_1_3] <1/0-3> Ethnic conflict
		[A_EE_G1_1_4] <1/0-4> Religious conflict
		[A_EE_G1_1_5] <1/0-5> Government regulation
		[A_EE_G1_1_6] <1/0-6> Resources issues (technology, water, electricity, land, human capital, etc.)
		[A_EE_G1_1_7] <1/0-7> Infrastructure (i.e. roads)
		[A_EE_G1_1_97] <1/0-97> Other (SPECIFY)

# Main Questionnaire - Entrepreneurship Ecosystem (Group 2 Business\_status= 1 and 2)

Question ID	Question	Answer
99	[EE_G2_1] Are you involved in any sort of charity or support	<1> Yes
100	causes for your community as a result of your business?	<2> No
100	[EE_G2_2] Have you provided seed funding for other	<1> Yes
101	entrepreneurs?  To what extent do you agree/disagree with the following	<2> No
101	statements:	
	[EE_G2_3A] The seed funding I received from TEF was	<1> Strongly agree
	adequate to start my business	<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
	[EE_G2_3B] The funding I have received from other investors	<1> Strongly agree
	in my business has been adequate to sustain my business	<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
	[EE_G2_3C] Since starting my business, I have experienced	<1> Strongly agree
	gaps in financing	<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
102	[EE_G2_4] Since applying to the TEF Programme, have you	<1> Yes
	pursued any formal or informal education (e.g., online	<2> No
	courses)?	
103	[EE_G2_5] Has TEF's seed funding and/or resulting revenues	<1> Yes
	from your business allowed anyone in your family to pursue	<2> No
	more education than they otherwise would have?	
104	To what extent do you agree or disagree with the following statements:	
	[EE_G2_6A] I have the required skills and knowledge to	<1> Strongly agree
	sustain and grow my business.	<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
	[EE_G2_6B] I have the required skills and knowledge to start a	<1> Strongly agree
	new business.	<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
105	Please rate the extent to which you agree or disagree with the	
CMM-COOLS	following statements:	
	[EE_G2_7A] Entrepreneurs have good social status in my	<1> Strongly agree
	community	<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
	[EE_G2_7B] Business failure is acceptable in my community	<1> Strongly agree
		<2> Somewhat agree
		<3> Somewhat disagree
		<4> Strongly disagree
106	[EE_G2_8] Are you aware of the African Continental Free	<1> Yes
	Trade Area Agreement (AfCFTA)?	<2> No

# Main Questionnaire - Creating Jobs (All Business\_status=1)

Question ID	Question	Answer
107	[C_1/Q_107_S] Who is the main person in-charge of day-to-day operations of your business?	<1> I am
		<2> My spouse
		<3> Another male family member
		<4> Another female family member
		<5> Other male (please specify relationship)
		<6> Other female (please specify relationship)
108	[C_2] What do you expect the average monthly turnover to be over the next 12 months? (Please insert response in US Dollars)	
109	[C_3] How many people total are you currently employing for your business? Please include the owner if he/she works on the business, full time and part time employees, as well as family members not paid a wage.	
110	[C_4] Do you have additional full-time or part-time positions	<1> Yes
	available that you are currently looking to fill?	<2> No

# Main Questionnaire - Before TEF (Group 2)

Question ID	Question	Answer
111	[BT_1] How many people total were you employing for your business at the time of applying to the TEF Programme?	
112	Thinking about your business at the time of applying to TEF, please tell us how many of those employees were	
	[BT_G2_1]women	
	[BT_G2_2]age 18 to 24	
113	Now, we would like to know more about the current employees of your business. This will help us to understand what impact the TEF Programme has and how to make it better!	
114	First, we are going to ask about full-time employees (those who work 35-40 hours a week). How many of them	
	[C_G2_1]are women?	
	[C_G2_2]are between the ages of 18 and 24?	
	[C_G2_3]have a disability?	
115	Now, we are going to ask about part-time employees (those who work less than 35 hours a week). How many of them	
	[T_C_G2_A_1]are women?	
	[T_C_G2_A_2]are between the ages of 18 and 24?	
	[T_C_G2_A_3]have a disability?	
116	[C_G2_7] Of the employees you are currently employing for your business, how many are family members that are not paid a salary for their work?	

# Main Questionnaire - Before TEF (Group 2) cont...

Question ID	Question	Answer
117	[C_G2_8] Consider the typical permanent employee/worker in the business (excluding yourself). What is the typical total monthly earnings for such an employee from the business? (Please insert response in US Dollars)	
118	[C_G2_9] How many hours per week would the typical full time worker work in a typical week?	
119	[C_G2_10] Consider now the typical temporary/part-time employee/worker. What is the typical total monthly earnings for such an employee from the business? (Please insert response in US Dollars)	
120	[C_G2_11] How many hours per week would the typical temporary/part time worker work in a typical week?	
121	[C_G2_12/Q_121_S] How are employees typically remunerated?	<1> A fixed salary per week/month
		<2> Piece-rate depending on how much they work/output they produce
		<3> Piece-rate depending on how much profit the overall business makes
		<4> A mix of the above
122	[C_G2_13/Q_122_S] How do you typically find the employees to hire?	<97> Other (SPECIFY) <1> Personal networks of family and friends
		<2> Business network
		<3> University career centers
		<4> Wait for applicants to contact you
		<5> Recruitment websites <97> Other (SPECIFY)
123	[C_G2_14] Thinking about your part time employees, how	<1> All
	many of them do you think would like to work more hours, if you can provide them?	<2> Most
		<3> Some
		<4> Few
		<5> None <98> Don't know
124	[C_G2_15] A lot of businesses on occasion struggle paying	C302 DOLL KILOW
	their employees in full and on time. In the last 6 months, how many months would you say this business was not able to pay all the employees on time and the full amount?	

#### Main Questionnaire - Networking (All Business\_status= 1 and 2)

Question ID	Question	Answer
125	[N_1] Since applying to the TEF Programme, have you	<1> Yes
	partnered with any businesses?	<2> No
126	[N_2] If you have a question or a problem related to your	<1> Very likely
	business or business plans, how likely are you to reach out to TEF alumni network for advice?	<2> Somewhat likely
	TEP didiffill fletwork for device:	<3> Not very likely
		<4> Not at all likely
127	[N_G1_3/Q_127_S] Why would you not ask the alumni network for advice?	<1> I don't know how
		<2> Language barrier
		<3> Don't believe the advice would be useful
		<4> Don't have access to internet
		<97> Other (SPECIFY)
	[N_3] Have you ever turned to the TEF alumni network to ask	<1> Yes
	for advice/support since graduating?	<2> No

# Main Questionnaire - Networking (Group 1 Business\_status= 1 and 2)

Question ID	Question	Answer
129	[N_G1_1] Did you receive a response?	<1> Yes
		<2> No
130	[N_G1_2] How useful was the advice you received?	<1> Very useful
		<2> Somewhat useful
		<3> Not particularly useful
		<4> Not at all useful
131	[N_G1_4] In your opinion, when is it more helpful to receive	<1> During training
	mentorship?	<2> After training
132	[N_G1_5] Have you developed a professional network outside	<1> Yes
	of the TEF alumni network?	<2> No
133	[N_G1_6] Have you ever turned to this professional network to	<1> Yes
	ask for advice/support since graduating?	<2> No
134	[N_G1_7] Did you receive a response?	<1> Yes
		<2> No
135	[N_G1_9] How useful was the advice you received?	<1> Very useful
		<2> Somewhat useful
		<3> Not particularly useful
		<4> Not at all useful

# Main Questionnaire - Networking (Group 1 Business\_status= 1 and 2)

Question ID	Question	Answer
136	[N_G1_8] Thinking about your professional network outside of TEF, if you have a question or a problem in your business, how likely are you to reach out to this professional network for advice?	<1> Very likely <2> Somewhat likely <3> Not very likely <4> Not at all likely
137	[N_G1_10/Q_137_S] Why would you not ask your professional network for advice?	<1> I don't know how <2> Language barrier <3> Don't believe the advice would be useful <4> Don't have access to internet <97> Other (SPECIFY)
138	[N_G1_11] Have you connected with any other businesses within your region or in your sector?	<1> Yes <2> No
139	[N_G1_12] On average over the past year, how often have you connected or been in contact with other entrepreneurs in Africa?	<1> Once a week or more <2> 2-3 times per month <3> Once per month <4> A few times over the past year <5> Twice over the past year <6> Once over the past year <7> Not at all
140	[N_G1_13] How many businesses have you partnered with since applying to the TEF Programme?	
141	[N_G1_14/Q_141_S] To what extent do you feel that you have experienced each of the following potential benefits from partnering with other business(es)?	<1> More access to existing markets <2> Access to new markets <3> Access to additional investors or financing opportunities <4> Opportunities to network with like-minded entrepreneurs <5> Opportunities to enter into new project ventures <6> Access to additional information and/or skill- building <97> Other (SPECIFY)

#### Main Questionnaire - Networking (Group 1 Business\_status= 1 and 2)

Question ID	Question	Answer
142	[N_G1_15] Have you mentored any other entrepreneurs,	<1> Yes
	outside of those you may have mentored through the TEF Programme?	<2> No
143	[N_G1_16] Have you received access to any additional	<1> Yes
	mentoring, outside of the TEF Programme?	<2> No

#### Main Questionnaire - Part 2 - Support & Barriers (All Business Status=1)

Question ID	Question	Answer
144	[S_A_1] Have you acquired additional investors in your	<1> Yes
	business since receiving seed funding?	<2> No

Question ID	Question	Answer
145	[S_A_2/Q_145_S] What kind of investment did you receive?	[A_S_A_2_1] <1/0-1> Private investment
		[A_S_A_2_2] <1/0-2> Friends and family
		[A_S_A_2_3] <1/0-3> Venture capital
		[A_S_A_2_4] <1/0-4> Private equity
		[A_S_A_2_97] <1/0-97> Other – specify
146	[S_1/Q_146_S] What are the most important challenges to growth that your business faces today	$[A\_S\_1\_1] < 1/0-1 > Access$ to finance
		[A_S_1_2] <1/0-2> Taxes
		[A_S_1_3] <1/0-3> Business licensing and permits
		[A_S_1_4] <1/0-4> Regulatory environment
		[A_S_1_5] <1/0-5> Corruption
		[A_S_1_6] <1/0-6> Judiciary system and lack of court enforcement
		[A_S_1_7] <1/0-7> Customs and trade regulations
		[A_S_1_8] <1/0-8> Access to electricity
		[A_S_1_9] <1/0-9> Access to reliable internet

Question ID	Question	Answer
146	[S_1/Q_146_S] What are the most important challenges to growth that your business faces today	[A_S_1_10] <1/0-10> Access to technology needed for my business  [A_S_1_11] <1/0-11> Inflation, currency, and macroeconomic conditions  [A_S_1_12] <1/0-12> Access to transportation  [A_S_1_13] <1/0-13> Labour regulations  [A_S_1_14] <1/0-14> Difficulties in finding talent  [A_S_1_15] <1/0-15> Competitive pressure  [A_S_1_16] <1/0-16> Lack of human capital (i.e., individuals with enough education and capacity to be hired)  [A_S_1_17] <1/0-17> Intellectual property protection  [A_S_1_97] <1/0-97> Other, please specify
147	To what extent is access to the following sufficient for your business?	
	[S_2_A] Business - related consultation i.e. about taxes, legal, or business registration	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[S_2_B] Physical infrastructure (roads, utilities, communications, waste disposal)	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[S_2_C] Communications (telephone, internet, etc)	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[S_2_D] Access to technology needed for my business	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all

Question ID	Question	Answer
148	Who are your most important/biggest clients? Rank them with 1 being the most important and 8 being the least common.	[A_S_3_1] <1/0> Friends/relatives that know me from before
		[A_S_3_2] <1/0> Local customers or intermediaries that live near the premise of my business and see it walking by
		[A_S_3_3] <1/0> Local customers or intermediaries that know of the business through word of mouth/reputation
		[A_S_3_4] <1/0> Local customers or intermediaries that find the business through online or newspaper ads
		[A_S_3_5] <1/0> National customers or intermediaries that know of the business through word of mouth/reputation
149	[S_4] To how many individual clients (e.g. final user, intermediaries, or retail chain) does your business sell products/services in a typical month?	
150	[S_5] What is your average sales per client?	
151	[S_6/Q_151_S] What standard business practices is your business currently using?	[A_S_6_1] <1/0-1> Big management procedures; creating and implementing policies and procedures for your business
		[A_S_6_2] <1/0-2> HSE standards (Health and Safety Executive); maintaining health and safety standards for your business
		[A_S_6_3] <1/0-3> Human resource management systems; the practice of recruiting, hiring, and managing business employees
		[A_S_6_4] <1/0-4> Finance mechanism; maintaining bookkeeping records and finances for business

Question ID	Question	Answer
151	[S_6/Q_151_S] What standard business practices is your business currently using?	[A_S_6_5] <1/0-5> None of these
		[A_S_6_97] <1/0-97> Other – specify
152	[S_8] Has your business partnered with a supplier? A supplier	<1> Yes
	is a person, business, or entity that provides products or	<2> No
	services to another entity. In the world of business to business (B2B), suppliers can refer to distributors (e.g., component manufacturers), vendors (organisations that sell products or services to customers), or contract manufacturers	<98> Not applicable – my business does not need a supplier
153	Have you encountered any of the following challenges in gaining access to a supply chain?	
	[S_9_A] Difficulty locating an appropriate supplier	<1> Yes
		<2> No
	[S_9_B] Difficulty maintaining relationship with supplier	<1> Yes
		<2> No
	[S_9_C] Suppliers inaccessible due to cost	<1> Yes
		<2> No
154	[S_9_Other/Q_154_S] Have you encountered any other	<1> Yes, please specify
	challenges in gaining access to a supply chain?	<2> No
155	[S_10] Has your business served as a supplier/vendor to other	<1> Yes
	businesses?	<2> No
		<98> Not applicable – I provide services/products directly to customers
156	Have you encountered any of the following challenges when serving or seeking to serve as a supplier to other businesses?	
	[S_11_A] Competitively pricing your products	<1> Yes
		<2> No
	[S_11_B] Being able to market or advertise	<1> Yes
		<2> No
	[S_11_C] Gaining entry into networks without familial	<1> Yes
	connections	<2> No
	[S_11_D] Winning contracts without paying bribes	<1> Yes
		<2> No
157	[S_11_Other/Q_157_S] Have you encountered any other challenges when serving or seeking to serve as a supplier to other businesses?	<1> Yes, please specify <2> No
158	[S_12] Are you aware of any industry specific standards that	<1> Yes
	apply to your business in your country?	<2> No
159	[S_13] To the best of your knowledge, how compliant is your	<1> Fully compliant
	business with industry standards?	<2> Somewhat compliant
		<3> Partially compliant
		<4> Not at all compliant

Question ID	Question	Answer
160	[S_14] Comparing now to six months ago, how has demand for this business's goods or services changed?	<1> Large increase in demand
		<2> Moderate increase in demand
		<3> Little or no change in demand
		<4> Moderate decrease in demand
		<5> Large decrease in demand
161	[S_15] Comparing now to six months ago, how have the prices this business pays for goods and services changed?	<1> Large increase in prices
		<2> Moderate increase in prices
		<3> Little or no change in prices
		<4> Moderate decrease in prices
		<5> Large decrease in prices

#### Main Questionnaire - Part 2 - Covid & Sustaining Business (All Business Status=1)

Question ID	Question	Answer
162	[SB_C_1] Overall, how has this business been affected by the	<1> Large positive effect
	Coronavirus pandemic?	<2> Moderate positive effect
		<3> Little or no effect
		<4> Moderate negative effect
		<5> Large negative effect
163	[SB_C_2] How confident do you feel that you will be able to maintain your business for the next year?	<1> Very confident
		<2> Somewhat confident
		<3> Slightly confident
		<4> Not at all confident
164	[SAT_G2_4] In general, what would you say you mostly feel about the future of your business:	<1> Optimistic
		<2> Neutral
		<3> Hopeless

# Main Questionnaire - Part 2 - Sustaining Business (Group 1 Business Status=1)

Question ID	Question	Answer
165	[SB_G1_1] In the last month, did this business have a change in operating revenues/sales/receipts, not including any financial assistance or loans?	<1> Yes, increased
		<2> No change
		<3> Yes, decreased
166	[SB_G1_2] In the next six months, do you think this business will do any of the following?	[A_SB_G1_2_1] <1/0-1> Adopt or expand use of digital technologies
		[A_SB_G1_2_2] <1/0-2> Change management practices
		[A_SB_G1_2_3] <1/0-3> Change business strategies
		[A_SB_G1_2_4] <1/0-4> Introduce new goods or services
		[A_SB_G1_2_5] <1/0-5> Improve existing goods or services
		[A_SB_G1_2_6] <1/0-6> Improve methods of producing goods or services
		[A_SB_G1_2_7] <1/0-7> Improve methods of logistics, delivery, or distribution
		[A_SB_G1_2_99] <1/0-99> None of the above

Question ID 167	Question [SB_G1_3] In the next six months, do you think this business will need to do any of the following?	Answer <1> Obtain financial assistance or additional capital <2> Identify new supply chain options <3> Develop online sales or website <4> Increase marketing or sales <5> Identify and hire new employee <6> Make a capital expenditure <7> Cancel or postpone a planned capital
		expenditure  <8> Identify potential markets for exporting goods or services  <9> Permanently close this business  <10> None of the above
168	[AM_G2_1] Was there an existing market for your business when you started?	<1> Yes <1> Yes <2> No <98> Don't know
169	[AM_G2_2] Do you have adequate access to the market for your business?	<1> Yes <2> No
170	[AM_G2_3] Has your business been able to explore networks and innovative channels tocreate a market to grow?	<1> Yes <2> No
171	[AM_G2_4] Has your business partnered with any marketing firms to expand your sales?	<1> Yes <2> No
172	[AM_G2_5] Do you trade your products and services beyond your business country?	<1> Yes <2> No
173	[AM_G2_6] Do you plan to engage in trading your products and services beyond your country?	<1> I already have <2> I plan to <3> I do not plan to
174	To what extent did/do you take each of the following potential impacts of climate change into account when planning and running your businesses?	
	[EP_G2_1_A] Geographic shifting / displacement of business and/or client base related to natural disasters	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all

# Main Questionnaire - Part 2 - Environmental Preservation (Group 2 Business\_status= 1 And 2)

Question ID	Question	Answer
174	To what extent did/do you take each of the following potential impacts of climate change into account when planning and running your businesses?	
	[EP_G2_1_B] Shifting food supply related to rising temperatures and sea levels (e.g., shifts in crop yield, ocean ecosystems, etc)	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[EP_G2_1_C] Rising costs of food and goods following supply shortages	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
175	To what extent did / do you take the following environmental sustainability goals into consideration when planning and running your business?	
	[EP_G2_2_A] Minimizing carbon footprint	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[EP_G2_2_B] Minimizing waste	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[EP_G2_2_C] Use of natural products and/or sustainable materials	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[EP_G2_2_D] Use of solar power	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all
	[EP_G2_2_E] Recycling material	<1> To a great extent <2> Somewhat <3> Very little <4> Not at all

#### Main Questionnaire - Part 2 - Final (All Business\_status= 1 And 2)

Question ID	Question	Answer
176	[FIN_1] How has this Programme affected you personally?	

Question ID	Question	Answer
177	[D_1] What is your gender?	<1> Male
		<2> Female
178 179	[D_2] What is your age [D2_Range] What is your age?	<1> 18 - 24
170	[52_hange] What is your age.	<2> 25 - 34
		<3> 35 - 44
		<4> 45 - 54
		<5> 55 - 64
		<6> 65+
180	[D_3/Q_180_S] What is your religion?	<1> Christian
		<2> Muslim
		<3> Jewish
		<97> Other - specify
181	[D_4] Please tell me your country of residence	<1> Algeria
		<2> Angola
		<3> Benin
		<4> Botswana
		<5> Burkina Faso
		<6> Burundi
		<7> Cameroon
		<8> Cape Verde
		<9> Central African Republic
		<10> Chad
		<11> Comoros
		<12> Congo
		<13> Democratic Republic of the Congo
		<14> Cote d'Ivoire
		<15> Djibouti
		<16> Egypt
		<17> Equatorial Guinea
		<18> Eritrea
		<19> Ethiopia
		<20> Gabon
		<21> Gambia
		<22> Ghana

Question ID	Question	Answer
181	[D_4] Please tell me your country of residence	<23> Guinea
		<24> Guinea-Bissau
		<25> Kenya
		<26> Lesotho
		<27> Liberia
		<28> Libya
		<29> Madagascar
		<30> Malawi
		<31> Mali
		<32> Mauritania
		<33> Mauritius
		<34> Morocco
		<35> Mozambique
		<36> Namibia
		<37> Niger
		<38> Nigeria
		<39> Rwanda
		<40> Sao Tome And Principe
		<41> Senegal
		<42> Seychelles
		<43> Sierra Leone
		<44> Somalia
		<45> South Africa
		<46> South Sudan
		<47> Sudan
		<48> Swaziland
		<49> United Republic of Tanzania
		<50> Togo
		<51> Tunisia
		<52> Uganda
		<53> Zambia
100	70 F1 B1	<54> Zimbabwe
182	[D_5] Please tell me the region you reside in	<1> Central Africa
		<2> East Africa
		<3> North Africa
		<4> Southern Africa
		<5> West Africa

183    D_6   How would you describe the neighborhood in which you live?    C_2   Mainly urban: I am nearby a city	Question ID	Question	Answer
	183	[D_6] How would you describe the neighborhood in which you live?	<1> Urban: I am in the middle of a city
nearest city (e.g. 30 minutes by car)   <4> Rural: there are no cities nearby			<2> Mainly urban: I am nearby a city
184 [D_7/Q_184_S] Tribe / Ethnic Group			
<3> Amhara <4> Arab <5> Berber <6> Chewa <7> Fula <8> Hausa <9> Hutu <10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify	184	[D_7/Q_184_S] Tribe / Ethnic Group	
<4> Arab <5> Berber <6> Chewa <7> Fula <8> Hausa <9> Hutu <10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<2> Akan
<5> Berber <6> Chewa <7> Fula <8> Hausa <9> Hutu <10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<3> Amhara
<6> Chewa <7> Fula <8> Hausa <9> Hutu <10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<4> Arab
<7> Fula <8> Hausa <9> Hutu <10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<5> Berber
<8> Hausa <9> Hutu <10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<6> Chewa
<9> Hutu <10> Igbo <11> Jjaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<7> Fula
<10> Igbo <11> Ijaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<8> Hausa
<11> ljaw <12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<9> Hutu
<12> Kikuyu <13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<10> Igbo
<13> Kongo <14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<11> ljaw
<14> Luhya <15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<12> Kikuyu
<15> Luo <16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<13> Kongo
<16> Nubian <17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<14> Luhya
<17> Oromo <18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<15> Luo
<18> Ovimbundu <19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<16> Nubian
<19> Shona <20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<17> Oromo
<20> Somali <21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<18> Ovimbundu
<21> Tutsi <22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<19> Shona
<22> Xhosa <23> Yoruba <24> Zulu <97> Other - specify			<20> Somali
<23> Yoruba <24> Zulu <97> Other - specify			<21> Tutsi
<24> Zulu <97> Other - specify			<22> Xhosa
<97> Other - specify			<23> Yoruba
			<24> Zulu
<98> Don't know			<97> Other - specify
			<98> Don't know

Question ID	Question	Answer
185	[D_8/Q_185_S] What is the highest level of education	<1> No high school
	you have completed?	<2> High school graduate
		<3> Some college
		<4> 2 - year degree
		<5> 4 - year degree
		<6> Post - graduate studies complete (e.g. Masters, PhD)
		<7> Religious school
		<97> Other - specify
186	[D_9/Q_186_S] Please tell me your marital status	<1> Married
		<2> Divorced
		<3> Single
		<4> Widow
107	TD 401 DI	<97> Other - specify
187	[D_10] Please tell me the total number of people in your household, including adults and children	
188	[D_11] How many members of your household are dependent on you?	
189	This questions asks about difficulties you may have doing certain activities because of a health problem.	
	[D_12_A] Do you have difficulty seeing, even if wearing glasses?	<1> No, no difficulty at all
		<2> Yes, some difficulty
		<3> Yes, a lot of difficulty
	[D_12_B] Do you have difficulty hearing, even if using a	<4> Cannot do at all <1> No, no difficulty at all
	hearing aid?	<2> Yes, some difficulty
		<3> Yes, a lot of difficulty
		<4> Cannot do at all
	[D_12_C] Do you have difficulty walking or climbing	<1> No, no difficulty at all
	steps?	<2> Yes, some difficulty
		<3> Yes, a lot of difficulty
	[D_12_D] Do you have difficulty remembering or concentrating?	<4> Cannot do at all <1> No, no difficulty at all
		<2> Yes, some difficulty
		<3> Yes, a lot of difficulty
		<4> Cannot do at all
190	[D_13] Please share your preferred phone number	

Question ID	Question	Answer
191	Thank you for taking the time to complete this survey. We know	
	you've worked hard on developing your business, and would love to	
	see its current stage. If you would be willing, please share a picture	
	of your storefront, equipment, or other business-related image and	
	upload it here.	

Question ID	Question	Answer
192	[VR_1] We are looking for TEF beneficiaries to provide recorded video testimonials about their experience in the Programme. These	<1> Yes
	video testimonias about their experience in the Programme. These videos will be shared with TEF for marketing materials and can help you build your brand and business. Are you interested in participating?	<2> No
193	Thank you for your interest in participating. Please provide us with your most up to date contact information	
	[T_VR_1_A_1] Phone:	
	[T_VR_1_A_2] Business Address:	

Question ID	Question	Answer
194	Thank you for your time in completing this survey. Remain connected with the TonyElumeluFoundation: Instagram (@tonyelumelufoundation) Facebook (thetonyelumelufoundation) Linkedin (tony-elumelu-foundation) Twitter (TonyElumeluFDN) Youtube (Tony Elumelu Foundation) Tiktok (tonyelumelufdn) Whatsapp (+23417006713)	
195	Unfortunately, you are not eligible to continue with this survey. Thank you for your time.	

# Annex II. Impact Assessment Non-Beneficiary Survey

# **Language Preference**

Question ID	Question	Answer
1	[Lang_1] Please choose your preferred language for the survey.	<1> English
		<2> Arabic
		<3> French
		<4> Portuguese

# **Respondent Identification**

Question ID	Question	Answer
2	Set respondent's data	
3	Applicant's Name	
4	Applicant's electronic mail address	
5	Application ID	
6	User ID	
7	Applicant's country	
8	Year	
9	Respondent's telephone number	
10	Respondent's mobile phone	
11	Applicant's score	
12	Contact's business sector	
13	Business Name	
14	Contact's language	
16	Questionnaire Number	
17	Respondent ID: {0}	

#### Introduction

Question ID	Question	Answer
18	Hello, we are ORB International, a research firm working with the Tony Elumelu Foundation Entrepreneurship Programme to learn more about the experience of applicants to the TEF Entrepreneurship Programme. As a previous Programme applicant, we value your insights regarding the process, as well as getting to know your current endeavors. If you can, please take the time to fill out this survey, which will ask you questions regarding your experience with the Programme, your current business venture, and general questions about the Programme. Your responses will remain confidential, so feel free to provide honest feedback. Your response will help the TEF Entrepreneurship Programme better understand and improve the Programme for all applicants. Thank you.	

Question ID	Question	Answer
19	Please confirm your name:	{0}
		This is not me
20	What year did you first apply for the TEF Programme?	2015
		2016
		2017
		2018
		2019
		2020
		2021
		2022
21	How many times did you apply to the TEF Programme?	1
		2
		3
		4
		5 or more
22	Have you ever been accepted to the TEF Programme?	Yes
		No

Question ID	Question	Answer
24	[Q_24] Set respondent's group assignment	
25	[Group] Respondent randomly assigned group	<1> Group 1
		<2> Group 2

Question ID	Question	Answer
25	At the time of applying to the TEF Programme, did you already own a business?	Yes
		No
27	What was the stage of your business at the time of applying to the TEF Programme?	Idea Stage
		Start-up
		Intermediate
		Advanced
		Don't know
28	In the time since applying to the TEF Programme, have you started a business?	Yes
		No

# Impact cont...

Question ID	Question	Answer
29	If you currently own more than one business, think about the business you started first. What year did you start that business?	2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022
30	In what industry was your business idea?	Agribusiness Aviation Beauty & Wellness Commercial/ Retail Construction Consulting Education & Training Energy/ Power Event Planning Fashion Financial Services FMCG Food & Beverage Haulage/ Logistics Healthcare ICT Intellectual Property Services Manufacturing Media & Entertainment Oil & Gas Professional Services Renewable Energy Telecommunications Textile Tourism/ Hospitality Transportation Waste Management Other (SPECIFY) Don't know

#### Impact cont...

Question ID	Question	Answer
31	Do you still own that business?	Yes
		No
33	What is the current stage of your business?	ldea Stage
		Start-up
		Intermediate
		Advanced
34	Why not? Select all that apply	Don't know Sold business to someone else
		Business permanently closed
		Could not find the proper equipment
		Could not find/hire the people I needed
		Could not get proper permissions/permits for opening a business
		Seed funding not enough for starting business
		Other (please specify)
35	How long did you have that business for?	Less than 6 months
		6m-12 month
		1 year + less than 2
		More than 2 but less than 3 years
		3 years+
37	What was the stage of your business at the time of closure or sale of your business?	Idea Stage
		Start-up
		Intermediate
		Advanced
		Don't know
38	In the time since opening your first business, have you since opened	Yes
	any other businesses?	No
39	Do you still own that business?	Yes
		No

### **Business Status**

Question ID	Question	Answer
40	Set Respondent's Business Status	
41	Business Status	Current business
		No current business

# Impact (All - Business Stat=1)

Question ID	Question	Answer
42	Please select an option that best describes your business neighborhood.	Urban: I am in the middle of a city
		Mainly urban: I am nearby a city
		Mainly rural: I am quite far from the nearest city (e.g., 30 minutes by car)
		Rural: there are no cities nearby
43	Does your business currently make any revenue?	Yes
		No

# Impact (Group 1 - Business Stat=1)

Question ID	Question	Answer
44	Did your business apply for any external funding (e.g., a bank loan)	Yes
	in the past year?	No
45	What is your current income? (Please insert response in US dollars)	
46	Thinking about the last 6 months, how many months would you say you:	
	Earned profit from your business?	
	Came out even?	
	Your spending was higher than your revenues?	
47	How much does your current income provide for your household?	Only income
		Most of the income (more than half)
		Some income
		Little income
		No income

# Entrepreneurship Ecosystem (Group 2 Business\_Status= 1 and 2)

Question ID	Question	Answer
48	Are you involved in any sort of charity or support causes for your	Yes
	community as a result of your business?	No
49	Have you provided seed funding for other entrepreneurs?	Yes
		No
50	To what extent do you agree/disagree with the following statements:	
	I am satisfied with my current living conditions	Strongly agree
		Somewhat agree
		Somewhat disagree
		Strongly disagree
	The funding I have received from other investors in my business has	Strongly agree
	been adequate to sustain my business	Somewhat agree
		Somewhat disagree
		Strongly disagree
	Since starting my business, I have experienced gaps in financing	Strongly agree
		Somewhat agree
		Somewhat disagree
		Strongly disagree
	Since applying to the TEF Programme, have you received any kind of	Yes
	business-related education? (e.g., online courses)?	No

## Creating Jobs (All Business\_status=1)

Question ID	Question	Answer
52	Who is the main person in-charge of day-to-day operations of your	l am
	business?	My spouse
		Another male family member
		Another female family member
		Other male (please specify relationship)
		Other female (please specify relationship)
53	How many people total are you currently employing for your business? Please include the owner if he/she works on the business, full time and part time employees, as well as family members not paid a wage.	•

# Networking (All Business\_status= 1 and 2)

Question ID	Question	Answer
54	Since applying to the TEF Programme, have you partnered with any	Yes
	businesses?	No
55	Have you mentored any other entrepreneurs since applying to the TEF	Yes
	Programme?	No
56	Have you received access to any mentoring since applying to the TEF	Yes
	Programme?	No
57	Have you acquired any investors in your business since applying to the TEF Programme?	Yes
		No
58	What kind of investment did you receive?	Private investment
		Friends and family
		Venture capital
		Private equity
		Other - specify

## Networking (Group 1 Business\_status= 1 and 2)

Question ID	Question	Answer
59	Have you developed a professional network?	Yes
		No
60	On average over the past year, how often have you connected or been in contact with other entrepreneurs in Africa?	Once a week or more
	in contact with other entrepreneurs in Amoa?	2-3 times per month
		Once per month
		A few times over the past year
		Twice over the past year
		Once over the past year
		Not at all
61	How many businesses have you partnered with since applying to the TEF Programme?	

# Support & Barriers (Group 1 Business Status=1)

Question ID	Question	Answer
Question ID 62	Question What are the most important challenges to growth that your business faces today	Answer  Access to finance Taxes  Business licensing and permits  Regulatory environment  Corruption  Judiciary system and lack of court enforcement  Customs and trade regulations  Access to electricity  Access to reliable internet  Access to technology needed for my business Inflation, currency, and macroeconomic conditions  Access to transportation  Labour regulations  Difficulties in finding talent  Competitive pressure
		talent Competitive
		hired) Intellectual property protection Other, please specify
63	Has your business partnered with a supplier? A supplier is a person, business, or entity that provides products or services to another entity. In the world of business to business (B2B), suppliers can refer to distributors (e.g., component manufacturers), vendors (organisations that sell products or services to customers), or contract manufacturers	Yes No Not applicable – my business does not need a supplier
64	Has your business served as a supplier/vendor to other businesses?	Yes No Not applicable – I provide services/products directly to customers

## COVID & Sustaining Business (All Business Status=1)

Question ID	Question	Answer
	How confident do you feel that you will be able to maintain your business for the next year?	Very confident
		Somewhat confident
		Slightly confident
		Not at all confident
66	In general, what would you say you mostly feel about the future of	Optimistic
	your business:	Hopeless

## Sustaining Business (Group 1 Business Status=1)

Question ID	Question	Answer
Overall, how has this business been affected by the Coron pandemic?	Overall, how has this business been affected by the Coronavirus pandemic?	Large positive effect
		Moderate positive effect
		Little or no effect
		Moderate negative effect
		Large negative effect

### Access to Markets (Group 2 Business Status=1)

Question ID	Question	Answer	
68	Do you have adequate access to the market for your business?	Yes	
		No	

## Environmental Preservation (Group 2 Business\_Status= 1 and 2)

Question ID	Question	Answer
69	To what extent did/do you take each of the following potential impacts of climate change into account when planning and running your businesses?	
	Geographic shifting / displacement of business and/or client base	To a great extent
	related to natural disasters	Somewhat
		Very little
		Not at all
	Shifting food supply related to rising temperatures and sea levels (e.g., shifts in crop yield, ocean ecosystems, etc)	To a great extent
		Somewhat
		Very little
		Not at all
	Rising costs of food and goods following supply shortages	To a great extent
		Somewhat
		Very little
		Not at all

## Environmental Preservation (Group 2 Business\_Status= 1 and 2) cont...

Question ID	Question	Answer
70	To what extent did / do you take the following environmental sustainability goals into consideration when planning and running your business?	
	Minimizing carbon footprint	To a great extent
		Somewhat
		Very little
		Not at all
	Minimizing waste	To a great extent
		Somewhat
		Very little
		Not at all
	Use of natural products and/or sustainable materials	To a great extent
		Somewhat
		Very little
		Not at all
	Use of solar power	To a great extent
		Somewhat
		Very little
		Not at all
	Recycling material	To a great extent
		Somewhat
		Very little
		Not at all

# Demographics (All Business\_status= 1 And 2)

Question ID	Question	Answer
71	What is your gender?	Male
		Female
72	What is your age	
73	What is your age?	18 - 24
		25 - 34
		35 - 44
		45 - 54
		55 - 64
		65+
74	What is your religion?	Christian
		Muslim
		Jewish
		Other - specify

# Demographics (All Business\_status= 1 And 2) cont...

Question ID	Question	Answer
75	Please tell me your country of residence	Algeria
		Angola
		Benin
		Botswana
		Burkina Faso
		Burundi
		Cameroon
		Cape Verde
		Central African
		Republic
		Chad
		Comoros
		Congo
		Democratic Republic
		of the Congo
		Cote d'Ivoire
		Djibouti
		Egypt
		Equatorial Guinea
		Eritrea
		Ethiopia
		Gabon
		Gambia
		Ghana
		Guinea
		Guinea-Bissau
		Kenya
		Lesotho
		Liberia
		Libya
		Madagascar
		Malawi
		Mali
		Mauritania
		Mauritius
		Morocco
		Mozambique
		Namibia
		Niger
		Nigeria
		Rwanda
		Sao Tome and
		Principe

# Demographics (All Business\_status= 1 And 2) cont...

Question ID	Question	Answer
75	Please tell me your country of residence	Senegal Seychelles Sierra Leone Somalia South Africa South Sudan Sudan Swaziland United Republic of Tanzania Togo Tunisia Uganda Zambia
76	Please tell me the region you reside in	Zimbabwe Central Africa East Africa North Africa Southern Africa West Africa
77	How would you describe the neighborhood in which you live?	Urban: I am in the middle of a city Mainly urban: I am nearby a city Mainly rural: I am quite far from the nearest city (e.g. 30 minutes by car) Rural: there are no cities nearby
78	Tribe / Ethnic Group	Afrikaner Akan Amhara Arab Berber Chewa Fula Hausa Hutu Igbo Ijaw Kikuyu Kongo Luhya Luo Nubian

## Demographics (All Business\_status= 1 And 2) cont...

Question ID	Question	Answer
78	Tribe / Ethnic Group	Oromo Ovimbundu Shona Somali Tutsi Xhosa Yoruba Zulu Other - specify Don't know
79	What is the highest level of education you have completed?	No high school High school graduate Some college 2 - year degree 4 - year degree Post - graduate studies complete (e.g. Masters, PhD) Religious school Other - specify
80	Please tell me your marital status	Married Divorced Single Widow Other - specify
81	Please tell me the total number of people in your household, including adults and children	J. 1.1.5. Sp. 55.1.7
82	How many members of your household are dependent on you?	
83	This questions asks about difficulties you may have doing certain activities because of a health problem.	
	Do you have difficulty seeing, even if wearing glasses?	No, no difficulty at all Yes, some difficulty Yes, a lot of difficulty Cannot do at all
	Do you have difficulty hearing, even if using a hearing aid?	No, no difficulty at all Yes, some difficulty Yes, a lot of difficulty Cannot do at all
	Do you have difficulty walking or climbing steps?	No, no difficulty at all Yes, some difficulty Yes, a lot of difficulty Cannot do at all
	Do you have difficulty remembering or concentrating?	No, no difficulty at all Yes, some difficulty Yes, a lot of difficulty Cannot do at all

## **End of Survey**

Question ID	Question	Answer
84	Thank you for your time in completing this survey. Remain connected with the TonyElumeluFoundation: Instagram (@tonyelumelufoundation) Facebook (thetonyelumelufoundation) Linkedin (tony-elumelu-foundation) Twitter (TonyElumeluFDN) Youtube (Tony Elumelu Foundation) Tiktok (tonyelumelufdn) Whatsapp (+23417006713)	
85	Unfortunately, you are not eligible to continue with this survey.  Thank you for your time.	

Annex III. Key Informant Interview Guide For Partners

KII – Funders: TEF, Google, GIZ, ICRC, UNDP, and AfbB

#### Introduction

Aim – Introduce yourself. Outline the purpose of the discussion today: to discuss the Tony Elumelu Foundation's ability to meet predetermined outcomes as well as potential barriers and areas for growth within the program.

Explain the presence and purpose of recording equipment – We will be using an audio recorder today to help with note taking. This information will not be made public. The recording is to ensure we have a record for our summary report we need to write.

Confidentiality – Everything that you say will be confidential, and anything you say today will remain anonymous including your name and any attributions. We will not share any personal or identifying information in your responses with anyone else. I hope this encourages you to speak openly.

#### **Greeting: (Introduction & Informed Consent)**

Good morning/Good afternoon:

My name is

I am with a team that is talking to people and learning more about your experiences with the Tony Elumelu Foundation. We are not affiliated with this program, but we are working with them. It will be useful to help our partners understand how their programming efforts are succeeding, as well as potential areas for improvement. This can be used to inform future actions of the program.

This interview will last approximately \_\_\_\_\_. The information you will provide will remain confidential. The information you provide will not be linked to you personally in the report. You may choose to refuse to participate or not answer all the questions or stop the interview any time. Therefore, we request that you are open and can feel comfortable telling us what you know or have observed about the project operation and performance, including the support the project has provided to beneficiaries and their surrounding communities.

Please let us know if you have any objection to participating in this interview and if you have any questions before we start. If you have any questions after you have completed the interview, you can always contact a study team member.

# To get started, please tell me a little bit about yourself.

- What is your position title and what role do you play at the Tony Elumelu Foundation, Google, GIZ, ICRC, or UNDP AFDB?
- How long have you been working with this group?
- Have you been working in this capacity the entire time you've worked here? If not, what other roles have you taken on?

# Relevance: experiences with and thoughts about the Tony Elumelu Foundation.

- What do you think are the main issues facing entrepreneurs in Africa?
- Do you think the needs of beneficiaries are being met through the Tony Elumelu Foundation? Why or why not?
- What are the main benefits for participants of the Tony Elumelu Foundation?
- Do you think the needs/requests of the donors for the Tony Elumelu Foundation are being met? Why or why not?
- When and how are monitoring and evaluation activities carried out?
  - Are these sufficient? What have you learned through carrying out this monitoring?
- Can you tell me about your experience coordinating with TEF/Partner organisations?

What have been the biggest gaps in coordination? What was done differently to address them?

- What more can be done to improve coordination?
- How effective are coordination efforts between TEF and the partner organisations? Are challenges in coordination being addressed?
- What are the biggest successes and gaps in coordination?
- Are the coordinated project activities and communications operating as planned and on-schedule and with partner input? Why or why not?

- Was the work plan and resource schedule for TEF available to be used by relevant parties in your organisation? Were these used?
- In which areas have the project successfully identified and addressed key gaps?
- To what extent was a gender-sensitive approach used in the design and implementation of this project? Were these successfully implemented into the design?

# Impact: overall impact of the Tony Elumelu Foundation on African communities.

- Thinking about your beneficiaries now compared to what it was like before the TEF Entrepreneurship Programme began, are you aware of how their lives changed? If so, in what way?
  - To what extent do you think these changes can be attributed to the Tony Elumelu Foundation program?
  - Has this Programme changed your perspective on the development of the African economy? In what way?
  - What impact has the Tony Elumelu Foundation had on the way people view entrepreneurship in Africa?
- Do you think the Programme design is the best fit for African Communities?
  - Are the goals of the project appropriate for African Communities?
- What are the main challenges of implementing this program?
  - Were the challenges related to budget, other resources, beneficiaries, external influences/ elements? Something else?
- What are the barriers you see to the Tony Elumelu Foundation reaching the target audience?
  - Do you believe these are being addressed?
- Were there any gender-related differences in engagement, experience, and impacts?
- Do you think the Tony Elumelu Foundation is achieving their intended outcomes? Why or why not?
  - Training related goals (i.e., completing training, engaging in mentorship program, engaging with alumni)
  - Furthering entrepreneurial goals (i.e.,

- increasing business capacity, networking abilities, increasing the scale of business, gaining more seed money past the Tony Elumelu Foundation)
- Creating partnerships and networking opportunities throughout Africa
- Larger, Africapitalism-oriented goals (i.e., increasing the private sector in Africa, policy advocacy)
- Do you feel that the Programme's resources, including funds, time, and expertise, are appropriate and adequate to achieve the TEF Entrepreneurship Programme's objectives?

# Sustainability: the future of programming in African communities

- What positive or negative impacts, have you seen from the Tony Elumelu Foundation program?
  - Have you seen any unexpected outcomes, positive or negative, from the Tony Elumelu Foundation program?
- What are the easily observed outcomes of this Programme to beneficiaries, intended or unintended?
- What do you think will be the long-term impact of the TEF Entrepreneurship Programme?
- What are some obstacles you foresee in maintaining this Programme in the future?
- Do you think this Programme will contribute to the continent's economic development? Why/Why not?
- What improvements would be most helpful to the Programme now? What about for future cohorts?

#### **Final Conclusions**

Given the chance, what change would you like to see in how the Programme is implemented?

Annex IV. Key Informant Interview Guide For Hub Lead

KII – Tony Elumelu Foundation Hub Leaders

#### Introduction:

Aim – Introduce yourself. Outline the purpose of the discussion today: to discuss barriers and areas for growth within the Tony Elumelu Foundation, how this Programme affected your ability to become an entrepreneur, and your experiences as a Hub Leader

Explain the presence and purpose of recording equipment – We will be using an audio recorder today to help with note taking. This information will not be made public. The recording is to ensure we have a record for our summary report we need to write.

Confidentiality – Everything that you say will be confidential, and anything you say today will remain anonymous including your name and any attributions. We will not share any personal or identifying information in your responses with anyone else. I hope this encourages you to speak openly.

#### **Greeting: (Introduction & Informed Consent)**

Good morning/Good afternoon:

My name is \_\_\_\_\_, and my colleague (s) is (are)

I am with a team that is talking to people and learning more about your experiences with the Tony Elumelu Foundation. We are not affiliated with this program. It will be useful to help our partners understand how their programming efforts are succeeding, as well as potential areas for improvement. This can be used to inform future actions of the program.

This interview will last approximately an hour. The information you will provide will remain confidential. The information you provide will not be linked to you personally in the report. You may choose to refuse to participate or not answer all the questions or stop the interview any time. Therefore, we request that you are open and can feel comfortable telling us what you know or have observed about the project operation and performance, including the support the project has provided to beneficiaries and their surrounding communities.

Please let us know if you have any objection to participating in this interview and if you have any questions before we start. If you have any questions after you have completed the interview, you can always contact a study team member.

# To get started, please tell me a little bit about yourself.

Tell me about yourself and if you are currently running a business

Are you currently operating as a Hub Lead for the TEF Entrepreneurship Programme?

How long have you been working in this position?

# Relevance: experiences with and thoughts about the Tony Elumelu Foundation.

What factors led you to want to be an entrepreneur?

What issues got in your way of starting a business?

What are the most helpful aspects of the TEF Entrepreneurship Programme? Can you give me a specific example of how TEF Entrepreneurship Programme helped you?

What was the most challenging part of participating in the Programme? Why do you think it was?

# Impact: overall impact of the Tony Elumelu Foundation on African communities

- Application
- What was the application process like for you?
  - What was the easiest part of the application process? The most challenging part?

#### **Impact**

- Please tell me what you changed about how you run your business since participating in the Programme.
- What are the easily observed outcomes of this Programme to you as a beneficiaries, intended or unintended?
- How did your life change, if at all, since participating in the Programme? Personally? Professionally?

#### Programme Specific Feedback

- Thinking about the three parts of the Programme – training, funding, and mentorship – which do you think is the most important?
- Thinking about the training specifically, what was the most interesting and the most helpful part?
  - Is there anything not covered in the TEF training that you believe would have been helpful for your personal business?
- Thinking about receiving the funds did you have any issues receiving the funds?
  - How did you use that initial funding?
- Now thinking about mentorship specifically

   did you participate in that part of the

   Programme? Tell me about your experience or why you have not participated in it.
  - Any suggestions for organising mentorship Programme in a way that would be more useful for you?
- Do you feel there are any improvements to be made in the implementation of the TEF Entrepreneurship Programme?

#### **Hub Leader Experience**

- How did you become aware of the hub lead position?
- Can you please tell me about the communication between the TEF Entrepreneurship Programme and Hub Leads?
  - What have been the biggest gaps in communication with TEF? Have you seen efforts to address these gaps?
- Do you feel the needs of beneficiaries are able to be addressed through communication with Hub Leads?
  - Are there any barriers you've experienced in communicating with beneficiaries?
     What could be done to address these issues?
- Do you believe you have a clear understanding of TEF's expectations has for Hub Leaders?
  - If not, what could be done to clarify these expectations?

- Do you feel the structure of the Hub Lead Programme is effective?
  - What improvements do you feel could be made to the Hub lead program?

# Sustainability: the future of programming in African communities

- Has TEF changed the outlook of your business?
  - If so, how?
- What plans do you have for your current business?
- What obstacles are you most concerned about when thinking about the future of your business?
- What do you think makes running business difficult in your country?
- What else could the TEF Entrepreneurship Programme do to reduce business closure?

#### **Final Conclusions**

 Would you recommend this Programme to others? Why or why not?

# Annex V. Key Informant Interview Guide For Tef Beneficiaries

#### KII – Tony Elumelu Foundation Beneficiaries

#### Introduction:

Aim – Introduce yourself. Outline the purpose of the discussion today: to discuss your experience with the Tony Elumelu Foundation's and how it affected your ability to become an entrepreneur.

Explain the presence and purpose of recording equipment – We will be using an audio recorder today to help with note taking. This information will not be made public. The recording is to ensure we have a record for our summary report we need to write.

Confidentiality – Everything that you say will be confidential, and anything you say today will remain anonymous including your name and any attributions. We will not share any personal or identifying information in your responses with anyone else. I hope this encourages you to speak openly.

#### **Greeting: (Introduction & Informed Consent)**

Good morning/Good afternoon:

My name is \_\_\_\_\_, and my colleague (s) is (are) \_\_\_\_\_.

I am with a team that is talking to people and learning more about your experiences with the Tony Elumelu Foundation. We are not affiliated with this program, but we are working for \_\_\_\_. It will be useful to help our partners understand how their programming efforts are succeeding, as well as potential areas for improvement. This can be used to inform future actions of the program.

This interview will last approximately \_\_\_\_\_. The information you will provide will remain confidential. The information you provide will not be linked to you personally in the report. You may choose to refuse to participate or not answer all the questions or stop the interview any time. Therefore, we request that you are open and can feel comfortable telling us what you know or have observed about the project operation and performance, including the support the project has provided to beneficiaries and their surrounding communities.

Please let us know if you have any objection to participating in this interview and if you have any questions before we start. If you have any questions after you have completed the interview, you can always contact a study team

member.

# To get started, please tell me a little bit about yourself.

Tell me about yourself and the business you are running.

# Relevance: experiences with and thoughts about the Tony Elumelu Foundation.

- How long have you been considering being an entrepreneur?
- What factors led you to want to be an entrepreneur?
- What issues got in your way of starting a business?
- What drew you to the TEF Entrepreneurship Programme? Where did you learned about the Programme?
- What are the most helpful aspects of the TEF Entrepreneurship Programme? Can you give me a specific example of how TEF Entrepreneurship Programme helped you?
- What was the most challenging part of the participating in the Programme? Why do you think it was?

#### Impact: overall impact of the Tony Elumelu Foundation on African communities

- Application
- What was the application process like for you?
  - What was the easiest part of the application process?
  - What was the most challenging part of the application process?
- What would you change about the application process?

#### **Impact**

- Please tell me the impact of the Programme on your business – in terms of revenue, job creation.
  - Do you currently or in the future plan to employ any individuals who are considered a refugee, migrant, or having

a disability?

- Please tell me what you changed about how you run your business since participating in the Programme.
- What environmental concerns did/do you take into consideration when planning and running your business?
- What are the easily observed outcomes of this Programme to you as a beneficiaries, intended or unintended?
- How did your life change, if at all, since participating in the Programme?
- Has this Programme impacted you on a personal level? If so, how?

#### **Programme Specific Feedback**

- Thinking about the three parts of the Programme – training, funding, and mentorship – which do you think is the most important?
- Thinking about the training specifically, what was the most interesting and the most helpful part?
  - How well, in your opinion is training organised?
  - Is there anything not covered in the TEF training that you believe would have been helpful for your personal business?
- Thinking about receiving the funds did you have any issues with that part?
  - How did you use that initial funding?
  - Anything you planned to use the funds for, but you were not able to?
- Now thinking about mentorship specifically

   did you participate in that part of the
   Programme? Tell me about your experience
   or why you have not participated in it.
  - Any suggestions for organising mentorship Programme in a way that would be more useful for you?
- Do you feel there are any improvements to be made in the implementation of the TEF Entrepreneurship Programme?
- Do you feel that the Programme's resources, including funds, time, and expertise, are appropriate and adequate to achieve the TEF Programme's objectives?
- Are you aware of TEF advocacy in your

country? If so, has it been effective at pro

- Sustainability: the future of programming in African communities
- Has TEF changed the outlook of your business?
  - If so, how?
- What plans do you have for your current business?
- Has your business been negatively or positively affected by the Coronavirus? If so, how?
- What obstacles are you most concerned about when thinking about the future of your business?
- What do you think makes running business difficult in your country?
- What factors could be addressed to increase the sustainability of your business' success?
- What else could the TEF Entrepreneurship Programme do to reduce business closure?

#### **Final Conclusions**

 Would you recommend this Programme to others? Why or why not?

# Annex VI. Impact Assessment Phone Survey Allocations By Country

Country	Total # of Beneficiaries	Sample Allocation
Algeria	14	14
Angola	24	23
Benin	304	170
Botswana	131	98
Burkina Faso	322	176
Burundi	84	70
Cameroon	575	231
Cape Verde	21	20
Central African Republic	13	13
Chad	412	200
Comoros	25	24
Congo	45	41
Congo, Democratic Republic of the	170	119
Côte d'Ivoire	105	83
Djibouti	10	10
Egypt	12	12
Equatorial Guinea	10	10
Eritrea	8	8
Ethiopia	106	84
Gabon	54	48
Gambia	22	21
Ghana	250	152
Guinea	38	35
Guinea-Bissau	66	57
Kenya	579	232
Lesotho	19	19
Liberia	51	46
Libya	5	5
Madagascar	104	83
Malawi	87	72
	2202	328
Mali		
Mauritania	290	166
Mauritius	19	19
Morocco	17	17
Mozambique	26	25
Namibia	38	35
Niger	302	170
Nigeria	4227	353
Rwanda	231	145
São Tomé and Príncipe	20	20
Senegal	53	47
Seychelles	5	5
Sierra Leone	34	32
Somalia	6	6
South Africa	215	139
South Sudan	37	34
Sudan	4	4
Swaziland	38	35
Tanzania, United Republic of	207	135
Togo	76	64
Tunisia	13	13
Uganda	700	249
Zambia		
	179	123
Zimbabwe	135	101
Total	12740	4441

# TEF

# The largest gathering of African entrepreneurs in the world.

The TEF Forum plays host to thousands of entrepreneurs, the broad investor community, government and policymakers, leading developmental organisations, private sector representatives, the media and partners, connecting Africa's most promising entrepreneurs to the thriving investment and entrepreneurial communities in Africa.

More importantly, the TEF Forum presents a unique opportunity to generate ideas, forge networks, and bring policymakers and the private sector together, in a spirit of robust debate and interaction.

The Tony Elumelu Foundation is empowering a new generation of African entrepreneurs, driving poverty eradication, catalysing jobs creation in all 54 African countries, and ensuring inclusive economic empowerment.





1, MacGregor Road, Ikoyi, Lagos, Nigeria www.tonyelumelufoundation.org

Report prepared by:

ORB International 206 East Market Street Charlottesville, VA 22902

Cara Carter, Director Office: +1 434 202-8441ccarter@orb-international.com